

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA**

AARON ASELTINE, on behalf of himself
and all others similarly situated,

Plaintiff,

v.

BANK OF AMERICA, N.A.,

Defendant.

Case No. 3:23-cv-00235-MOC-WCM

**PLAINTIFF’S UNOPPOSED MOTION FOR FINAL APPROVAL
OF CLASS ACTION SETTLEMENT AND APPLICATION FOR
ATTORNEYS’ FEES AND COSTS AND SERVICE AWARD¹**

Plaintiff Aaron Aseltine, on behalf of himself and a proposed Settlement Class of Current Accountholders and Past Accountholders of Defendant Bank of America, N.A., moves for entry of an Order granting Final Approval of the Settlement Agreement and Release, Class Counsel an Attorneys’ Fees and Costs Award, and a Service Award for the Class Representative. The grounds for this Motion are set forth in a Memorandum of Law filed contemporaneously herewith.

Accordingly, Plaintiff respectfully requests this Court enter an Order: (1) granting Final Approval to the Settlement; (2) affirming certification of the Settlement Class for settlement purposes, pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3); (3) confirming the appointment of Plaintiff as Class Representative; (4) confirming the appointment of Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A.; Sophia Gold of KalielGold PLLC; and David Wilkerson of The Van Winkle Law Firm as Class Counsel; (5) awarding the Class Representative a \$5,000.00 Service Award; (6) award Class Counsel an Attorneys’ Fees and Costs Award, including

¹ Due to the Court’s CM/ECF system being down for maintenance beginning at noon on October 25, 2024 through October 28, 2024 at 7:00 a.m., this Motion is being filed on October 28, 2024.

\$7,000,000.00 for attorneys' fees and \$27,035.81 for litigation costs; (7) approving payment of the Settlement Administration Costs; (8) overruling timely objections, if any; and (9) entering the Final Judgment and Order of Dismissal dismissing the Action with prejudice and reserving jurisdiction over Settlement implementation.

Dated: October 25, 2024

Respectfully submitted,

/s/ David M. Wilkerson

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**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA**

AARON ASELTINE, on behalf of himself
and all others similarly situated,

Plaintiff,

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BANK OF AMERICA, N.A.,

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Case No. 3:23-cv-00235-MOC-WCM

**MEMORANDUM OF LAW IN SUPPORT OF PLAINTIFF'S UNOPPOSED MOTION
FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT AND APPLICATION
FOR ATTORNEYS' FEES AND COSTS AND SERVICE AWARD**

INTRODUCTION

Plaintiff,¹ on behalf of himself and the Settlement Class of BANA's Current and Past Accountholders, reached a Settlement providing for a \$21,000,000.00 common fund in this case challenging BANA's Incoming Wire Transfer Fees. The Settlement is an outstanding recovery for the Settlement Class in a case alleging a novel legal theory that faced myriad of legal risks should it have moved towards trial. Settlement Class Members will automatically receive their Settlement Class Member Payments, without having to submit a claim or take any other action, and without any reversion of funds to BANA. By any measure, the Settlement is excellent, and represents approximately 23.5% of all allegedly improper fees Settlement Class Members paid to BANA.

Pursuant to the Court's Preliminary Approval Order, Notice was sent to the Settlement Class to gauge their reaction to the proposed Settlement, yielding overwhelmingly positive results. To date, not a single member of the 1,751,141 member Settlement Class has objected and only 29 have opted-out of the Settlement.

The Settlement satisfies all Fourth Circuit final approval criteria and Fed. R. Civ. P. 23(a) and 23(b)(3) requirements. The Service Award and Attorneys' Fees and Costs Award requested herein are amply supported by Fourth Circuit precedent. Plaintiff therefore moves the Court for an order finally approving the Settlement and entering the Final Judgment and Order of Dismissal.

FACTUAL BACKGROUND

I. T L

On March 8, 2023, Plaintiff filed a state court class action in Mecklenburg County, alleging claims for breach of contract and breach of the implied covenant of good faith and fair dealing and

¹ All capitalized terms herein shall have the same meanings as those defined in the Settlement Agreement attached hereto as .

violations of North Carolina's and California's consumer protection laws, arising out of BANA's assessment of Incoming Wire Transfers Fees. Specifically, Plaintiff challenged BANA's assessment of Incoming Wire Transfer Fees on consumer accounts a fee Plaintiff alleged was never properly disclosed to accountholders. The case was the first of its kind and was the result of Class Counsel's own investigation with the assistance and cooperation of the Class Representative.

On April 25, 2023, BANA removed the Action to the District Court for the Western District of North Carolina (DE 1) and filed its Corporate Disclosure Statement (DE 2).

On June 1, 2023, BANA moved to dismiss the Complaint, to which Plaintiff responded on June 22, 2023, and to which BANA replied on July 13, 2023. (DE 9, 17, 19). On September 27, 2023, the Court denied the motion to dismiss in its entirety. (DE 20). BANA filed its Answer on October 11, 2023. (DE 22).

Thereafter, on October 12, 2023, the Court issued its Notice to the Parties to conduct an Initial Attorneys Conference pursuant to Local Rule 16.1, submit the required Certificate of Initial Attorneys Conference, and, if applicable, submit a joint stipulation to consent to jurisdiction of a .S. Magistrate Judge. The Parties had a Federal Rule of Civil Procedure 16.1 Initial Discovery Conference where they agreed on a proposed court schedule. *See* Joint Declaration of Class Counsel Jeff Ostrow, Sophia Gold and David Wilkerson (Joint Decl.) 4, attached as

. The Parties filed the Certification and Report of Fed. R. Civ. P. 26(f) Conference and Discovery Plan on November 2, 2023 (DE 24). Thereafter, the Court held an Initial Pretrial Conference on November 21, 2023. During that conference, the Parties advised the Court they wished to extend certain deadlines in the previous schedule to have adequate time to explore settlement. Following that conference, at the direction of the Court, the Parties met and conferred regarding the pretrial schedule, and on December 1, 2023, they filed a Certification and Report of Fed. R. Civ. P. 26(f)

Conference and Amended Discovery Plan (DE 27). On December 6, 2023, the Court issued its Initial Pretrial Order and Case Management Plan (DE 28).

On November 15, 2023, the Parties e changed initial disclosures. Joint Decl. 6. On November 8, 2023, Plaintiff served interrogatories and document requests. *Id.* After the Parties agreed to provide BANA more time, BANA responded to those requests on February 16, 2024. For its discovery responses and initial disclosures, BANA produced 3,145 pages of documents, along with sample data pertaining to the identification of Accounts charged the challenged Incoming Wire Transfer Fees using BANA's regularly maintained Account-level transaction data. *Id.* Interrogatory responses and document production included relevant Account agreements, fee schedules, and other disclosures, allowed for the identification of the Account types subject to the challenged Incoming Wire Transfer Fee policies, and the Accountholders who were assessed those fees. *Id.* Plaintiff also served BANA with a Fed. R. Civ. P. 30(b)(6) deposition notice on January 23, 2024, and deposed BANA on March 19, 2024, on some topics, focusing on the available damages data and the calculation of assessed and refunded Incoming Wire Transfer Fees. *Id.*

After the Action was filed, BANA changed its Account disclosures pertaining to Incoming Wire Transfer Fees. *Id.* at 7. BANA also made the fee amount consistent for both domestic and international incoming wires. *Id.* The international Incoming Wire Transfer Fee decreased. *Id.*

The Parties agreed to mediate on February 29, 2024, in California before a JAMS neutral, the honorable Jay C. Gandhi (Ret.). *Id.* 8. Before mediation, the Parties e changed detailed mediation briefs and BANA responded to formal and informal discovery requests necessary for Plaintiff's evaluation of size of the class, liability, and damages. *Id.* The Parties mediated; however, no agreement was reached after a full day of negotiating. *Id.* The Parties continued their discussion over the next five weeks, ultimately agreeing to the material terms of a settlement on April 5, 2024.

Id. On April 11, 2024, the Parties filed a Notice of Settlement with the Court. (DE 32). Thereafter, the Parties negotiated the Settlement Agreement, which was signed on May 17, 2024.

The Court granted Preliminary Approval on June 4, 2024. (DE 35). The Court, *inter alia*, (1) preliminarily approved the Settlement as fair, reasonable, and adequate, (2) conditionally certified the Settlement Class, (3) appointed Class Counsel and the Class Representative, (4) approved the Notices and Notice Program, and (5) scheduled a Final Approval hearing. *Id.*

II. TERMS

Terms

Under the Settlement, BANA has agreed to a non-reversionary \$21,000,000.00 common cash Settlement Fund, which will be used to pay Settlement Class Member Payments, Settlement Administration Costs, any Attorneys' Fees and Costs Award, and any Service Award to the Class Representative. Settlement 1.48, 2.1. The Settlement Fund will be distributed to Settlement Class Members *pro rata*, based on the number of fees each Settlement Class Member paid that were not refunded. *Id.* 6.6.2. Importantly, Settlement Class Members *do not* need to submit a claim form. Current Accountholders will receive automatic distributions straight to their accounts. Past Accountholders will receive a check in the mail.

Any funds remaining in the Net Settlement Fund as a result of uncashed checks shall, if economically feasible, be distributed to the Settlement Class Members who successfully cashed checks or received their Settlement Class Member Payment as a credit. *Id.* 6.7. If a second distribution of remaining funds costs more than the amount to be distributed or is otherwise economically unfeasible, or if additional funds remain after a second distribution, Class Counsel shall petition the Court to distribute any remaining funds to a consumer protection or financial services organization as a *cy pres* recipient. *Id.* There will be no reversion to BANA. *Id.*

Settlement Class

The proposed Settlement Class is defined as the following:

All Accountholders in the United States who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

Id. 1.45. Accountholder means any individual who is or was identified as an owner of an Account opened on or before August 31, 2012. *Id.* 1.2. The class period is March 8, 2019, through August 31, 2023 (when BANA changed the Account disclosures). *Id.* 1.11. In exchange for the consideration stated above, the Settlement Class shall release BANA from any claims that were or could have been alleged in this Action concerning Incoming Wire Transfer Fees. *Id.* 1.37, 11.1.

Release

The Release is narrowly tailored to the claims made in the Action. As of the Effective Date of the Settlement, Plaintiff and each Settlement Class Member agrees to release any claims arising out of or relating in any way to the allegations made in the Action. *Id.* 1.37.

Procedure

Following Preliminary Approval of the Settlement and appointment of Kroll Settlement Administration LLC (Kroll) as the Settlement Administrator (DE 35 at 12.), Kroll sent 1,390,999 Email Notices to Current Accountholders who have agreed to receive notices from BANA by email. Declaration of Patrick M. Pasarella of Kroll Settlement Administration LLC in Connection With Final Approval of Settlement (Notice Decl.), attached as C, 10. Kroll received notice that 162,526 Email Notices were undeliverable and mailed Postcard Notices to those Settlement Class members. *Id.* Kroll also sent Postcard Notices to 360,170 Settlement Class members who were Accountholders who had not agreed to receive notices from BANA by email. *Id.* 9. Kroll received 2,178 returned Postcard Notices from SPS with forwarding information and promptly re-mailed Postcard Notice to the forwarding address provided by SPS. *Id.* 12.

Kroll made a reasonable effort to locate correct addresses for the 14,371 Postcard Notices returned without forwarding information by performing an advanced address search. *Id.* 12. Following these efforts, a second mailing of Postcard Notices was sent to 6,892 updated addresses, 181 of which have been returned as undeliverable a second time. *Id.*

Kroll has mailed and/or emailed Notice to 1,751,141 Settlement Class members, with 7,839 Notices currently known to be undeliverable, which is a 99.55% deliverable rate to the Class. *Id.* 13. In addition to the Postcard Notices and Email Notices sent directly to Settlement Class members, Kroll maintained a Settlement Website with information about the Settlement, important deadlines, and case-related documents. *Id.* 6. As of October 23, 2024, 47,354 unique users have visited the Settlement Website. *Id.* Kroll also established a toll-free Interactive Voice Response system to provide information and accommodate inquiries from Settlement Class members and, as of October 23, 2024, the system has received 2,970 calls. *Id.* 7. Class Counsel also actively responded to inquiries from Settlement Class members, responding to inquiries received via email and telephone. Joint Decl. 8.

The Notices included, among other information, a description of the material Settlement terms; a date by which Settlement Class Members may opt-out of the Settlement Class; a date by which Settlement Class Members may object to the Settlement and/or the Attorneys' Fees and Costs Award and Service Award; the Final Approval hearing date; and the Settlement Website address at which Settlement Class Members may access the Settlement Agreement and other related documents and information. Notice Decl., E s. 3-6.

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The Notices informed Settlement Class Members of their right to opt out or object. *Id.* Settlement Class Members may opt-out of the Settlement Class at any time during the opt-out

period. Settlement ¶ 8.1. The Opt-Out Deadline is November 9, 2024 (30 days prior to the date set for the Final Approval hearing) and specified the Notices. *Id.* ¶ 1.29. The Notices also informed Settlement Class Members of their right to object to the Settlement and/or the Attorneys' Fees and Costs Award and Service Award. Notice Decl., E ¶ s. 3-6. The Objection Deadline is November 9, 2024 (30 days prior to the date set for the Final Approval hearing) and is specified in the Notices. Settlement ¶ 1.29, 8.2. Objections must include information identified in the Agreement including information about the objector, their counsel, and previous objections they or counsel have made to ensure that any objections are made for a proper purpose. *Id.* ¶ 8.2.2. Following Notice to the Settlement Class, the Settlement Administrator has to date received 29 timely opt-out requests and zero objections. Notice Decl. ¶ 15, E ¶ . 7.

Attorneys' Fees and Costs and Service Award

To date, Class Counsel has not been paid for their diligent efforts or reimbursed for litigation costs incurred. The Settlement Agreement provides that Class Counsel will apply for an Attorneys' Fees and Costs Award. *Id.* ¶ 9.2. Class Counsel respectfully requests, and BANA has agreed not to oppose, a request for fees up to \$7,000,000.00, which represents 33.33% of the Settlement Fund. *Id.* ¶ 9.3. All Settlement Class members were informed of Class Counsel's intent to request that amount, and to date, none have objected. Such award will serve to compensate Class Counsel for the time, risk and expense they incurred pursuing claims on behalf of the Settlement Class. Class Counsel also requests reimbursement of \$27,035.81 for litigation costs. Class Counsel also respectfully requests a \$5,000.00 Service Award for the Class Representative. BANA will not oppose that request. *Id.* ¶ 10.1.

ARGUMENT

I. T C r S d Gr F A r S .

The Settlement preliminarily approved provides substantial cash compensation to Settlement Class Members. This Settlement is the result of lengthy, intense, arm's-length negotiations by experienced counsel for the Parties and represents an outstanding result for the Settlement Class. It was also reached after the Parties litigated, the Court denied BANA's Motion to Dismiss, and sufficient discovery was conducted on BANA's Incoming Wire Transfer Fee policy and practice for the Parties to identify Settlement Class members and the fees assessed to them. Thus, the Settlement is fair, reasonable, and adequate warranting Final Approval.

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Rule 23(e) of the Federal Rules of Civil Procedure obliges parties to seek approval from the district court before settling a class-action lawsuit. *In re Lumber Liquidators Chinese Manufactured Flooring Prod. Mktg., Sales Pracs. & Prod. Liab. Litig.*, 952 F.3d 471, 483 (4th Cir. 2020) (citing Fed. R. Civ. P. 23(e)). Fed. R. Civ. P. 23(e)(2) requires a class settlement to be fair, reasonable, and adequate. As Plaintiff's Motion for Preliminary Approval addressed, the Fourth Circuit utilizes multifactor standards for assessing whether a class-action settlement is fair, reasonable, and adequate' under Rule 23(e)(2). *In re Lumber Liquidators*, 952 F.3d at 484 (footnote omitted) (citing *In re Jiffy Lube Sec. Litig.*, 927 F.2d 155, 159 (4th Cir. 1991)).² This

² The 2018 amendments to Rule 23(e) give specific guidance to federal courts for class settlement approval. *See* Fed. R. Civ. P. 23(e), Committee Notes. The Rule 23(e)(2) factors are whether:

- (A) the class representative and class counsel have adequately represented the class;
- (B) the proposal was negotiated at arm's length;
- (C) the relief provided for the class is adequate, taking into account:
 - (i) the costs, risks, and delay of trial and appeal;
 - (ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class member claims;

Court already thoroughly examined the Rule 23(e)(2) and *Jiffy Lube* factors in preliminarily approving the Settlement. Thus, Plaintiff respectfully submits a brief recitation of these factors confirms the Settlement remains fair, adequate, and reasonable. And importantly, after Notice was successfully disseminated to the Settlement Class, the overwhelmingly positive response of the Settlement Class further confirms Final Approval is certainly warranted here.

Relevant Factors

The relevant fairness factors examine whether the settlement was reached as a result of good-faith bargaining at arm's length, without collusion, on the basis of (1) the posture of the case at the time settlement was proposed, (2) the extent of discovery that had been conducted, (3) the circumstances surrounding the negotiations, and (4) the experience of counsel. *Id.*

Posture of the Case. The Settlement was reached after BANA tested the sufficiency of the allegations by a motion to dismiss, which was denied, and the Parties began conducting discovery.

Extent of Discovery. The Settlement followed the exchange of critical documents and account-level data from BANA. No settlement discussions took place until after Plaintiff's counsel obtained and conferred with BANA's Counsel about data necessary to determine a reasonable settlement value. During the settlement discussions, BANA's representative was deposed regarding the damages data that BANA produced to allow the Parties to calculate damages. The discovery gave both sides additional insight to evaluate the merits of the case and has laid the groundwork for the arm's-length negotiations that resulted in the settlement. *Gaston v. LexisNexis*

(iii) the terms of any proposed award of attorney's fees, including timing of payment; and

(iv) any agreement required to be identified under Rule 23(e)(3); and

(D) the proposal treats class members equitably relative to each other.

The *Jiffy Lube* standards almost completely overlap with the new Rule 23(e)(2) factors, rendering the analysis the same. *Herrera v. Charlotte School of Law, LLC*, 818 Fed. App' 165, 176 (4th Cir. 2020) (citing *In re Lumber Liquidators*, 952 F.3d at 474 n.8).

Risk Sols. Inc., No. 516CV00009KDBDCK, 2021 WL 244807, at 6 (W.D.N.C. Jan. 25, 2021).

Circumstances surrounding negotiations. The circumstances of the settlement negotiations demonstrate the Settlement is the result of a fair, arm's-length process. The Parties engaged in formal mediation with Judge Jay Gandhi (Ret.), followed by many weeks of additional negotiations during which additional discovery took place. Joint Decl. 8.

Experience of counsel. Counsel for both sides have significant experience in consumer class-action litigation involving bank-fee practices. Joint Decl. 11. Class Counsel is highly experienced in consumer class action litigation, as demonstrated by their firm resumes, and they have brought that significant experience to bear in litigating and settling this case. *Id.*, E s. 1-3; *see also* Fed. R. Civ. P. 23(e)(2)(A). Class Counsel collectively have decades of experience litigating consumer class actions against financial institutions and have litigated and settled dozens of class actions involving various types of improper fees, including against BANA. Joint Decl. 12. Counsel may be evaluated by their affiliation with well-regarded law firms with strong experience in the relative field, and by any measure, Class Counsel satisfies this prong. *See In re Neustar, Inc. Securities Litig.*, No. 1:14cv885, 2015 WL 5674798, at 11 (E.D. Va. Sept. 23, 2015) (quoting *In re Am. Capital S'holder Derivative Litig.*, No. 11-2424-PJM, 2013 WL 3322294, at 4 (D. Md. June 28, 2013)). Based on their experience, Class Counsel endorse the Settlement as fair and adequate. Joint Decl. 22. Counsel's endorsement of the settlement as fair and adequate under the circumstances . . . should be afforded due consideration in determining whether a class settlement is fair and adequate. *Gaston*, 2021 WL 244807, at 6.

C e e l e r o d e d o e e l e n C l a s s d e u a e a n d e a s o n a l e

The Settlement's substantial relief also favors approval and is more than reasonable. BANA will provide a \$21,000,000.00 Settlement Fund, which alone represents a significant

portion of the estimated classwide damages if Plaintiff prevailed at class certification, trial, and on appeal. Joint Decl. 20. Under Plaintiff's damages model, the Settlement represents approximately 23.5% of the total damages available at trial. *Id.* Under Defendant's damages model, however, the Settlement represent approximately 78% of the total damages. *Id.*³

Courts assess the adequacy of relief provided under a settlement based on four factors: (1) the costs, risks, and delay of trial and appeal, (2) the effectiveness of the proposed method of distributing relief to the class, (3) the terms of the proposed award of attorney's fees, and (4) the existence of other agreements reached by the Parties outside the settlement. Fed. R. Civ. P. 23(e)(2)(C); *see also Jiffy Lube*, 927 F.2d at 159.⁴ Each factor is met here.

The reaction of the Settlement Class to the Settlement. The Settlement Class' reaction to the Settlement is perhaps the most significant factor to be weighed in considering its adequacy. *Sala v. Nat'l R.R. Passenger Corp.*, 721 F. Supp. 80, 83 (E.D. Pa. 1989). Here, their clear embrace of the Settlement weighs significantly in favor of the settlement's adequacy. *In re The Mills Corp. Sec. Litig.*, 265 F.R.D. 246, 257 (E.D. Va. 2009). *See also Roldan v. Bland Landscaping Co., Inc.*, No. 3:20-cv-00276-KDB-DSC, 2022 WL 17824035 (W.D.N.C. Dec. 19, 2022) (noting

³ Under BANA's damages model, Accountholders would only be able to recover the first Incoming Wire Transfer Fee assessed. After that, BANA intended to argue, Accountholders were on notice of the fee policy by virtue of it appearing on their monthly bank statements. Under Plaintiff's damages model, Settlement Class Members should be entitled to recover all Incoming Wire Fees paid to and not refunded by BANA because a breach of contract claim does not depend on accountholders' knowledge of the fee. Joint Decl. 21.

⁴ *Jiffy Lube*, 927 F.2d at 159, identifies the following overlapping factors: (1) the relative strength of the plaintiffs' case on the merits, (2) the existence of any difficulties of proof or strong defenses the plaintiffs are likely to encounter of the case goes to trial, (3) the anticipated duration and expense of additional litigation, (4) the solvency of the defendants and the likelihood of recovery on a litigated judgment, and (5) the degree of opposition to the settlement. There is no indication BANA will be unable to satisfy a judgment, but this factor is largely considered beside the point given the other factors weighing in favor of final approval. *See Solomon v. Am. Web Loan, Inc.*, No. 4:17-cv-145, 2020 WL 3490606, at 5 (E.D. Va. June 26, 2020) (citation omitted).

settlement class' positive reaction).

zero objections and only 29 opt-outs (Notice Decl. 15-16) relative to the Settlement Class size testifies to the value of the settlement in the eyes of the class members, and supports final approval. *DeLoach v. Philip Morris Companies*, No. 00-CV-01235, 2003 WL 23094907, at 10 (M.D.N.C. Dec. 19, 2003). No objections raises a strong presumption that the terms of a proposed class settlement action are favorable to the class members. *Myers v. Loomis Armored US, LLC*, No. 18-CV-00532, 2020 WL 1815902, at 3 (W.D.N.C. Apr. 9, 2020) (citation omitted). *See also Sala*, 721 F. Supp. at 83 (utter absence of objections from the class . . . militates strongly in favor of approval of the settlement).

Costs, risks, and delay of trial and appeal. Plaintiff's claims are strong, but maintaining these claims through trial and appeal would entail significant risk, uncertainty, and costs for both sides. BANA would have undoubtedly challenged class certification and moved for summary judgment. Where, as here, the Court determined Plaintiff offered a reasonable contract interpretation favoring his claims at the motion to dismiss stage, his ultimate success would be to prove those claims are worthy of class certification and a judgment on the merits. Appeals of class certification, summary judgment, and trial rulings would prompt delay, and the resolution of potential appeals by both sides would require protracted adversarial litigation and appeals at substantial risk and expense to both Parties. *Gaston*, 2021 WL 244807, at 6. This strong likelihood of substantial future costs favors approving the proposed settlement. *Id.*

Effectiveness of the proposed method of distributing relief to the class. The Settlement Fund will be automatically distributed. BANA will directly deposit payments under the Settlement into the Accounts of Current Accountholder Settlement Class Members. Settlement 6.6.3.3. The Settlement Administrator will mail Past Accountholder Settlement Class Members a check. *Id.*

6.6.3.4. Any remaining funds after the initial disbursement will be distributed to the Settlement Class Members that successfully cashed check or received direct deposits, if economically feasible. *Id.* 6.7. If there are funds remaining after this second distribution or the distribution is not economically feasible, Class Counsel will move to distribute the remaining funds to an appropriate *cy pres* recipient, either a consumer protection or financial services charity. *Id.*

Terms of the proposed award of attorneys' fees. Under the terms of the Settlement, Class Counsel is moving for an award of attorneys' fee of up to 33.33% of the Settlement Fund. Settlement 9.3. As explained *infra*, such a fee award in this common fund settlement is consistent with fee awards in this Circuit and in similar cases. Within the Fourth Circuit, contingent fees of roughly 33% are common. *Earls v. Forga Contracting, Inc.*, No. 1:19-CV-00190-MR-WCM, 2020 WL 3063921, at 4 (W.D.N.C. June 9, 2020). *See also Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM, DE 51 (W.D.N.C. May 14, 2024) (awarding 33.33% of common fund in another account fee settlement).

Existence of other agreements reached by the Parties outside the settlement. Courts also consider whether there are additional agreements between the Parties outside of the settlement agreement that could cast doubt on the fairness or adequacy of the settlement. *See* Fed. R. Civ. P. 23(e)(2)(C)(iv). The Settlement here contains the Parties' entire agreement on and understanding of the subject-matter at issue in the Action, and supersedes all prior negotiations and proposals, whether written or oral. Settlement 13.9.2.

Pro Rata Relief to Settlement Class Members

The Settlement provides *pro rata* relief based on the total amount of the Settlement Class Member's paid and not refunded Incoming Wire Transfer Fees during the Class Period. This method for calculating each member's recovery treats each member equitably based on the extent

to which they were impacted by BANA's conduct. *See* Fed. R. Civ. P. 23(e)(2)(D).

In sum, the Settlement is worthy of Final Approval as fair, adequate and reasonable.

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The Notice Program approved by this Court and carried out by the Settlement Administrator conforms with the procedural and substantive requirements of due process and Rule 23. Due process and Rule 23 require that Settlement Class members receive notice of the settlement and an opportunity to be heard and participate in the litigation. *See* Fed. R. Civ. P. 23(c)(2)(B). The mechanics of the notice process are left to the Court's discretion, subject only to the broad reasonableness standards imposed by due process. As the Court held when granting Preliminary Approval, the Email Notice, Postcard Notice, and Long Form Notice posted on the Settlement Website is the best notice practicable under the circumstances and constitutes due and sufficient notice of the Settlement to all Class Members. (DE 35 at 23).

Indeed, the Notice Program was designed to provide the best notice practicable and was tailored to take advantage of the information BANA has available about the Settlement Class. *See e.g., McAdams v. Robinson*, 26 F.4th 149, 158-59 (4th Cir. 2022) (affirming similar notice plan providing for email, postcard, and long form notice posted on settlement website or available through telephone). Additionally, the Notices were designed to be noticed, reviewed, and by presenting the information in plain language understood by the Settlement Class, and followed principles embodied in the Federal Judicial Center's illustrative model notices posted at www.fjc.gov. The Notices contained plain-language summaries of key information about Settlement Class rights and options. Under Rule 23(e), the notice must generally describe the settlement in sufficient detail to alert those with adverse viewpoints to investigate and come forward to be heard. The Notices satisfy this requirement.

After Preliminary Approval, the Settlement Administrator provided direct Email Notice and Postcard Notice to all Settlement Class members using information contained in BANA's business records. Notice Decl. ¶¶ 9-10. The successful deliverable rate is approximately 99.55%. *Id.* ¶ 13. This reach far exceeds the Federal Judicial Center standard, which states that a publication notice plan that reaches 70% of class members is one that reaches a high percentage and is within the norm. Barbara J. Rothstein & Thomas E. Willging, Federal Judicial Center, *Managing Class Action Litigation: A Pocket Guide for Judges*, at 27 (3d ed. 2010); *see also* Notice Decl. ¶ 13.⁵

A Long Form Notice was also available for Settlement Class Members who requested it, and it was posted on the Settlement Website. *Id.* ¶ 6. To ensure Notice reaches as many Settlement Class members as possible, Kroll performed reasonable address traces for the initial Postcard Notice and Email Notice. *Id.* ¶ 5.

Final Certification of the Settlement Class and Appointment of Class Counsel and Class Representative

The Preliminary Approval Order analyzed the Rule 23(a) and (b)(3) class certification requirements and conditionally certified the Settlement Class for settlement purposes only. (DE 35 at ¶¶ 4-5). Nothing has changed since that order was entered that would affect the Court's granting final class certification. As such, for the reasons explained in Plaintiff's Motion for Preliminary Approval, stated in the Court's Preliminary Approval Order, and reiterated in Class Counsel's declaration, the Settlement Class should be finally certified for Settlement purposes.

The Preliminary Approval Order designated Plaintiff as Class Representative, which should be confirmed for Final Approval. So too should the appointment of Jeff Ostrow and

⁵ Kroll also gave notice of the proposed Settlement to appropriate state and federal officials in compliance with the Class Action Fairness Act, 28 U.S.C. § 1715(b). Kroll sent CAFA Notice to government officials on June 3, 2024. Notice Decl., ¶ 4.

Jonathan Streisfeld of Kopelowitz Ostrow P.A.; Sophia Gold of KalieGold PLLC; and David Wilkerson of The Van Winkle Law Firm as Class Counsel pursuant to the Fed. R. Civ. P. 23(g)(1)(A)-(B) factors. Class Counsel expended a great deal of time, effort, and expense investigating, litigating, and resolving this Action. Further, as set forth in the firm resumes, each attorney from each firm is highly experienced in complex consumer class action litigation. *See* Joint Decl., E s. 1-3 (firm resumes). It is clear from their track-record of success that Class Counsel are highly skilled and knowledgeable concerning class-action practice. Class Counsel have used their experience to represent the Settlement Class vigorously.

II. A r A r ' F d C A r d d S r A r d

In this non-reversionary common fund Settlement, the Notice disclosed Class Counsel will request a \$7,000,000.00 for attorneys' fees, representing 33.33% of the Settlement Fund, plus reasonable litigation costs, and \$5,000.00 Service Award for the Class Representative. Notice Decl., E s. 3-6. The Parties negotiated and reached agreement regarding attorneys' fees and costs only after reaching agreement on all other material Settlement terms. Joint Decl. 27.

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Service awards are routinely granted to compensate class representatives for work done on behalf of the class, to make up for financial reputational risk undertaken in bringing the action, and sometimes, to recognize their willingness to act as a private attorney general. *Berry*, 807 F.3d at 613. Plaintiff requests, and BANA does not oppose, a \$5,000.00 Service Award for his service litigating the Action and securing the Settlement Class benefits despite the financial and reputational risks at stake and the novel and difficult claims pursued. Settlement 10.1.

Recently, this Court approved \$5,000.00 service awards to each class representative in *Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM, DE 51 (W.D.N.C. May 14,

2024). Higher service awards have been regularly approved by judges in this Circuit. *See, e.g., In re Cotton*, No. 14-30287, 2019 WL 1233740, at 4 (W.D.N.C. Mar. 15, 2019) (awarding \$10,000 service awards); *see also Ryals v. HireRight Sols., Inc.*, No. 3:09cv625, Dkt. No. 127 at 10 (E.D. Va. Dec. 22, 2011) (same); *Manuel v. Wells Fargo Bank, Nat'l Ass'n*, No. 3:14CV238, 2016 WL 1070819, at 6 (E.D. Va. Mar. 15, 2016) (same).

Plaintiff took a risk, and provided a valuable public service, by putting himself forward as the Class Representative. Joint Decl. 54. He kept abreast of the Action's status, providing to and reviewing documents provided by Class Counsel, and discussed various aspects of the case, including the Settlement. Joint Decl. 55. Indeed, Plaintiff's time and effort invested in this Action made this Settlement possible. Thus, the requested \$5,000.00 Service Award should be approved.

Reasonable attorneys' fees

Federal Rule of Civil Procedure 23(h) permits courts to award reasonable attorneys' fees and non-taxable costs that are authorized by law or the parties' agreement. Courts in this Circuit recognize two primary methods for calculating reasonable attorneys' fees: (1) the percentage of the fund method, which awards fees as a percentage of the benefit secured for the Class; and (2) the lodestar method, which awards fees based on the value of Counsel's time spent litigating the claims. *Brown v. Transurban USA, Inc.*, 318 F.R.D. 560, 575 (E.D. Va. 2016) (citation omitted). Although the Fourth Circuit has not expressly adopted either method, it is well-established district courts routinely calculate class action attorney fee awards under a percentage of the fund method. *Galloway v. Williams*, No. 3:19-cv-470, 2020 WL 7482191, at 5 (E.D. Va. Dec. 18, 2020) (the favored method for calculating attorneys' fees in common fund cases is the percentage of the fund method); *see also Brown*, 318 F.R.D. at 575 (current trend among the courts of appeal favors the use of a percentage method . . . in common fund cases); *The Mills*

Corp. Sec. Litig., 265 F.R.D. 246, 260 (E.D. Va. 2009) (method applies in the vast majority of courts across various jurisdictions). Class Counsel should be compensated for their time, risk, efforts, and expenses incurred in pursuing claims for the Settlement Class.

The percentage-of-the-fund method better aligns the interests of class counsel and class members because it ties to the attorneys' award to the overall result achieved rather than the hours expended by the attorneys. *In re Zetia (Ezetimibe) Antitrust Litig.*, No. 2:18-md-2836, 2023 WL 6871635, at 6 (E.D. Va. Oct. 18, 2023). (quoting *Kay Co. v. Equitable Prod. Co.*, 749 F. Supp. 2d 455, 462 (S.D. W. Va. 2010)). Ultimately, whatever method is used, the ultimate goal is to ensure counsel is fairly compensated. *Brown*, 318 F.R.D. at 575.

1. **T F R R U d r P r F d M d.**

ere, the percentage-of-the-fund is the more appropriate method for calculating Class Counsel's fees. This method aligns Class Counsel's interest in being paid a fair fee with the interest of the Settlement Class and achieves a maximum recovery in the shortest amount of time required under the circumstances. This method is undoubtedly the favored method in the Fourth Circuit for cases of this nature and no one objects to this method. This method was recently applied in *Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM, DE 51 (W.D.N.C. May 14, 2024).

District courts in the Fourth Circuit have acknowledged that fees awarded under the percentage-of-recovery method in settlements under \$100 million have ranged from 15 to 40 .⁷ *Boyd v. Coventry Health Care Inc.*, 299 F.R.D. 451, 465 (D. Md. 2014). Within the Fourth Circuit, *contingent fees of roughly 33% are common.* *Earls v. Forga Contracting, Inc.*, No. 1:19-CV-00190-MR-WCM, 2020 WL 3063921, at 4 (W.D.N.C. June 9, 2020) (emphasis added); *Seaman v. Duke Univ.*, No. 1:15-CV-462, 2019 WL 4674758, at 3 (M.D.N.C. Sept. 25, 2019) (same); *Kelly v. Johns Hopkins Univ.*, No. 1:16-CV-2835-GLR, 2020 WL 434473, at 3 (D. Md.

Jan. 28, 2020) (same). As such, district courts in this Circuit routinely award 33.33% from a common fund as attorneys' fees. *See, e.g., Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM, DE 51 (W.D.N.C. May 14, 2024) (awarding 33.33% of \$8 million common fund in another account fee settlement); *Morris v. Bank of Am., N.A.*, No. 3:18-CV-157-RJC-DSC, 2022 WL 214130, at 3 (W.D.N.C. Jan. 24, 2022) (approving 33.33% of \$75 million settlement in another account fee settlement). *See also, e.g., Lamie v. LendingTree LLC*, No. 3:22-cv-307-FDW-DCK, 2024 WL 811519, at 2 (W.D.N.C. Feb. 27, 2024) (awarding one-third of settlement fund); *Wallace v. Greystar Real Estate Partners, LLC*, No. 1:18cv501, 2022 WL 3908800 (M.D.N.C. Aug. 30, 2022) (same); *Myers v. Loomis Armored US, LLC*, 3:18-cv-00532-FDW-DSC, 2020 WL 1815902, at 6-7 (W.D.N.C. Apr. 8, 2020) (same); *Lambert v. Navy Federal Credit Union*, Case No. 1:19-cv-00103-LO-MSN, Dkt. No. 61 (E.D. Va. Apr. 8, 2021) (33.33% of \$16 million settlement fund in account fee settlement because Class Counsel's which included many of same firms representing the Class here e pertise, perseverance, and skill allowed them to obtain an excellent result for the Settlement Class.). In fact, a comprehensive study of attorneys' fees in class action cases notes a remarkable uniformity in awards between roughly 30% to 33% of the settlement amount. Theodore Eisenberg & Geoffrey P. Miller, *Attorney Fees in Class Action Settlements: An Empirical Study*, 1 J. of Empirical Legal Studies 27, 31, 33 (2004).

To assess the reasonableness of a requested percentage, district courts in this Circuit generally weigh the following factors: (1) the results obtained for the class; (2) objections by class members to the settlement terms and/or attorneys' fees; (3) the quality, skill, and efficiency of counsel; (4) the complexity and duration of the case; (5) the risk of non-payment; (6) public policy; and (7) awards in similar cases. *See The Mills Corp.*, 265 F.R.D. at 261; *In re Zetia*, 2023 WL 6871635, at 7. Each consideration supports Class Counsel's requested fee.

Results Obtained for the Settlement Class. The Fourth Circuit deems the most critical factor in calculating a reasonable fee award to be the degree of success obtained. *McDonnell v. Miller Oil Co.*, 134 F.3d 638, 641 (4th Cir. 1998). Here, the \$21,000,000.00 *non-reversionary* Settlement Fund is an excellent achievement. It provides Settlement Class Members with meaningful and immediate benefit representing a total damages range of approximately 23.5 under Plaintiff's damages model and 78 under Defendant's damages model assuming Plaintiff prevails at trial. Joint Decl. 20-21. Given the obvious litigation risks, the Settlement provides an outstanding monetary recovery on its face. Also, BANA's changes to the Account disclosures, providing transparency to Accountholders to help them avoid Incoming Wire Transfer Fees, and its decrease in the international Incoming Wire Transfer Fee amount, surely will save Accountholders millions of dollars. *Id.* 7. Class Counsel do not seek attorneys' fees for this additional value.

Objections. There are no objections to date to the Settlement as a whole, let alone to Class Counsel's request for an Attorneys' Fees and Costs Award. Notice Decl. 15. Should any timely objections be received after this Motion is filed, Class Counsel will file a separate response.

Quality, Skill, and Efficiency of Counsel. Class Counsel have national reputations for their acquired skill in complex class action litigation, particularly in account fee litigation. Joint Decl. 11-19; E s. 1-3 (firm resumes). Indeed, Class Counsel's experience is illustrated by the efficient recovery obtained for the Settlement Class in this Action following the Court's denial of the motion to dismiss and the commencement of discovery. Based in no small part on their skill and expertise, Class Counsel negotiated a Settlement prior to a ruling on (and potential appeals related to) class certification, allowing Settlement Class Members to receive their settlement benefits now, without the risks, uncertainties, and delays associated with continued litigation.

Complexity and Duration of the Litigation. This Action presents a novel claim presenting myriad risks, with complex issues of law and fact. Joint Decl. 25. No similar case had been brought when it was filed. *Id.* Class Counsel needed a high degree of skill, both to settle the matter and to be prepared to litigate the merits through any potential motion practice, trial, and appeal. *Id.* 26. Class Counsel's experience handling the most prominent bank fee cases and their understanding of the related legal issues from those cases helped them successfully and efficiently prosecute this Action and obtain an excellent result for the Settlement Class. *Id.* BANA argued its disclosure of the Incoming Wire Transfer Fees was sufficiently stated in its contract with Accountholders. *Id.* Though Plaintiff was successful at the motion to dismiss stage, Plaintiff would face more complex class certification and merits issues going forward were it not for the Settlement. *Id.* Class Counsel should be lauded for negotiating a fair, reasonable, and adequate Settlement despite inherent risks.

Risk of Nonpayment. Class Counsel took this complex class action on a contingency fee basis, assuming a significant risk of nonpayment. Joint Decl. 31. By doing so, they assumed significant risks involved with surviving dispositive motions, obtaining class certification, proving liability, causation, and damages, prevailing with experts, and litigating through trial and possible appeals, without any assurance of recompense for their labor or even reimbursement for their out-of-pocket costs. Thus, this commitment notwithstanding financial risk supports enhanced compensation. *See The Mills Corp.*, 265 F.R.D. at 263 (risk of nonpayment incurred by Lead Counsel is evident in the fact that they undertook this action on entirely contingent fee basis despite uncertain recovery and rigorously contested liability); *Reynolds v. Fid. Invs. Institutional Oper. Co., Inc.*, No. 1:18-CV-423, 2020 WL 92092, at 3 (M.D.N.C. Jan. 8, 2020) (class counsel who litigated novel questions of law weighed in favor of fees of one-third of settlement fund).

Transferring the risk to Class Counsel affords access to the courts for plaintiffs who might otherwise face difficulties, and it justifies awarding a greater return than an hourly fee offers to induce lawyers to take on representation for which they might never be paid, and it makes sense to arrange these fees as a percentage of any recovery. *Pellegrin v. Nat'l Union Fire Ins. (In re Abrams & Abrams, P.A.)*, 605 F.3d 238, 245-46 (4th Cir. 2010). Absent this Settlement, the Settlement Class and Class Counsel risked no recovery. The contingent nature of the case and risk borne therefore favors the requested award. *See Decohen v. Abbasi, LLC*, 299 F.R.D. 469, 482 (D. Md. 2014) (public policy favors the requested award where risk of non-payment exists because the relevant public policy considerations involve the balancing of the policy goals of encouraging counsel to pursue meritorious . . . litigation.) (citation and internal quotations omitted); Theodore Eisenberg & Geoffrey P. Miller, *Attorney Fees in Class Action Settlements: an Empirical Study*, 1 J. of Empirical Legal Studies 27, 38 (2004) (Fees are . . . correlated with risk: the presence of high risk is associated with a higher fee, while low-risk cases generate lower fees. . . . This is widely accepted in the literature.).

Public Policy. Public policy considerations also favor a significant award of attorneys' fees above what Class Counsel would have charged on an hourly fee basis, *In re Capital One Consumer Data Security Breach Litig.*, No. 1:19-md-2915 (AJT/JFA), 2022 WL 17176495, at 5 (E.D. Va. Nov. 17, 2022), because attorneys should be incentivized to bring common fund cases like this Action where the alternative (thousands of individual small-dollar claims) would not justify the expense of separate litigation. *See id.* (The class action device, when not abused, serves an important public interest in securing remedies for consumers who, for economic and practical reasons, would be unable to recover on an individual basis.). When assessing the reasonableness of a fee award in a class action settlement, the court must strike the appropriate balance between

promoting the important public policy that attorneys continue litigating class action cases that vindicate rights that might otherwise go unprotected,’ and perpetuating the public perception that class action plaintiffs’ lawyers are overcompensated for the work that they do.’ *Fangman v. Genuine Title, LLC*, No. CV RDB-14-0081, 2017 WL 86010, at 6 (D. Md. Jan. 10, 2017) (internal citations omitted). The Settlement and attorneys’ fees requested do not raise serious public policy concerns, and no Settlement Class Members have presently objected to the requested fee. On balance, public policy also supports approval of the requested award.

Awards in Similar Cases. Courts approving fee requests in other bank fee settlements have approved similar fee awards. Indeed, 33.33 is in line with what has been routinely approved by judges ruling on the fairness of settlements in other cases. Such settlements nationwide include:

<u>F C N</u>	<u>P r F d A r d d</u>
<i>Bruin v. Bank of America, N.A.</i> , No. 3:22-cv-00140-MOC-WCM (W.D.N.C. May 14, 2024)	. of \$8 million
<i>Checchia v. Bank of America, N.A.</i> , No. 2:21-cv-3585 (E.D. Pa.)	. of \$8 million
<i>Morris v. Bank of America, N.A.</i> , No. 3:18-CV-157, 2022 WL 214130 (E.D.N.C. Jan. 24, 2022)	. of \$75 million
<i>Lopez v. JPMorgan Chase Bank, N.A.</i> , No. 1:09-MD-02036-JLK (S.D. Fla.)	of value of settlement, which includes 30 of \$110 million cash fund and 30 of value of practice changes
<i>Farrell v. Bank of Am., N.A.</i> , 327 F.R.D. 422 (S.D. Cal. 2018), <i>aff’d sub nom. Farrell v. Bank of America, N.A.</i> , 827 F. App’ 628 (9th Cir. 2020)	of 37.5 million common fund
<i>Jacobs v. Huntington Bancshares Inc.</i> , No. 11-cv-000090 (Lake County Ohio)	of value of settlement, which includes 40 of \$8.975 million and 40 of \$7 Million in debt forgiveness
<i>Kelly v. Old National Bank</i> , No. 82C01-1012-CT-627 (Vanderburgh City., Ind.)	of \$4.75 million
<i>Hawkins et al v. First Tenn. Bank, N.A.</i> (Cir. Ct. Tenn.)	of \$16.75 million
<i>Dasher v. RBC Bank (USA)</i> , No. 1:09-MD-02036-JLK, 2020 WL 4586398 (S.D. Fla. Aug. 10, 2020)	of \$7.5 million
<i>Swift v BancorpSouth</i> , No. 1:10-cv-00090-GRJ (N.D. Fla.)	of \$24 million
<i>Molina v. Intrust Bank, N.A.</i> , No. 10-CV-686 (Dist. Ct. Ks.)	of \$2.7 million
<i>Casto v. City National Bank, N.A.</i> , No. 10-C-1089 (Cir. Ct. W.Va.)	of \$3 million

<i>Schulte v. Fifth Third Bank</i> , No. 09-cv-6655 (N.D. Ill.)	of \$9.5 million
<i>Johnson v. Community Bank, N.A.</i> , No. 12-cv-01405-RDM (M.D. Pa.)	of \$2.5 million
<i>Bodnar v. Bank of America</i> , No. 5:14-cv-03224-EGS (E.D. Pa.)	of \$27 million
<i>Holt v. Community America Credit Union</i> , No. 4:19-CV-00629-FJG (W.D. Mo.)	. of 3.078 million
<i>Figuroa v. Capital One</i> , No. 3:18-cv-00692-JM-BGS (S.D. Cal.)	. of \$13 million
<i>Smith et al v. Fifth Third Bank</i> , No. 1:18-cv-464 (S.D. Ohio)	. of \$5.2 million
<i>Lambert v. Navy Fed. Credit Union</i> , No. 1:19-cv-103-LO-MSN, 2019 WL 3843064 (E.D. Va.)	. of \$16 million
<i>Thompson v. Cmty. Bank, N.A.</i> , No. 8:19-CV-919, 2021 WL 4084148 (N.D.N. . Sept. 8, 2021)	. of \$3.46 million
<i>McNeil v. Capital One Bank, N.A.</i> , Case No. 19-cv-00473 (E.D.N. .)	. of \$16.2 million value of settlement

Applying all seven percentage-of-the-fund factors, the Court should find the Class Counsel’s requested attorneys’ fee reasonable.

. T A R ’ F A rd I A R d L d r M d.

Although the Court is not required to review Class Counsel’s lodestar to cross-check a requested attorneys’ fee amount, should the Court exercise its discretion to do so, the requested fee award is reasonable under that metric, as well. *See Boyd*, 299 F.R.D. at 467 (The purpose of a lodestar cross-check is to determine whether a proposed fee award is excessive relative to the hours reportedly worked by counsel, or whether the fee is within some reasonable multiplier of the lodestar) (citation omitted). Where the lodestar method is a mere cross-check, the court need not exhaustively scrutinize counsels’ documented hours as it would if the lodestar method were used as the primary determiner of reasonableness. *In re Zetia*, 2023 WL 6871635, at 8 (citation omitted). After examining the time and labor required, the Court may apply a lodestar multiplier. *Berry v. Schulman*, 807 F.3d 600, 617 n.9 (4th Cir. 2015) (using the lodestar method, the district court multiplies the number of hours worked by a reasonable hourly rate. And it can then adjust the lodestar figure using a multiplier’ derived from a number of factors, such as the benefit

achieved for the class and the complexity of the case.’).

Under the lodestar method, the Court’s analysis begins by calculating counsel’s lodestar reasonable hourly rates multiplied by hours reasonably expended in the litigation. *Grissom v. The Mills Corp.*, 549 F.3d 313, 320 (4th Cir. 2008). In the Fourth Circuit, twelve *Barber* factors guide the Court’s reasonableness analysis when evaluating fee awards on a lodestar basis:

(1) the time and labor expended; (2) the novelty and difficulty of the questions raised; (3) the skill required to properly perform the legal services rendered; (4) the attorney’s opportunity costs in pressing the instant litigation; (5) the customary fee for like work; (6) the attorney’s expectations at the outset of the litigation; (7) the time limitations imposed by the client or circumstances; (8) the amount in controversy and the results obtained; (9) the experience, reputation and ability of the attorney; (10) the undesirability of the case within the legal community in which the suit arose; (11) the nature and length of the professional relationship between attorney and client; and (12) attorneys’ fees awards in similar cases.

Barber v. Kimbrell’s, Inc., 577 F.2d 216, 226 n.28 (4th Cir. 1978).

The Court does not need to address all twelve factors independently because such considerations are usually subsumed within the initial calculation of hours reasonably expended at a reasonable hourly rate. *MTU Am. Inc. v. Swiftships Shipbuilders LLC*, No. 1:14-CV-773 LMB/TCB, 2015 WL 4139176, at 3 (E.D. Va. July 8, 2015) (internal quotation omitted). Of the factors, the results obtained is typically considered the most important. *Nigh v. Koons Buick Pontiac GMC, Inc.*, 478 F.3d 183, 190 (4th Cir. 2007).

Importantly, because many of these considerations are usually subsumed within the initial calculation of hours reasonably expended at a reasonable hourly rate, the Court need not address all twelve *Barber* factors independently. *See Brown*, 318 F.R.D. at 577 (quoting *MTU Am. Inc. v. Swiftships Shipbuilders LLC*, No. 1:14-CV-773 (LMB/TCB), 2015 WL 4139176, at 3 (E.D. Va. July 8, 2015)). Of the factors, the results obtained is typically considered the most important. *Nigh v. Koons Buick Pontiac GMC, Inc.*, 478 F.3d 183, 190 (4th Cir. 2007). Here, all relevant factors support Class Counsel’s requested fee award.

Class Counsel's Lodestar Reflects the Time, Labor, and Skill Reasonably Required to Prosecute this Complex Action. The Court's analysis begins by calculating counsel's lodestar reasonable hourly rates multiplied by hours reasonably expended. *Grissom*, 549 F.3d at 320. To date, Class Counsel reasonably expended 1,100.1 hours in the Action (including hours estimated to be required between the filing of this Motion and completing the implementation of the Settlement. Joint Decl. 37, 44, 51.

Class Counsel's hours spent performing the necessary work on behalf of the Settlement Class includes: investigating and gathering evidence to support the settled claims; drafting the Complaint; litigating the motion to dismiss; drafting formal written discovery requests and informal requests to prepare for mediation; reviewing BANA's interrogatory responses and document production; deposing BANA's representative regarding topics central to BANA's account-level transaction data to allow the Parties to identify Settlement Class Members and the Incoming Wire Transfer Fees they were assessed; attending mediation and then continuing settlement negotiations following mediation over a number of weeks; negotiating and drafting the Agreement with BANA's Counsel; moving for and obtaining Preliminary Approval; consulting and overseeing the Settlement Administrator's efforts to provide Notice to the Settlement Class; and preparing this Motion. *Id.* 36, 43, 50. Class Counsel estimates additional hours will be spent addressing Settlement Class member inquiries before and after the Final Approval hearing, preparing for that hearing, and working with the Settlement Administrator after Final Approval to make sure the Settlement Fund is distributed pursuant to the Agreement. *Id.* 32. In sum, Class Counsel's hours in this Action reflect the efforts required to achieve an outstanding result.

Class Counsel's Hourly Rates are Reasonable. In the attached Joint Declaration, Class Counsel provide their lodestar calculations. An attorney's actual billing rate provides a starting

point for purposes of establishing a prevailing market rate. *Rum Creek Coal Sales, Inc v. Caperton*, 31 F.3d 169, 175 (4th Cir. 1994) (internal quotation omitted). Here, Class Counsel include leading class action attorneys, especially in financial services litigation. See Joint Decl., 13-18.

Each firm's billing rate is explained in detail in the declaration attached hereto. Joint Decl., 34, 41, 48. The rates used here are in line with the rates commonly awarded in this district. See, e.g., *In re Neustar*, 2015 WL 8484438, at 10 (approving rates of \$260 - \$310 for paralegal services, \$420 - \$700 for associates, and \$800 - \$975 for partners); *Phillips v. Triad Guar. Inc.*, No. 1:09CV71, 2016 WL 2636289, at 8 (M.D.N.C. May 9, 2016) (finding that partner billing rates of \$640 - \$880 per hour and associate billing rates of \$375 - \$550 per hour were within the range of reasonableness especially given that the market for class action attorneys is nationwide and populated by very experienced attorneys with excellent credentials); *Seaman*, 2019 WL 4674758, at 5 (hourly rate of between \$590 - \$900 for partner, \$395 - \$510 for the associates, and \$280 - \$390 for paralegals was reasonable). Class Counsel's hourly rates are reasonable and customary complex litigation rates and have been routinely approved by courts in similar account fee litigation cases throughout the country. *Id.* at 38; E . 1-4 (firm resumes).

The Requested Fee is Reasonable in Light of Class Counsel's Lodestar. Class Counsel respectfully seek \$7,000,000.00 for attorneys' fees. Multiplying the hours reasonably expended by Class Counsel's reasonable hourly rates, Class Counsel's lodestar is approximately \$916,323.60. Joint Decl. 28. And when measured against Class Counsel's requested fee, the current lodestar multiplier is 7.64. *Id.* 29. That multiplier should not give the Court concern.

For instance, in *Health Republic Insurance Co. v. U.S.*, 1:16-cv-00259, Dkt. No. 138 (Fed. Cir. Sept. 16, 2021), the Court of Federal Claims criticized the lodestar approach and the use of a

lodestar cross-check for recreating the same undesirable activities that the percentage method was designed to discourage, namely incentivizing class counsel to multiply filings and drag along proceedings to increase their lodestar. *Id.* at 11 (internal citations omitted). In awarding class counsel \$185 million in fees, which *re resen ed a ul l er o*, the court held that the fee was justified both as a percentage of the fund, and even if the court used a lodestar multiplier because a multiplier of 18 19 would, at least, not be outside the realm of reasonableness. *Id.* at 25. A federal court approved an award of \$6,125,000 in attorneys' fees in an account fee case, with a lodestar cross-check multiplier of 10.96. *Lloyd v. Navy Fed. Credit Union*, No. 17-CV-1280, 2019 WL 2269958, at 13 (S.D. Cal. May 28, 2019), *reconsideration denied in part*, No. 17-CV-1280, 2019 WL 2602516 (S.D. Cal. June 25, 2019).

Many other courts, including in this Circuit, have approved similar multipliers. *See, e.g., Halcom v. Genworth Life Ins. Co.*, No. 3:21-cv-19, 2022 WL 2317435, at 13 (E.D. Va. June 28, 2022) (holding class counsel's positive 8.4 multiplier is acceptable and the requested attorney fees are reasonable); *Skochin v. Genworth Financial, Inc.*, No. 3:19-cv-49, 2020 WL 6708388 (E.D. Va. Nov. 13, 2020) (finding 9.05 multiplier not unreasonable in lodestar cross-check); *Stop & Shop Supermarket Co. v. SmithKline Beecham Corp.*, No. 03-cv- 04578, 2005 WL 1213926 (E.D. Pa. May 19, 2005) (approving 15.6 multiplier); *In re Merry-Go-Round Enters., Inc.*, 244 B.R. 327, 335, 345 (D. Md. 2000) (approving multiplier of 19.6); *New Eng. Carpenters Health Benefits Fund v. First Databank*, No. 05-cv-11148, 2009 WL 2408560, at 2 (D. Mass. Aug. 3, 2009) (approving 8.3 multiplier); *In re Doral Financial Corp. Securities Litigation*, No. 05-cv-04014-RO (S.D.N. . Jul. 17, 2007) (approving 10.26 multiplier); *Beckman v. KeyBank, N.A.*, 293 F.R.D. 467, 481 (S.D.N. . 2013) (Courts regularly award lodestar multipliers of up to eight times the lodestar, and in some cases, even higher multipliers.).

The Remaining Barber Factors Support the Fee Award. Class Counsel's requested fee is further reasonable when viewed under the remaining relevant *Barber* factors. Because many *Barber* factors are analyzed above, Class Counsel will not repeat it.

Regarding the fourth factor, Class Counsel's opportunity cost in pressing the instant litigation was the lost opportunity to pursue other matters while pursuing this Action. Joint Decl.

32. For the tenth factor, while the Action may not be considered undesirable in the legal community, there are few attorneys with the level of expertise as class counsel in similar litigation challenging the account fee assessment practices of financial institutions. *Id.* 12. Finally, factor eleven supports the Settlement's reasonableness because Class Counsel have only had a professional relationship with Plaintiff since 2023. *Id.* 31. Thus, Class Counsel have dedicated their efforts and expenses on Plaintiff's behalf in pursuit of the Action.

Giving due consideration to all of the foregoing, if the Court does a lodestar cross-check, the cross-check supports the requested attorneys' fee award.

C Class Counsel's Reasonably Incurred Litigation Costs

Class Counsel also request reimbursement of \$27,035.81 for reasonably incurred litigation costs. Joint Decl. 30. There is no doubt that costs, if reasonable in nature and amount, may appropriately be reimbursed from the common fund. *In re MicroStrategy, Inc.*, 172 F. Supp. 2d 778, 791 (E.D. Va. 2001) (citation omitted). Here, Class Counsel's modest unreimbursed costs were reasonably and necessarily incurred in the prosecution and settlement of the Action. Those costs include filing and other court fees, service of process, mediation, travel, and court reporting services. Joint Decl. 39, 46, 53. Each of these costs are deemed reasonable out-of-pocket expenses incurred by the attorney which are normally charged to a fee-paying client, in the course of providing legal services. *Spell v. McDaniel*, 852 F.2d 762, 771 (4th Cir. 1988) (internal

quotation marks omitted). *See also In re Lumber Liquidators Chinese-Manufactured Flooring Products Mktg.*, 2020 WL 5757504, at 11 (E.D. Va. Sept. 4, 2020) (reimbursing costs for court reporter fees, expert fees, document-reproduction costs, legal research, travel, supplies, and overtime for staff as reasonable and directly related to litigation); *In re Neustar*, 2015 WL 8484438, at 10 (reasonable expenses included mediation fees). Thus, this Court should award the reasonable and typical litigation costs. *Decohen*, 299 F.R.D. at 483.

The Court should also approve payment of the estimated \$225,772.00 Settlement Administration Costs from the Settlement Fund. Notice Decl. 17. Costs for the Notice Program completed are included and have already been incurred. The balance of the costs will be to implement the Settlement, chiefly distribution of Settlement Class Member Payments.

CONCLUSION

Plaintiff and Class Counsel respectfully request this Court enter an Order: (1) granting Final Approval to the Settlement; (2) affirming certification of the Settlement Class for settlement purposes, pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3); (3) confirming the appointment of Plaintiff as Class Representative; (4) confirming the appointment as Class Counsel the law firms and attorneys previously identified in paragraph 7 of the Preliminary Approval Order; (5) awarding the Class Representative a \$5,000.00 Service Award; (6) awarding Class Counsel an Attorneys' Fees and Costs Award, including \$7,000,000.00 for attorneys' fees and \$27,035.81 for litigation costs; (7) approving payment of the Settlement Administration Costs; (8) overruling timely objections, if any; and (9) entering the Final Judgment and Order of Dismissal Final Judgment dismissing the Action with prejudice and reserving jurisdiction over Settlement Implementation. Plaintiff attaches hereto a proposed Final Approval Order and Final Judgment as .

Dated: October 25, 2024

Respectfully submitted,

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EXHIBIT A

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA**

AARON ASELTINE, on behalf of himself
and all others similarly situated,

Plaintiff,

v.

BANK OF AMERICA, N.A.,

Defendant.

Case No. 3:23-cv-00235-MOC-WCM

SETTLEMENT AGREEMENT AND RELEASE

Subject to approval by the Court, this Settlement Agreement and Release is made and entered into by (1) Plaintiff, Aaron Aseltine, individually and as the representative of the Settlement Class¹ and (2) Defendant Bank of America, N.A. The Parties intend for this Settlement Agreement to fully and finally resolve and settle all released rights and claims to the extent set forth below and subject to the terms and conditions set forth below.

RECITALS

WHEREAS, Plaintiff, a California citizen and resident, filed a class action on March 8, 2023, against BANA in Superior Court of the County of Mecklenburg, North Carolina, which BANA removed to the United States District Court for the Western District of North Carolina on April 25, 2023, arising from BANA's alleged unfair, deceptive, and unlawful practice of misleading consumer Accountholders into paying Incoming Wire Transfer Fees on incoming payments received in their Accounts (ECF No. 1).

WHEREAS, on June 1, 2023, BANA moved to dismiss the class action complaint (ECF

¹ Capitalized terms herein shall have the same meanings as those defined in Section I below.

No. 9). On June 22, 2023, Plaintiff filed his Response in Opposition to the Motion to Dismiss (ECF No. 17). On July 13, 2023, BANA filed its Reply in Support of its Motion to Dismiss (ECF No. 19). On July 20, 2023, this Court denied the Motion to Dismiss in its entirety, allowing claims for breach of contract, violation of N.C.G.S. § 75.1-1, *et seq.* (UDTPA), and violation of California Business and Professions Code section 172,00, *et seq.* (UCL) to proceed (ECF No. 20).

WHEREAS, BANA filed its Answer to the Complaint on October 11, 2023 (ECF No. 22).

WHEREAS, on October 12, 2023, the Court issued its Notice to the Parties to conduct an Initial Attorneys Conference pursuant to Local Rule 16.1, submit the required Certificate of Initial Attorneys Conference, and, if applicable, a joint stipulation to consent to jurisdiction of a U.S. Magistrate Judge. The Parties filed the Certification and Report of Fed. R. Civ. P. 26(f) Conference and Discovery Plan on November 2, 2023 (ECF No. 24). Thereafter, the Court held an Initial Pretrial Conference on November 21, 2023. During that conference, the Parties advised the Court they wished to extend certain deadlines in the previous schedule to have adequate time to explore settlement. Following that Conference, at the direction of the Court, the Parties met and conferred regarding the pretrial schedule, and on December 1, 2023, they filed a Certification and Report of Fed. R. Civ. P. 26(f) Conference and Amended Discovery Plan (ECF No. 27). On December 6, 2023, the Court issued its Initial Pretrial Order and Case Management Plan (ECF No. 28).

WHEREAS, on November 15, 2023, the Parties exchanged their initial disclosures.

WHEREAS, on November 8, 2023, Plaintiff served interrogatories and document requests on BANA. After agreeing to provide BANA additional time, BANA responded to those requests on February 16, 2024. For its discovery responses and its initial disclosures, BANA produced 3,145 pages of documents, along with sample data pertaining to the identification of Accounts charged the challenged Incoming Wire Transfer Fees using BANA's regularly maintained

Account-level transaction data. Interrogatory responses and document production included relevant Account agreements, fee schedules, and other disclosures, allowed for the identification of the Account types subject to the challenged Incoming Wire Transfer Fee policies, and the Accountholders who were assessed those fees. Plaintiff also served BANA with a deposition notice pursuant to Fed. R. Civ. P. 30(b)(6) on January 23, 2024, and deposed BANA on some of those topics, focusing on the available damages data and the calculation of assessed and refund Incoming Wire Transfer Fees, on March 19, 2024.

WHEREAS, the Parties scheduled a mediation date for February 29, 2024, before the Honorable Jay Ghandi (Ret.) from JAMS in Los Angeles, California. In anticipation of mediation, the Parties discussed the damages data BANA produced and the Accounts that were the subject of the challenged Incoming Wire Transfer Fee policies to be prepared for a productive mediation. The Parties also submitted detailed mediation statements to the mediator.

WHEREAS, the Parties participated in a full day arm's-length mediation on February 29, 2024; however, the Parties did not settle that day.

WHEREAS, the Parties continued to negotiate in good faith over the next several weeks. The Parties finally agreed to the basic terms of settlement subject to the Parties negotiation and drafting of this Agreement.

WHEREAS, Plaintiff filed a Notice of Settlement on April 11, 2024, in the Action. *See* ECF No. 32.

WHEREAS, the Parties are ready and willing to make and enter into this Settlement Agreement to settle the claims of the Class Representative and all putative class members in the Action.

WHEREAS, the Parties recognize that the outcome of the Action is uncertain, and that a

final resolution through the litigation process would likely require several years of protracted adversarial litigation and appeals; involve substantial risk and expense; and could result in additional expenses associated with possible future litigation raising similar or duplicative claims. Class Counsel has concluded, after inquiry and investigation of the facts, that the terms of this Settlement Agreement are fair, reasonable, adequate, and in the best interests of the Settlement Class; and the Parties and their counsel have agreed to resolve the Action as a class action settlement according to the terms of this Settlement Agreement.

WHEREAS, BANA denies all wrongdoing and liability, denies that Class Representative's claims entitle him or the Settlement Class to any relief, and denies that anyone was harmed by the conduct the Class Representative alleges. Nevertheless, BANA desires to settle the Class Representative's and putative class members' claims on the terms described herein, solely for the purpose of avoiding the burden, expense, risk, and uncertainty of continuing litigation, and in order to put the litigation to rest.

NOW, THEREFORE, IT IS HEREBY AGREED, by Class Counsel, the Plaintiff, on behalf of himself and the Settlement Class, and BANA, without any admission or concession whatsoever by the Parties as to the strength or weakness of the merits of the claims and defenses asserted in the Action, that all Released Claims against BANA be fully and forever settled, compromised, released, and dismissed on the merits with prejudice on the following terms and conditions, subject to the Court's approval:

I. DEFINITIONS

As used in this Settlement Agreement, the following terms have the meanings specified in this Section 1 below:

1.1. "Account" means any consumer checking or savings account maintained by BANA

at some point during the Class Period.

1.2. “Accountholder” means any individual who is or was identified as an owner of an Account that was opened on or before August 31, 2012. It includes Current Accountholders and Past Accountholders.

1.3. “Action” means the above-captioned action, *Aaron Aseltine v. Bank of America, N.A.*, 3:23-cv-00235-MOC-WCM, pending in the United States District Court for the Western District of North Carolina.

1.4. “Attorneys’ Fees and Costs” means the attorneys’ fees and costs that Class Counsel intend to seek under this Settlement Agreement.

1.5. “Attorneys’ Fees and Costs Award” means the Attorneys’ Fees and Costs, if any, awarded by the Court to Class Counsel, which will be paid out of the Settlement Fund.

1.6. “BANA” means Defendant Bank of America, N.A.

1.7. “BANA’s Counsel” means Laura A. Stoll and Laura G. Brys of Goodwin Procter LLP, and Bradley Kutrow of McGuire Woods LLP.

1.8. “CAFA Notice” means notice of this proposed Settlement to the United States Attorney General and appropriate state Attorneys General, as provided by the Class Action Fairness Act of 2005, 28 U.S.C. § 1715.

1.9. “Class Counsel” means Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A.; David M. Wilkerson of The Van Winkle Law Firm; and Sophia Gold of KalielGold PLLC.

1.10. “Class List” means the list of all Settlement Class Members and their email addresses (to the extent available) and last known postal addresses provided by BANA to the Settlement Administrator for the purposes of disseminating Notice. The Class List shall be designated Confidential and protected pursuant to the terms of the Stipulated Protective Order, and

its usage shall be limited to administration of the Notice Program as stated in Section 5.

1.11. “Class Period” means the time period beginning on March 8, 2019, through August 31, 2023.

1.12. “Class Representative” means Aaron Aseltine.

1.13. “Complaint” means the operative complaint in this Action.

1.14. “Court” means the United States District Court for the Western District of North Carolina.

1.15. “Current Accountholder” means a Settlement Class member who is an Accountholder of BANA as of the date of the Preliminary Approval or the Effective Date as specified herein.

1.16. “Effective Date” means the next business day after the entry of the Final Approval Order and Final Judgment and Order of Dismissal provided there are no objections to the approval of the Settlement. If there are objections, then the Effective Date shall mean the next business day following the last date on which a notice of appeal directed to the entry of the Final Approval Order and Final Judgment and Order of Dismissal could have been timely filed but with no notice of appeal having been filed; or, should a notice of appeal be filed, it shall mean the next business day after the Final Approval Order and Final Judgment and Order of Dismissal is affirmed, all appeals are dismissed, and no further appeal is permitted.

1.17. “Email Notice” means the short form of notice that shall be sent by email to Current Accountholders as of the date of the Preliminary Approval Order who have agreed to receive notices from BANA by email, substantially in the form attached as *Exhibit 1*.

1.18. “Final Approval” means the approval of this Settlement by the Court following the Final Approval Hearing and entry of the Final Approval Order on the Court’s docket.

1.19. “Final Approval Order” means a final order and judgment in which the Court gives Final Approval to the Settlement and dismisses with prejudice the Class Representative’s and Settlement Class Members’ claims and enters a judgment according to the terms set forth herein.

1.20. “Final Approval Hearing” means the hearing at which the Court will consider and finally decide whether to approve this Settlement, enter the Final Approval Order, and make other such rulings contemplated by this Agreement.

1.21. “Final Judgment and Order of Dismissal” means a final judgment that dismisses the Action with prejudice following the Final Approval of the Settlement pursuant to Fed. R. Civ. P. 58.

1.22. “Incoming Wire Transfer Fees” means BANA fees assessed to Accountholders related to the receipt of incoming wire transfers into their Accounts.

1.23. “Long Form Notice” means the form of notice that shall be posted on the Settlement Website and available to Settlement Class members by mail on request made to the Settlement Administrator in substantially the same form as that attached hereto as *Exhibit 3*. A Spanish language translation of the Long Form Notice shall be available on the Settlement Website or on request made to the Settlement Administrator.

1.24. “Motion for Final Approval” means the motion seeking Final Approval of the Settlement, the Attorneys’ Fees and Cost Award, and the Service Award.

1.25. “Motion for Preliminary Approval” means the motion filed by the Plaintiff seeking Preliminary Approval of the Settlement.

1.26. “Net Settlement Fund” means the Settlement Fund, minus Court-approved Attorneys’ Fees and Cost Award to Class Counsel, Court-approved Service Award to the Class Representative, and Settlement Administration Costs.

1.27. “Notice” means the notice of the Settlement approved by the Court to advise the Settlement Class of the Settlement and how to opt-out or object, consistent with the requirements of due process and Fed. Rule Civ. P. 23, and substantially in the forms materially the same as *Exhibit 1* (Email Notice), *Exhibit 2* (Postcard Notice), and *Exhibit 3* (Long Form Notice), attached hereto.

1.28. “Notice Program” means the plan for sending Notice to the Settlement Class, including the Email Notice, Postcard Notice, and Long Form Notice.

1.29. “Opt-Out Deadline” or “Objection Deadline” means the period that begins the day after the earliest date on which the Notice is first distributed, and that ends no later than thirty (30) days before the original date set for the Final Approval Hearing.

1.30. “Party” means the Plaintiff or BANA, and “Parties” means Plaintiff and BANA, collectively.

1.31. “Past Accountholder” means a Settlement Class member who is not an Accountholder of BANA as of the date of the Preliminary Approval Order or the Effective Date as specified herein.

1.32. “Plaintiff” means Aaron Aseltine.

1.33. “Person” means a natural person, firm, association, organization, partnership, business, trust, limited liability company, corporation, or public entity.

1.34. “Postcard Notice” means the short form of Notice that shall be sent by mail to Accountholders who have not agreed as of the date of Preliminary Approval to receive notices from BANA by email, substantially in the form attached as *Exhibit 2*.

1.35. “Preliminary Approval” means preliminary approval of the Settlement Agreement by the Court, conditional certification of the Settlement Class, and approval of the method and

content of the Notice to the Settlement Class.

1.36. “Preliminary Approval Order” means the order on the Motion for Preliminary Approval.

1.37. “Released Claims” means any individual, class, representative, group or collective claim, liability, right, demand, suit, matter, obligation, damage, loss, action or cause of action, of every kind and description, that the Releasing Parties have or may have, including assigned claims, whether known or Unknown Claims, contingent or absolute, suspected or unsuspected, disclosed or undisclosed, accrued or un-accrued, latent or patent, contingent or non-contingent, liquidated or un-liquidated, at law or in equity, matured or un-matured, apparent or unapparent, that the Class Representative or Settlement Class Members raised or could have raised in the Action, or which they could raise in the future, in any court, tribunal, forum or proceeding, arising out of or relating in any way to allegations made in the Action. The Released Claims described herein include, but are not limited to, claims or defenses concerning Incoming Wire Transfer Fees, and any violation and/or alleged violation of state and/or federal law, whether common law or statutory, arising from or relating to the conduct, acts, and/or omissions concerning Incoming Wire Transfer Fees during the Class Period.

1.38. “Released Parties” refers to BANA and each of its present, former, and future parents, predecessors, successors, assigns, assignees, affiliates, conservators, divisions, departments, subdivisions, owners, partners, principals, trustees, creditors, shareholders, joint ventures, co-venturers, officers, and directors (whether acting in such capacity or individually), attorneys, vendors, accountants, nominees, agents (alleged, apparent, or actual), representatives, employees, managers, administrators, and each Person or entity acting or purporting to act for them or on their behalf, including, but not limited to, Bank of America Corporation and all of its

subsidiaries and affiliates.

1.39. “Releasing Parties” means the Class Representative and Settlement Class Members, and any Person claiming by or through the Class Representative and each Settlement Class Member, including their respective past, present and future heirs, children, spouses, beneficiaries, conservators, executors, estates, administrators, assigns, attorney, agents, consultants, and any other representatives of any of these Persons and entities.

1.40. “Service Award” means the award Plaintiff will move the Court for in the Motion for Final Approval seeking an award for serving as the Class Representative.

1.41. “Settlement” means the agreement between the Class Representative, on behalf of himself and as the proposed representative of the Settlement Class, and BANA to settle and compromise the Class Representative’s and Settlement Class Member’s claims in the Action, as memorialized in this Agreement and exhibits attached hereto.

1.42. “Settlement Administrator” means the qualified third-party administrator and agent agreed to by the Parties and approved and appointed by the Court in the Preliminary Approval Order to administer the Settlement, including administering the Notice Program. The Parties agree to recommend the Court appoint Kroll, LLC as the Settlement Administrator.

1.43. “Settlement Administration Costs” means the costs and expenses reasonably and actually incurred in obtaining the services of the Settlement Administrator to facilitate the Settlement, including but not limited, to costs of sending Notice to Settlement Class members and costs of sending Settlement Class Member Payments to Settlement Class Members. All Settlement Administration Costs shall be paid out of the Settlement Fund.

1.44. “Settlement Agreement” or “Agreement” means this Stipulation and Settlement Agreement and Release.

1.45. “Settlement Class” means all Accountholders in the United States who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee. Excluded from the Settlement Class is BANA, its parents, subsidiaries, affiliates, officers, directors, employees, all Settlement Class members who make a timely election to opt-out, and all judges assigned to this litigation and their immediate family members.

1.46. “Settlement Class Member” means any Person who falls within the definition of the Settlement Class, as further set forth above, and who does not timely submit a valid request to opt-out from the Settlement Class and who is entitled to benefits of the Settlement, including a Settlement Class Member Payment.

1.47. “Settlement Class Member Payment” means the settlement payment amount attributable to each Settlement Class Member to be computed by the Settlement Administrator according to the payment allocation described below.

1.48. “Settlement Fund” means the \$21,000,000.00 which BANA will be obligated to pay under the terms of this Settlement and which shall be placed into escrow as consideration for BANA’s agreement to settle the claims with the Settlement Class Members in this Action. The Settlement Fund represents the total extent of BANA’s monetary obligations under this Settlement and includes all sums to be paid under this Settlement Agreement as the consideration to eligible Settlement Class Members, including a Service Award, if any, the Attorneys’ Fees and Cost Award, if any, and any Settlement Administration Costs.

1.49. “Settlement Website” means the website to be created, launched, and maintained by the Settlement Administrator which shall provide access to relevant case documents, including the Long Form Notice, Complaint, Motion for Preliminary Approval, Preliminary Approval Order, Motion for Final Approval, Final Approval Order, and other relevant documents agreed to by the

Parties or ordered by the Court.

1.50. “Unknown Claims” means any claim arising out of or related to Incoming Wire Transfer Fees that a Releasing Party does not know or suspect exists in his, her or its favor at the time of the release of the Released Claims as against the Released Parties, including without limitation those which, if known, might have affected the decision to enter into the Settlement. The Settlement is intended to extinguish all Released Claims arising out of Incoming Wire Transfer Fees, and, consistent with such intentions, the Releasing Parties shall waive their rights to the extent permitted by state law, federal law, foreign law or principle of common law, which may have the effect of limiting the release set forth above. Class Representative, on behalf of himself and the Releasing Parties, expressly waive and release any and all provisions, rights, and benefits conferred by California Civil Code Section 1542, and by any law of any other jurisdiction, or principle of common law, that is similar, comparable, or equivalent in effect to California Civil Code Section 1542 with respect to the release of claims. California Civil Code Section 1542 provides:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

In making this waiver of rights, the Class Representative, on behalf of himself and the Releasing Parties, acknowledge that he and Settlement Class Members may discover facts in addition to or different from those that he now knows or believes to be true with respect to the subject matter of this release, but that it is his intention, as Class Representative and on behalf of the Settlement Class Members, to fully, finally and forever settle and release any and all claims released hereby known or unknown, suspected or unsuspected, which now exist, or heretofore

existed, or may hereafter exist, and without regard to the subsequent discovery or existence of such additional or different facts for any potential claims arising out of or related to Incoming Wire Transfer Fees. The Class Representative, and the Settlement Class Members by operation of the judgment, shall be deemed to have acknowledged, that the inclusion of “Unknown Claims” in the definition of “Released Claims” was separately bargained for, constitutes separate consideration for, and was a key element of the Settlement and was relied upon by the BANA in entering into the Settlement.

1.51. As used herein, the plural of any defined term includes the singular thereof and *vice versa*, except where the context requires otherwise.

2. SETTLEMENT CONSIDERATION

2.1. Cash Benefits: BANA shall fund the \$21,000,000.00 Settlement Fund in accordance with Section 6.

3. SETTLEMENT CLASS

3.1. Settlement Class. In order to effectuate the Settlement, the Parties agree and consent, for settlement purposes only, that the requirements of Fed. R. Civ. P. 23(a) and Fed. R. Civ. P. 23(b)(3) are satisfied, and subject to Court approval, the Settlement Class shall be certified.

3.2. Certification for Settlement Purposes. The Parties’ agreement as to certification of the Settlement Class is solely for purposes of effectuating a settlement and for no other purpose. BANA retains all of its objections, arguments, and defenses with respect to class certification, and reserves all rights to contest class certification, if the Settlement set forth in this Settlement Agreement does not receive the Court’s Final Approval, if the Court’s approval is reversed or vacated on appeal, if this Settlement is terminated as provided herein, or if the Settlement set forth in this Agreement otherwise fails to become effective. The Parties acknowledge there has been no

stipulation to any class or certification of any class for any purpose other than effectuating the Settlement. If the Settlement set forth in this Agreement does not receive Final Approval, if the Court's approval is reversed or vacated on appeal, if this Settlement is terminated as provided herein, or if the Settlement set forth in this Agreement otherwise fails to become effective, this agreement as to certification of the Settlement Class becomes null and void ab initio, and this Agreement or any other Settlement-related statement may not be cited or offered into evidence regarding certification of the Settlement Class, or in support of an argument for certifying a class for any purpose related to this or any other proceeding.

4. MOTIONS FOR PRELIMINARY APPROVAL, FINAL APPROVAL, AND FINAL APPROVAL HEARING

4.1. Filing of Motion for Preliminary Approval. As soon as reasonably practicable after execution of this Agreement, Class Counsel shall provide a draft of the Motion for Preliminary Approval to BANA's Counsel, which will seek to (i) certify the Settlement Class solely for settlement purposes, pursuant to Fed. R. Civ. P. 23(a) and Fed. R. Civ. P. 23(b)(3); (ii) preliminarily approve the Settlement set forth in this Agreement as fair, reasonable, and adequate within the meaning of Fed. R. Civ. P. 23; (iii) appoint Aaron Aseltine as Class Representative; (iv) appoint Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A., David Wilkerson of The Van Winkle Firm, and Sophia Gold of KalieGold PLLC, as Class Counsel; (v) approve the proposed Notice Program and forms of Notice and authorize the dissemination of Notice; (vi) approve of and appoint the Settlement Administrator to effectuate the Notice Program and administer the Settlement following Final Approval; and (vii) enjoin and stay any other action raising claims for Incoming Wire Transfer Fees. BANA's Counsel shall have no less than ten (10) business days to review and comment on the Motion for Preliminary Approval. Class Counsel shall file the Motion for Preliminary Approval after the earlier of BANA's approval of the draft or

ten (10) business days after provision of the draft to BANA's Counsel.

4.2. Preliminary Approval Order. Class Counsel agrees that the proposed Preliminary Approval Order, which will be filed with the Motion for Preliminary Approval, will be attached to that motion. The Preliminary Approval Order shall: (i) preliminarily approve the Settlement memorialized in this Agreement as fair, reasonable, and adequate, including the material terms of this Settlement; (ii) set a date for a Final Approval Hearing; (iii) state that if Final Approval of the Settlement is not obtained, the Settlement is null and void, and the Parties will revert to their positions *ex ante* without prejudice to their rights, claims, or defenses; (iv) approve the proposed Notices in the forms attached as *Exhibits 1-3*, and authorize Notice dissemination to the Settlement Class; (v) set deadlines consistent with this Agreement for emailing and mailing of the Notice, the filing of opt-outs and objections, the filing of motions, and the filing of papers in connection with the Final Approval Hearing; (vi) appoint and approve the Settlement Administrator; (vii) set the deadline by which Plaintiff and Class Counsel shall file their Motion for Final Approval, which shall be no later than thirty (30) days prior to the original date set for the Final Approval Hearing; (viii) state that any appeal of the Court's order on the Attorneys' Fees and Cost Award or the motion for a Service Award shall have no effect on the Court's Final Approval of the Settlement; and (ix) prohibit and preliminarily enjoin the Class Representative, all Settlement Class members and Class Counsel and other counsel, in this Court or others, from commencing, prosecuting, and continuing to litigate, or assisting in any lawsuit against the Released Parties that asserts or purports to assert matters within the scope of the release during the time between entry of the Preliminary Approval Order and final determination by the Court regarding whether to grant Final Approval of the Settlement. BANA agrees that it will not oppose the entry of the Preliminary Approval Order, provided it is substantially in the form attached to the Motion for Preliminary Approval and

consistent with the material terms of the Settlement. Without implication of limitation, BANA's agreement that it will not oppose the entry of the Preliminary Approval Order shall not be an admission or concession by it that a class was appropriate in the Action (other than for purposes of this Settlement) or would be appropriate in any other matter, and/or that any relief was appropriate in the Action, for litigation purposes, or would be appropriate in any other matter.

4.3. Filing of Motion for Final Approval. If Preliminary Approval of the Settlement is granted by the Court, the Class Representative shall file the Motion for Final Approval no later than forty-five (45) days before the original date set for the Final Approval Hearing. Class Counsel shall provide drafts of the Motion for Final Approval and proposed Final Approval Order to BANA's Counsel for review and comment at least seven (7) days before it is filed. BANA shall support entry of a Final Approval Order and Final Judgment and Order of Dismissal that: (i) certifies the Settlement Class pursuant to Fed. R. Civ. P. 23(a) and Fed. R. Civ. P. 23(b)(3) solely for the purpose of the Settlement; (ii) approves finally the Settlement set forth in this Agreement and its terms as being a fair, reasonable, and adequate settlement as to Settlement Class Members within the meaning of Fed. R. Civ. P. 23 and directing its consummation according to its terms; (iii) finds the Notice Program constituted due, adequate, and sufficient notice of the Settlement set forth in this Agreement and the Final Approval Hearing and meets the requirements of Due Process and the Federal Rules of Civil Procedure; (iv) directs that, as to the Released Parties, the Action shall be dismissed with prejudice, except as provided for in this Agreement, without award of costs; (v) orders that the Releasing Parties are permanently enjoined and barred from instituting, commencing, or prosecuting any action or other proceeding asserting any Released Claims against any Released Party; (vi) retains with the Court exclusive jurisdiction over the Settlement and this Agreement, including the administration and consummation of the Settlement; and (vii)

determines under Fed. R. Civ. P. 54(b) that there is no just reason for delay and directs that the judgment of dismissal as to BANA shall be final and entered forthwith.

4.4. Final Approval Hearing. The Parties jointly request the Court hold a Final Approval Hearing 180 days after entry of the Preliminary Approval Order or as soon thereafter the Court is available.

4.5. Final Approval. All relief contemplated by this Settlement is expressly contingent upon the Court's Final Approval. The Parties agree that the Final Approval Order and Final Judgment and Order of Dismissal constitutes a final judgment dismissing the Action with prejudice.

5. NOTICE PROGRAM

5.1. Preparation and Production of Settlement Class List. BANA or its agent shall compile the Class List, which shall consist of a list of all Settlement Class members and provide such information to the Settlement Administrator within twenty-one (21) days after the Preliminary Approval Order. The Class List shall include (a) the total amount of Incoming Wire Transfer Fees for each Settlement Class member, (b) whether the Settlement Class member is a Current Accountholder with BANA as of the date of the Preliminary Approval Order, and (c) all known physical addresses and email addresses in BANA's possession, custody, or control, for the Settlement Class member. The Settlement Administrator shall use this information for the sole purpose of identifying the current postal addresses and/or email addresses for the Settlement Class members.

5.2. Dissemination of Class Notice. For purposes of providing Court-approved class Notices and establishing that the best practicable notice has been given, Notice will be provided as follows:

5.2.1. Within forty-five (45) days after entry of the Preliminary Approval Order, for those Settlement Class members that are Accountholders, who have agreed to receive notices from BANA by email, the Settlement Administrator shall begin the process of sending Email Notice to each such Settlement Class member's last known email address, in a manner that is calculated to avoid being caught and excluded by spam filters or other devices intended to block mass email. For any Email Notices that are returned as undeliverable, the Settlement Administrator shall send a Postcard Notice in the manner described below. The Email Notice shall inform Settlement Class members how they may request a copy of the Long Form Notice, access the Settlement Website, and contact the Settlement Administrator.

5.2.2. Within forty-five (45) days after entry of the Preliminary Approval Order, for those Settlement Class members that are Accountholders who have not agreed to receive notices from BANA by email, and those from whom the Settlement Administrator was unable to deliver an Email Notice, the Settlement Administrator shall begin the process of mailing those Settlement Class members the Postcard Notice by first-class U.S. mail, postage prepaid, to the last known or best available mailing address. The Postcard Notice shall inform Settlement Class members how they may request a copy of the Long Form Notice, access the Settlement Website, and contact the Settlement Administrator.

5.2.3. The Settlement Administrator shall obtain updates, if any, to the addresses contained therein to any of the following using (i) information reasonably available from a Lexis-Nexis or alternative persons search performed as to each Settlement Class member, (ii) information reasonably available from the National Change of Address database maintained by the United States Postal Service, or (iii) such additional efforts as the

Settlement Administrator reasonably believes are appropriate to identify updated addresses, if any, for each Settlement Class member and/or as the Court may direct. The resulting list shall be the Class List.

5.2.4. The Settlement Administrator shall format the Notice(s) and otherwise administer the Notice Program in a reasonable manner to minimize costs.

5.2.5. For up to forty-five (45) days following the last date on which the Settlement Administrator mailed Postcard Notice, if a Postcard Notice is returned by the Postal Service as undeliverable, the Settlement Administrator shall re-mail the Postcard Notice immediately to the forwarding address, if any, provided by the Postal Service on the face of the returned mail. For any Postcard Notice that is returned as undeliverable without a forwarding address, the Settlement Administrator will use commercially reasonable efforts to obtain updated addresses during the 45 days following the date the last Postcard Notice was mailed. The Postcard Notice shall be re-mailed once. Other than as set forth above, BANA and the Settlement Administrator shall have no other obligation to re-mail Class Notice.

5.2.6. In support of the Motion for Final Approval, the Settlement Administrator shall prepare a declaration describing what it did to comply with the Notice Program, as well as providing its opinion that the Notice Program satisfied the requirements of Due Process and Fed. R. Civ. P. 23.

5.2.7. Neither the Parties nor the Settlement Administrator shall have any further obligation to send notice of the Settlement to Settlement Class members once these Notice provisions have been complied with.

5.3. Settlement Website. The Settlement Administrator shall establish a website to

assist in facilitating notice to the Settlement Class members. The Settlement Website, shall be accessible no later than five (5) days prior to commencement of the Notice Program described above. The Settlement Website shall set forth the following information: (i) the Complaint; (ii) this Agreement; (iii) the Long Form Notice, including the Spanish language translation; (iv) the Motion for Preliminary Approval; (v) Preliminary Approval Order; (vi) the method for opting-out of the Settlement; (vii) contact information for the Settlement Administrator; (viii) the Motion for Final Approval and the Final Approval Order; (ix) if the Settlement is terminated, a notice of such termination, which language shall be approved by the Parties; and (x) such other document(s) as the Parties jointly or the Court determine to place on the Settlement Website. The Settlement Website shall be taken down sixty (60) days after the completion of the distribution of remaining funds in the Net Settlement Fund or, if the Settlement is terminated, thirty (30) days after such termination.

5.4. CAFA Notice. The Settlement Administrator shall send CAFA Notice to the United States Attorney General and appropriate state Attorneys General in accordance with 28 U.S.C. § 1715(a) no later than ten (10) days after this Agreement is filed with the Court.

6. PAYMENT OF THE SETTLEMENT FUND

6.1. Payments to Settlement Administrator. Within five (5) business days following BANA advising the Settlement Administrator of the number of Current Accountholders, Past Accountholders, and the breakdown of those Settlement Class members that shall receive Email Notice and Postcard Notice, the Settlement Administrator shall provide an estimate of the Settlement Administration Costs to BANA and Class Counsel. BANA will pay all Settlement Administration Costs within thirty (30) days following its receipt of an invoice from the Settlement Administrator, but not until BANA has received a properly completed W-9 Form from the

Settlement Administrator.

6.2. Escrow Account. Within twenty (20) business days after the date of entry of the Final Approval Order, the Settlement Administrator shall establish and BANA shall fund an escrow account with funds sufficient for the payment of the remainder of the Settlement Fund, less any funds previously provided to the Settlement Administrator for the Settlement Administration Costs, as set forth in this Agreement. BANA (a) shall have the right to impose any reasonable terms and conditions on the operation and maintenance of the fund, and of any funds that it pays in connection with the Settlement, that it deems appropriate to take advantage of the Qualified Settlement Fund provisions of the tax code, as defined in the Treasury Regulations Sections 1.446B-1 or to protect the moneys from intentional or unintentional diversion, expenditure, forfeiture, escheat, or other dispersion that is inconsistent with the express terms of the Settlement, and (b) shall inform Class Counsel of any such terms and conditions. In the event that BANA desires to have the Settlement Administrator enter into an agreement or undertaking to take advantage of the Qualified Settlement Fund provisions of the tax code or to protect the moneys in accordance with this paragraph, or to obtain any order from the Court in connection with this paragraph, the Class Representative agrees not to object to such requested agreement or order other than on the grounds that the terms or relief sought, in whole or in part, is inconsistent with the express terms of the Settlement. BANA shall pay no portion of the Settlement Fund until it has received a properly completed W-9 Form from the Settlement Administrator.

6.3. Application of Settlement Amount. The Settlement Amount shall be applied as follows: To pay all Settlement Administration Costs; to pay any other Court-approved fees and expenses; to distribute the Net Settlement Fund to Settlement Class Members; to pay the Attorneys' Fees and Costs Award; and to pay the Service Award.

6.4. No Other Payments from BANA. As set forth above, BANA shall be responsible for paying the total Settlement Fund. BANA shall have no responsibility for any other costs, including, as further detailed in this Agreement, any Attorneys' Fees and Costs, including any taxes or tax-related costs relating to the Settlement Fund, but all such fees, expenses, and costs shall be paid out of the Settlement Fund as approved by the Court. The Class Representative and Settlement Class Members shall look solely to the Settlement Fund as full, final, and complete satisfaction of all Released Claims. Except as set forth herein, BANA shall have no obligation under this Settlement to pay or cause to be paid any amount of money, and BANA shall have no obligation to pay or reimburse any fees, expenses, costs, liability, losses, taxes, or damages whatsoever alleged or incurred by Class Representative, by any Settlement Class Member, or by any Releasing Parties, including but not limited to their attorneys, experts, advisors, agents, or representatives, with respect to the Action and Released Claims. Class Representative and Settlement Class Members acknowledge that as of the Effective Date, the releases given herein shall become effective immediately by operation of the Final Judgment and Order of Dismissal and shall be permanent, absolute, and unconditional.

6.5. Interest on Settlement Fund. Any interest earned on the funds in the Settlement Fund, once it has been delivered to the Settlement Administrator, shall be for the benefit of the Settlement Class.

6.6. Use and Disbursal of the Net Settlement Fund

6.6.1. Purpose and Use. The Settlement Fund shall be used only in the manner and for the purposes set forth in this Settlement. No portion of the Settlement Fund shall be disbursed except as expressly set forth herein. The Settlement Fund shall be used only for Settlement Class Member Payments, the

Attorneys' Fees and Costs Award, the Service Award, and Settlement Administration Costs.

6.6.2. Settlement Class Member Payments. Settlement Class Members are entitled to Settlement Class Member Payment distributed from the Net Settlement Fund on a proportionate basis based on the total amount of Incoming Wire Transfer Fees that were assessed to the Accounts of all Settlement Class Members during the Class Period. Each Settlement Class Member will receive a share of the Net Settlement Fund proportionate to the total amount of Incoming Wire Transfer Fees that were assessed to his or her Account(s) during the Class Period.

6.6.3. Timing of Payments. The Net Settlement Fund shall be distributed by the Settlement Administrator to Settlement Class Members only after the Effective Date and after: (i) all timely objections have been resolved by the Court, and all appeals therefrom have been resolved or the time therefor has expired; (ii) all matters with respect to Class Counsel's Attorneys' Fees and Costs Award have been resolved by the Court, and all appeals therefrom have been resolved or the time therefor has expired; (iii) all matters with respect to the Class Representative's Service Award have been resolved by the Court, and all appeals therefrom have been resolved or the time therefore has expired; and (iv) all Settlement Administration Costs incurred as of that date have been paid.

6.6.3.1. Within seven (7) days after the Effective Date, BANA shall determine whether the Class List needs to be updated with respect to which Settlement Class Members are Current Accountholders

with BANA as of the Effective Date, and if necessary, will provide an updated Class List to the Settlement Administrator. The Settlement Administrator will use the Class List to determine which Settlement Class Members are to receive their Settlement Class Member Payment via a credit to their BANA Account or by check.

6.6.3.2. Within twenty-one (21) days of the Effective Date, the Settlement Administrator shall (i) provide to Class Counsel and to BANA's Counsel the sum total of all Settlement Class Member Payments for Settlement Class Members, including the breakdown of Current Accountholder Settlement Class Members as of the Effective Date who will receive their Settlement Class Member Payments in the form of a credit into the Account from which the Incoming Wire Transfer Fee(s) was paid and Past Accountholder Settlement Class Members who will receive their Settlement Class Member Payment in the form of a check; (ii) provide to BANA, the Class List with the applicable Settlement Class Member Payment Amount owed to each Settlement Class Member owed a credit; and (iii) cause to be transmitted to BANA the total amount of Settlement Class Member Payments for credits via direct deposit into the BANA Accounts of Settlement Class Members who are Current Accountholders as of the Effective Date.

6.6.3.3. Within forty-five (45) days after the Effective Date, BANA shall directly deposit the Settlement Class Member Payments to those Settlement Class Members who are Current Accountholders with

BANA as of the Effective Date into the Account(s) from which the Incoming Wire Transfer Fee(s) was paid. The direct deposit entry shall identify that the funds are for the Settlement Class Member Payment. If BANA is unable to complete certain Account credits, BANA shall within fifteen (15) days deliver the total amount of such undelivered Account credits and a list of the applicable Settlement Class Members to the Settlement Administrator, and those Settlement Class Member Payments will be sent by check following the procedures below.

6.6.3.4. Within thirty (30) days after the Effective Date, the Settlement Administrator shall mail payment notices and Settlement Class Member Payments, in the form of checks, to Past Accountholder Settlement Class Members as of the Effective Date. Within seventy-five (75) days of the Effective Date, checks and payment notices shall also be issued to Settlement Class Members whom BANA was unable to complete an Account credit.

6.6.3.5. Payment pursuant to this Settlement Agreement shall be deemed final and conclusive as against all Settlement Class Members. If any Settlement Check is returned as undeliverable, the Settlement Administrator will attempt to notify the Settlement Class Member, including by attempting to obtain a new mailing address as practical (with any costs incurred treated as Settlement Administration Costs). If, after a second attempt, such Settlement check is again returned as undeliverable, no further efforts need to be taken by the Settlement Administrator. All

Settlement Class Members who do not cash their checks within 180 days otherwise shall be bound by all of the terms of this Settlement Agreement and the Settlement, including the terms of the Final Judgment and Order of Dismissal to be entered in the Action and the releases provided for herein, and will be barred from bringing any action or proceeding against the Released Parties concerning the Released Claims.

6.6.4. Each Settlement payment notice accompanying a check shall state: “This payment is tendered to you as a class member in *Aseltine v. Bank of America, N.A.* (W.D.N.C.) in consideration for your release from liability of Defendant and other Released Parties as set forth in the Settlement Agreement and Release.” The payment notices shall also notify the recipients the checks must be cashed within 180 days from the date on the check and the enclosed check shall not be valid after that date. In the event a Settlement check becomes void, the Settlement Class Member to whom that Settlement check was made payable will forfeit the right to payment and will not be entitled to have the check reissued or any further distribution from the Net Settlement Fund or to any further recourse against the Parties.

6.6.5. For a jointly held Account, a single check, payable to all Accountholders named on the Account, jointly, and mailed to the first Accountholder listed on the Account.

6.6.6. The Settlement Administrator will make reasonable efforts to locate the proper address for any check returned undeliverable and will re-mail it once to the updated address or, in the case of a jointly held Account, and in the Settlement

Administrator's discretion, to an Accountholder other than the one listed first.

6.7. Remaining Funds. BANA shall not have a reversionary interest in the Settlement Fund. No later than sixty (60) days after the uncashed checks issued for Settlement Class Member Payments become void, any excess funds remaining from the Net Settlement Fund that have not been distributed in accordance with other provisions of this Settlement Agreement shall, if economically feasible, be distributed to the Settlement Class Members who successfully cashed checks or received their Settlement Class Member Payment as a credit. BANA shall make Account credits for a second distribution to Current Accountholders, notating that the payment is for a second distribution. The payment notices accompanying the Settlement checks for a second distribution shall notify the Past Accountholders the checks must be cashed within ninety (90) days from the date on the payment notice and the enclosed check shall not be valid after that date. Any second distributions that BANA is unable to make by credit shall be made by check. If a second distribution of remaining funds costs more than the amount to be distributed or is otherwise economically unfeasible, or if additional funds remain after a second distribution, the Parties shall petition the Court to distribute any remaining funds to a consumer protection or financial services organization as a *cy pres* recipient.

6.8. Jurisdiction Over Payments. All proceedings with respect to the notice, administration and processing of Settlement Class Member Payments and the determination of all controversies relating thereto shall be subject to the jurisdiction of the Court.

7. TERMINATION OF THE SETTLEMENT

7.1. This Settlement is contingent on Court approval. If the Court fails to grant Final Approval of the Settlement in any material respect, the Settlement will be subject to termination by any Party. Notwithstanding this paragraph, the Court's order as to the Attorneys' Fees and Costs

Award, Service Award, and/or any plan of distribution, or any determination on appeal from any such order, shall not provide grounds for termination of this Agreement.

7.2. Except as otherwise provided herein, in the event the Settlement is terminated in accordance herewith, is vacated, is not approved, or the Effective Date fails to occur for any reason, then the Parties to this Settlement Agreement shall be deemed to have reverted to their respective status in the Action prior to entering into this Agreement. BANA retains all rights regarding any defenses on the statute of limitations that it had as of April 4, 2024. Further, the Parties agree that BANA reserves and preserves all of its defenses and claims related to the Action, and that the Parties shall thereafter work together to arrive at a mutually agreeable schedule for resuming the Action.

7.3. Except as otherwise expressly provided herein, in the event the Agreement is terminated in accordance herewith, is vacated, nor approved, or the Effective Date fails to occur for any reason, the Parties shall proceed in all respects as if this Agreement and any related orders had not been entered, and any portion of the Settlement Fund previously paid by or on behalf of BANA, together with any interest earned thereon (and, if applicable, re-payment of any Attorneys' Fees and Costs Award, if any, with respect to such funds) shall be returned to BANA within ten (10) business days from the date of the event causing such termination. However, if BANA is the terminating party, BANA agrees to cover any Settlement Administration Costs incurred or charged by the Settlement Administrator prior to the termination of this Agreement.

8. PROCEDURES FOR OPT-OUTS AND OBJECTIONS

8.1. **Opt-Out Procedures.** The Long Form Notice shall inform proposed Settlement Class members how they may opt-out of the Settlement and shall explain the potential implications of doing so, including the possibility that opting out may preclude later participation in any later

class action against the Released Parties. The Email Notice and Postcard Notice shall direct Settlement Class members to the Long Form Notice and Settlement Website to obtain this information.

8.1.1. A proposed Settlement Class Member may request to opt-out from the Settlement Class by sending a written, printed request for exclusion, addressed to “Opt-Out Requests: Bank of America Incoming Wire Transfer Fees” at the Settlement Administrator’s address as shown in the Notice. The proposed Settlement Class member’s opt-out request must contain his or her original signature, current postal address, email address (if any), and a specific affirmative statement that the proposed Settlement Class member elects to opt-out from the Settlement Class. For any Account with joint Accountholders, an opt-out request by one Accountholder, shall bind all Accountholders on that Account. Opt-Out requests must be postmarked no later than thirty (30) days prior to the original date set for the Final Approval Hearing (the Opt-Out Deadline).

8.1.2. No Party hereto or its counsel shall directly, or indirectly, solicit or encourage any Person to request to opt-out from the Settlement Class.

8.1.3. Persons who purport to opt-out of the Settlement Class as a group, aggregate, or class involving more than one purported Settlement Class member, shall not be considered to have validly opted out.

8.1.4. List of Successful Opt-Outs. Not later than five (5) days after the Opt-Out Deadline, the Settlement Administrator shall provide Class Counsel and BANA’s Counsel a complete list of the successful opt-outs, together with all opt-out requests.

8.2. Objections from Settlement Class Members.

8.2.1. Any Settlement Class Member may object to the Settlement or any matters described in the Notice.

8.2.2. The objection of a Settlement Class Member objecting to the Settlement, the Attorneys' Fees and Cost Award, and/or Service Award shall state:

- (i) the objector's full name, address, telephone number, and email address (if any);
- (ii) information identifying the objector as a Settlement Class Member in this Action, including evidence the objector is a member of the Settlement Class; (iii) a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable; (iv) the identity of all counsel representing or assisting the objector, if any; (v) the identity of all counsel representing the objector who will appear at the Final Approval Hearing, if any;
- (vi) a list of all persons who will be called to testify at the Final Approval Hearing in support of the objection, if any; (vii) a statement confirming whether the objector intends to personally appear and/or testify at the Final Approval Hearing; (viii) the objector's signature and the signature of the objector's duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation), if any; (ix) a list, by case name, court, and docket number, of all other cases in which the objector (directly or through counsel) has filed an objection to any proposed class action settlement within the last three (3) years; (x) a list, by case name, court, and docket number, of all other cases in which the objector's counsel (on behalf of any person or entity) has filed an objection to any proposed class action settlement within the last three (3) years; and (xi) a list, by case name,

court, and docket number, of all other cases in which the objector has been a named plaintiff in any class action or served as a lead plaintiff or class representative. To be timely, written notice of an objection in the appropriate form must be filed with the Clerk of the Court by the date certain as ordered by the Court in the Preliminary Approval Order thirty (30) days before the original date set for the Final Approval Hearing (the Objection Deadline) and served concurrently therewith upon Class Counsel and BANA's Counsel.

8.2.3. If the objection is made by or through an attorney, the written objection must also include: (a) the identity and number of the Settlement Class Members represented by objector's counsel; (b) the number of such represented Settlement Class members who have opted out of the Settlement Class; and (c) the number of such represented Settlement Class Members who have remained in the Settlement Class and have not objected. If the attorney intends to seek attorneys' fees and costs from anyone other than the objectors he or she represents, the attorney shall also file with the Court and serve upon Class Counsel and BANA's Counsel, not later than thirty (30) days before the original date set for the Final Approval Hearing or as the Court may otherwise direct, a document containing the following: (i) the amount of attorneys' fees and costs sought by the attorney for representing the objector and the factual and legal justification for the attorneys' fees and costs being sought; (ii) a statement regarding whether the fees being sought were calculated on the basis of a lodestar, contingency, or other method; (iii) the number of hours already spent by the attorney and an estimate of the hours to be spent in the future; and (iv) the attorney's hourly rate.

8.2.4. Any Settlement Class Member who fails to comply with the requirements for objecting set forth herein shall waive and forfeit any and all rights he or she may have to appear separately and/or to object to the Settlement, the Attorneys' Fees and Costs Award, and Service Award, and shall be bound by all the terms of the Settlement and by all proceedings, orders and judgments in the Action. The exclusive means for any challenge to the Settlement shall be through the provisions set forth herein. Without limiting the foregoing, any challenge to the Settlement, the Final Approval Order and Final Judgment and Order of Dismissal to be entered upon Final Approval shall be pursuant to appeal under the Federal Rules of Appellate Procedure and not through a collateral attack.

8.2.5. The Parties shall file their responses to objections to the Settlement no later than ten (10) days prior to the original date set for the Final Approval Hearing.

8.2.6. By filing an objection, the objector and objector's counsel submit to the jurisdiction of the Court for all purposes, including but not limited to subpoenas and discovery.

8.2.7. Objectors must also make themselves available for deposition by counsel for the Parties between the time the objection is filed and a date no later than five (5) days before the Final Approval Hearing, and the objection must include the dates when the objector is available for deposition.

8.2.8. Any Settlement Class Member who, before the Objection Deadline, files and serves a written objection satisfying the requirements of this section may appear at the Final Approval Hearing, either in person or through personal counsel

hired at the Settlement Class Member's expense, to object to any aspect of the fairness, reasonableness, or adequacy of the Settlement. Settlement Class Members, or their attorneys, intending to make an appearance at the Final Approval Hearing must deliver to Class Counsel and BANA's Counsel and have file-marked by the Court, no later than the Objection Deadline or as the Court otherwise may direct, a "Notice of Intent to Appear." The Notice of Intent to Appear must: (i) state how much time the Settlement Class Member anticipates needing to present the objection; (ii) identify, by name, address, and telephone number all witnesses the Settlement Class Member proposes to have testify; (iii) summarize in detail the anticipated testimony of all such witnesses; (iv) identify all exhibits the Settlement Class Member intends to offer in support of the objection; and (v) attach complete copies of all such exhibits. The Notice of Intent to Appear may be incorporated in the objection and must be filed and served no later than thirty (30) days before the Final Approval Hearing.

8.2.9. Any Settlement Class member who fails to timely file such a written statement of his or her intention to object shall be foreclosed from making any objection to the Settlement and shall waive and forfeit any and all rights he or she may have to appear separately and/or object, and shall be bound by all the terms of this Settlement Agreement and by all proceedings, orders and judgments, including but not limited to, the Release contained in this Settlement Agreement.

9. ATTORNEYS' FEES AND COSTS

9.1. Class Counsel will move, as part of its Motion for Final Approval, for an Attorneys' Fees and Costs Award no later than forty-five (45) days prior to the original date set for the Final

Approval Hearing.

9.2. BANA agrees that Class Counsel shall be entitled to an award of reasonable attorneys' fees and costs, to be determined by the Court.

9.3. BANA agrees not to oppose Class Counsel's request for attorneys' fees provided the amount is no more than 33.33% of the Settlement Fund. In addition, Class Counsel may request reimbursement of costs in prosecuting this matter. The Attorneys' Fees and Costs Award shall be paid from the Settlement Fund, with no further obligation by BANA. Based upon the total Settlement Amount of \$21,000,000, BANA will not object to a request for Attorneys' Fees of up to \$7,000,000. However, BANA reserves its rights to object or oppose any request for Attorneys' Fees by Class Counsel over and above that amount.

9.4. Any Attorneys' Fees and Costs Award shall be paid to Class Counsel by the Settlement Administrator within twenty (20) days following Final Approval.

9.5. If the Attorneys' Fees and Costs Award is reduced or reversed on appeal, Class Counsel shall make all necessary refunds into the Settlement Fund no later than thirty (30) days after the Court notifies Class Counsel. Such refunds shall be distributed by the Settlement Administrator to the Settlement Class in the manner provided by the Final Approval Order.

10. SERVICE AWARD TO CLASS REPRESENTATIVE

10.1. Application for Service Award. As part of the Motion for Final Approval, Class Counsel shall apply to the Court for a Service Award to be paid from the Settlement Fund to Plaintiff for serving as the Class Representative in filing the Action and in support of the Settlement. BANA will not oppose a request of up to \$5,000.00 as a Service Award for the Class Representative from the Settlement Fund, with no further obligation by BANA.

10.2. No Additional Obligation by BANA. BANA shall have no other responsibility for

or liability with respect to the payment of a Service Award to the Class Representatives beyond the amount stated above for resolution of the Released Claims herein.

10.3. Timing of Payment. The Service Award shall be paid by the Settlement Administrator no later than twenty (20) days after the Effective Date.

10.4. If a Service Award is reduced or reversed on appeal, Class Representative shall make all necessary refunds and repayments into the Settlement Amount no later than thirty (30) days after the Court notifies Class Counsel. Such refunds shall be distributed by the Settlement Administrator to the Settlement Class in the manner provided by the Final Approval Order.

11. RELEASE OF CLAIMS

11.1. Release of BANA and Released Parties. Upon the Effective Date, in exchange for the relief described herein, each Releasing Party fully and finally releases and discharges the Released Parties of and from the Released Claims. This Release shall be included as part of any judgment, so that all released claims and rights shall be barred by principles of *res judicata*, collateral estoppel, and claim and issue preclusion. Subject to the Court's approval, this Settlement Agreement shall bind all Settlement Class Members, and all Released Claims shall be dismissed with prejudice and released as against the Released Parties. The Released Claims are released regardless of whether these claims are known or Unknown Claims, actual or contingent, liquidated or unliquidated.

11.2. Covenant Not to Sue. Provided that the Settlement is granted Final Approval and the Effective Date occurs, the Class Representative, on behalf of himself and the Settlement Class Members, covenants and agrees: (i) not to file, commence, prosecute, continue to litigate, intervene in, or participate in (as class members or otherwise) any action in any jurisdiction based on or relating to any of the Released Claims, or the facts and circumstances relating thereto, against any

of the Released Parties; (ii) not to organize or solicit the participation of Settlement Class Members, or Persons who would otherwise fall within the definition of the Settlement Class but who requested to opt-out from the Settlement Class, in a separate class for purposes of pursuing any action (including by seeking to amend a pending complaint to include class allegations, or seeking class certification in a pending action in any jurisdiction) based on or relating to any of the Released Claims or the facts and circumstances relating thereto, against any of the Released Parties; and (iii) that the foregoing covenants and this Agreement shall be a complete defense to any of the Released Claims against any of the Released Parties.

12. DISPUTES RELATING TO THE SETTLEMENT

12.1. Good Faith. The Parties shall work in good faith to resolve any disputes that may arise in connection with the Settlement.

12.2. Best Efforts. Until and unless this Settlement Agreement is dissolved or becomes null and void by its own terms, or unless otherwise ordered by the Court, or if Final Approval is not achieved, the Class Representative, BANA, Class Counsel, and BANA's Counsel represent and warrant that they shall take all appropriate steps in the Action necessary to preserve the jurisdiction of the Court, use their best efforts to cause the Court to grant Preliminary Approval and Final Approval of this Settlement as promptly as possible, and take or join in such other steps as may be necessary to implement this Agreement and to effectuate the Settlement.

13. MISCELLANEOUS PROVISIONS

13.1. Non-Disparagement: Other than the Settlement Website required by this Agreement and the Notice Program, the Class Representative, Class Counsel, BANA, and BANA's Counsel shall not issue, or otherwise cause to be issued, any press release, advertisement, or Internet posting related to this Settlement. No press release, advertisement, or Internet posting

shall (i) disparage the Class Representative, Class Counsel, BANA, or BANA's Counsel with respect to any matters or issues alleged or asserted in the Action or relating to this Settlement; or (ii) include evidence or information protected from disclosure in the Action.

13.2. No Admission. Nothing herein shall constitute any admission as to any assertion, claim, or allegation made by any Party, or as to the scope of liability. The Parties further agree that BANA's decision to resolve these claims prior to responding to the Complaint likewise does not constitute any admission as to any assertion, claim, or allegation made by any Party, or as to the scope of liability stated therein. BANA specifically denies any wrongdoing or liability in this Action, including in the Complaint, and specifically denies that a class could or should be certified in the Action for litigation purposes. This Settlement is entered into to resolve all claims amicably and avoid the risk and expense of additional litigation, and does not imply or suggest in any way fault or wrongdoing. The Parties agree this Agreement and its Exhibits, and any and all associated negotiations, documents, discussions, shall not be deemed or construed by anyone to be an admission or evidence of any violation of any statute or law, or of any liability or wrongdoing by BANA.

13.3. Admissibility of Settlement Agreement. This Agreement shall not be offered nor shall be admissible as evidence in any action or proceeding except (i) the motions and hearings necessary to obtain and implement Court approval of this Settlement; and (ii) any hearing to enforce the terms of this Agreement or related order by the Court. This Settlement, whether or not consummated, any proceedings relating to the Settlement, and any of the terms of the Agreement, whether or not consummated, shall in no event be construed as, or deemed to be evidence of, an admission or concession on the part of BANA with respect to any fact or matter alleged in the Action, or any fault or liability or wrongdoing or damage whatsoever, or any infirmity in any

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13.8. Entire and Voluntary Agreement.

13.8.1. Knowing and Voluntary Assent. The Parties agree that the Settlement is voluntary and that its terms were negotiated at arm's length. The Parties agree that they were represented by competent and experienced counsel.

13.8.2. Entire Agreement. The Parties intend the Settlement to be a complete and final resolution to the Action. This Agreement contains the Parties' entire agreement on and understanding of the subject-matter at issue in the Action. This Settlement merges with and supersedes all prior negotiations and proposals, whether written or oral.

13.9. Headings and Titles. The headings and titles in this Agreement are for the reader's convenience only and shall not affect or alter the meaning of the Agreement's terms.

defense that has been or could have been asserted.

13.4. Successors and Assigns. This Settlement Agreement's terms shall apply to and bind the Parties and their heirs, successors, and assigns.

13.5. No Assignments. The Class Representative and Class Counsel represent, covenant, and warrant that they have not directly or indirectly assigned, transferred, encumbered, or purported to assign, transfer, or encumber any portion of any Released Claim except as set forth herein, and that there are no Persons having any interest in any award of attorneys' fees, litigation costs or the Service Award in connection with the Action. Class Counsel agrees to indemnify and hold BANA and its counsel harmless as to (a) any breach of the representation and warranty contained in the prior sentence; and (b) any claim by any other Person against BANA or its counsel for such an award of attorneys' fees, litigation costs, or Service Award.

13.6. No Tax Advice. BANA may be required to file certain Form 1099 or other information reports with the United States Internal Revenue Service or other government agencies as required indicating its payments to the Settlement Class Members. No representations or advice regarding the tax consequences of this Settlement Agreement have been made by anyone. The Parties further understand and agree that each Party, each Settlement Class Member, and each of Class Counsel shall be responsible for his, her, its, or their own taxes, if any, resulting from this Settlement Agreement and any payments made pursuant to this Settlement Agreement.

13.7. Communications With Parties Relating to Settlement Agreement. All notices, requests for consent, and other formal communications under this Agreement shall be in writing and sent by mail and email to counsel for the Party to whom notice is directed at all of the addresses below. Any Party may change its designated recipient(s) or notice address(es) by written notice to all other Parties.

13.10. Settlement Agreement Controls Over Exhibits. All exhibits attached to this Agreement are hereby incorporated into this Settlement as though fully set forth herein. If there is any conflict between the terms of the Agreement and the attached exhibits, the Agreement shall control.

13.11. Amendments and Modifications. This Settlement may be amended or modified only by a written instrument signed by the Parties or by the respective attorneys, or their respective successors-in-interest.

13.12. Authorization to Sign or Act. The Class Representative and Settlement Class Members expressly authorize Class Counsel to take all appropriate action required or permitted to be taken by the Settlement Class pursuant to the Settlement to effectuate its terms. Class Counsel are furthermore expressly authorized to enter into any modifications or amendments to the Settlement Agreement on behalf of the Settlement Class members that they deem necessary or appropriate. Each attorney or other Person executing the Agreement on behalf of a Party hereto warrants that such attorney or other Person has full authority to do so. The undersigned representative of BANA represents that he or she is fully authorized to enter into and execute this Agreement on behalf of BANA. Class Counsel represent they are fully authorized to conduct settlement negotiations with BANA's Counsel on behalf of the Class Representative and to enter into and execute this Agreement on behalf of the Class Representative and the putative Settlement Class members, subject to approval by the Court.

13.13. Computation of Time. Except as expressly set forth herein, in computing any period of time prescribed or allowed by this Settlement Agreement, the provisions of Federal Rule of Civil Procedure 6 shall govern.

13.14. Continuing Jurisdiction and Exclusive Venue. Each of the Parties, each

Settlement Class Member, and each of the Releasing Parties that are otherwise subject to the jurisdiction of a United States court hereby irrevocably submits to the exclusive jurisdiction and venue of the United States District Court for the Western District of North Carolina for any suit, action, proceeding, case, controversy, or dispute arising from or related to this Agreement and/or Exhibits hereto and the negotiation, performance, or breach of same.

13.15. Construction and Interpretation of Terms. The Parties have cooperated in drafting and preparing this Agreement. There shall therefore be no presumption for or against any Party because that Party initially drafted a particular section or subsection. Before declaring any provision invalid, a court should first attempt to construe the provision as valid, consistent with the Settlement's purposes, and consistent with applicable precedent.

13.16. No Claims Arising from this Settlement Agreement. No Person shall have any claim against any of the Released Parties, against any Class Representative, or against counsel for any Party, based on distribution of benefits made substantially in accordance with this Settlement or related order(s) of the Court.

13.17. Standing of Released Parties. The Released Parties who are not signatories hereto shall be third-party beneficiaries under this Agreement and shall be entitled to enforce this Settlement in accordance with its terms. Aside from the Released Parties, it is not the intention of the Parties to confer third-party beneficiary rights or remedies upon any other Person or entity.


13.18. Applicable Law. This Agreement shall be interpreted under and governed by federal law. To the extent state law applies, the laws of the State of North Carolina shall apply, without regard to choice-of-law principles. All judicial proceedings regarding this Settlement shall be brought only in the Court, the Fourth Circuit Court of Appeals, and the Supreme Court of the United States.

13.19. Counterparts. This Agreement may be executed in two or more counterparts and by email of PDF, both of which shall be deemed an original. Original signatures are not required. All executed counterparts shall be deemed to be one and the same instrument. Counsel for the Parties shall exchange among themselves signed counterparts. A complete set of executed Counterparts shall be filed with the Court.

IN WITNESS THEREOF, the Parties have caused this Settlement Agreement and Release to be executed by their duly authorized representatives.

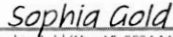
Signature Page Follows

APPROVED BY PLAINTIFF AND CLASS COUNSEL


Aaron Aseltine (May 15, 2024 15:40 MDT)

Aaron Aseltine

Date: May 15, 2024


Sophia Gold (May 15, 2024 14:27 PDT)

Sophia Gold
KALIEL GOLD PLLC

Date: May 15, 2024


Jeffrey Ostrow (May 15, 2024 17:25 EDT)

Jeff Ostrow
KOPELOWITZ OSTROW P.A.

Date: May 15, 2024


David Wilkerson (May 15, 2024 18:36 EDT)

David Wilkerson
THE VAN WINKLE FIRM

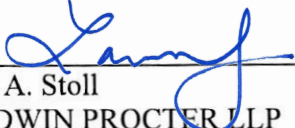
Date: May 15, 2024

**APPROVED BY DEFENDANT AND
COUNSEL FOR DEFENDANT**




On behalf of Bank of America, N.A.

Date: May 17, 2024



Laura A. Stoll
GOODWIN PROCTER LLP

Date: May 17, 2024



Bradley Kutrow
MCGUIRE WOODS LLP

Date: May 17, 2024

EXHIBIT 1
(EMAIL NOTICE)

FROM: EMAIL ADDRESS
To: EMAIL ADDRESS
RE: LEGAL NOTICE OF CLASS ACTION SETTLEMENT

IF YOU HAD A CONSUMER CHECKING AND/OR SAVINGS ACCOUNT WITH BANK OF AMERICA, N.A., AND PAID CERTAIN WIRE TRANSFER FEES ON INCOMING PAYMENTS INTO YOUR ACCOUNT BETWEEN MARCH 8, 2019, AND AUGUST 31, 2023, YOU MAY BE ENTITLED TO A PAYMENT FROM A CLASS ACTION SETTLEMENT.

Para una notificación en español, visite nuestro sitio de web: _____ .com

The District Court for the Western District of North Carolina has authorized this Notice. It is not a solicitation from a lawyer.

PLEASE READ THIS NOTICE FULLY AND CAREFULLY; THE PROPOSED SETTLEMENT MAY AFFECT YOUR RIGHTS

*For more information, including a more detailed description of your rights and options, please click here or visit
www. _____ .com*

A Settlement has been reached with Bank of America, N.A. (“BANA”) in a class action lawsuit alleging certain wire transfer fees on incoming payments into consumer checking and/or savings accounts (“Incoming Wire Transfer Fees”) should not have been assessed from **March 8, 2019, through August 31, 2023**.

You may be a member of the Settlement Class in *Aseltine v. Bank of America, N.A.*, in which the Plaintiff, Aaron Aseltine, alleges BANA improperly assessed and collected Incoming Wire Transfer Fees on accounts opened on or before August 31, 2012. BANA maintains it did nothing wrong and that its contract with Accountholders permitted the fees charged but has agreed to settle the lawsuit to avoid the cost, delay, and uncertainty of litigation. The Court has not made a decision regarding which side is right.

Who is included? BANA records indicate that you are a “Settlement Class member” in this Settlement because you are in the following Settlement Class: All United States Accountholders of BANA consumer checking and/or savings accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

What does the Settlement provide? BANA will create a \$21,000,000.00 Settlement Fund. After deducting Attorneys’ Fees and Costs, a Service Award to the Class Representative, and the Settlement Administration Costs, the Net Settlement Fund will be divided pro rata among all Settlement Class Members.

What are my options? If you do nothing and the Settlement is approved and becomes final, you will automatically receive a Settlement Class Member Payment, either by credit or check, and your rights will be affected. If you do not want to be legally bound by the Settlement or receive a Settlement Class Member Payment, you must opt-out of the Settlement by _____, 2024. Unless you opt-out of the Settlement, you will not be able to sue or continue to sue BANA for any claim made in this lawsuit or released by the Settlement Agreement. If you stay in the Settlement (and do not opt-out), you may object to it by _____, 2024.

The Court’s Final Approval Hearing. The Court will hold a Final Approval Hearing on _____, 2024. At this hearing, the Court will decide whether to approve: (1) the Settlement; (2) Class Counsel’s request for attorneys’ fees (up to one-third of the Settlement Fund) and litigation costs; and (3) a Service Award of up to \$5,000.00 for the Class Representative. You or your lawyer may appear at the hearing at your own expense, but you do not have to.

*For more information, including a copy of the Long Form Notice and Settlement Agreement, visit
www. _____ .com or call 1- _____ .*

EXHIBIT 2
(POSTCARD NOTICE)

Aseltine v. Bank of America, N.A. Settlement
P.O. Box _____
Portland, OR _____

FIRST-CLASS MAIL
U.S. POSTAGE
PAID
Portland, OR
PERMIT NO. 2882

Legal Notice

If you had a consumer checking and/or savings account with Bank of America, N.A., and paid Incoming Wire Transfer Fees between March 8, 2019, and August 31, 2023, you may be entitled to a payment from a class action settlement.

1- _____
www. _____ .com

<<MAIL ID>>
<<NAME 1>>
<<NAME 2>>
<<ADDRESS LINE 1>>
<<ADDRESS LINE 2>>
<<ADDRESS LINE 3>>
<<ADDRESS LINE 4>>
<<ADDRESS LINE 5>>
<<CITY, STATE ZIP>>
<<COUNTRY>>

Para una notificación en español, visite nuestro sitio de web: _____ .com

A Settlement has been reached with Bank of America, N.A (“BANA”) in a class action lawsuit alleging certain wire transfer fees on incoming payments into consumer checking and savings accounts (“Incoming Wire Transfer Fees”) should not have been assessed from **March 8, 2019, through August 31, 2023**.

You may be a member of the Settlement Class in *Aseltine v. Bank of America, N.A.*, in which the Plaintiff, Aaron Aseltine, alleges BANA improperly assessed and collected Incoming Wire Transfer Fees on accounts opened on or before August 31, 2012. BANA maintains it did nothing wrong and that its contract with Accountholders permitted the fees charged but has agreed to settle the lawsuit to avoid the cost, delay, and uncertainty of litigation. The Court has not decided which side is right.

Who is included? BANA records indicate that you are a “Settlement Class member” in this Settlement because you are in the following Settlement Class: All United States Accountholders of BANA consumer checking and/or savings accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

What does the Settlement provide? BANA will create a \$21,000,000.00 Settlement Fund. After deducting Attorneys’ Fees and Costs, a Service Award to the Class Representative, and the Settlement Administration Costs, the Net Settlement Fund will be divided pro rata among all Settlement Class Members.

What are my options? If you do nothing and the Settlement is approved and becomes final, you will automatically receive a Settlement Class Member Payment, either by credit or check, and your rights will be affected. If you do not want to be legally bound by the Settlement or receive a Settlement Class Member Payment, you must opt-out of the Settlement by _____, **2024**. Unless you opt-out of the Settlement, you will not be able to sue or continue to sue BANA for any claim made in this lawsuit or released by the Settlement Agreement. If you stay in the Settlement (and do not opt-out), you may object to it by _____, **2024**.

The Court’s Final Approval Hearing. The Court will hold a Final Approval Hearing on _____, **2024**. At this hearing, the Court will decide whether to approve: (1) the Settlement; (2) Class Counsel’s request for attorneys’ fees (up to one-third of the Settlement Fund) and litigation costs; and (3) a Service Award of up to \$5,000.00 for the Class Representative. You or your lawyer may appear at the hearing at your own expense, but you do not have to.

More information, including the Long Form Notice and Settlement Agreement are available at www.fedcourts.com **or by calling** 1-800-833-3838 **by** **10/28/24**.

EXHIBIT 3
(LONG FORM NOTICE)

NOTICE OF PENDING CLASS ACTION AND PROPOSED SETTLEMENT

READ THIS NOTICE FULLY AND CAREFULLY; THE PROPOSED SETTLEMENT MAY AFFECT YOUR RIGHTS.

IF YOU HAD A CONSUMER CHECKING AND/OR SAVINGS ACCOUNT WITH BANK OF AMERICA, N.A., AND PAID CERTAIN WIRE TRANSFER FEES ON INCOMING PAYMENTS INTO YOUR ACCOUNT FROM MARCH 8, 2019, THROUGH AUGUST 31, 2023, YOU MAY BE ENTITLED TO A PAYMENT FROM A CLASS ACTION SETTLEMENT.

Para una notificación en español, visite nuestro sitio de web: _____ .com

The District Court for the Western District of North Carolina has authorized this Notice.
It is not a solicitation from a lawyer.

SUMMARY OF YOUR OPTIONS AND THE LEGAL EFFECT OF EACH OPTION

DO NOTHING.	If you were assessed and were not refunded Incoming Wire Transfer Fees challenged in this case, then you will receive a Settlement Class Member Payment from the Settlement Fund so long as you do not opt-out of the Settlement (described in the next box).
OPT-OUT and EXCLUDE YOURSELF FROM THE SETTLEMENT; RECEIVE NO PAYMENT BUT RELEASE NO CLAIMS.	You can choose to opt-out of the Settlement which means you are excluding yourself from the Settlement. This means you choose not to participate in the Settlement. You will keep your individual claims against Bank of America, N.A. (“BANA”), but you will not receive a Settlement Class Member Payment. The deadline to opt-out of the Settlement is _____, 2024. If you opt-out but still want to recover against BANA, then you will have to file a separate lawsuit or claim.
OBJECT TO THE SETTLEMENT.	If you do not opt-out, but instead wish to object to the Settlement or any matters described in the Notice, you may do so by filing with the Court an objection. The deadline to object to the Settlement is _____, 2024.

These rights and options—*and the deadlines to exercise them*—along with the material terms of the Settlement are explained in this Class Notice.

1. What is this lawsuit about?

The lawsuit that is being settled is entitled *Aaron Aseltine v. Bank of America, N.A.*, Civil Action No. 3:23-cv-00235 (the “Action”). The person who sued is called the “Class Representative” or “Plaintiff.” BANA is the Defendant. The case is a “class action.” That means the Class Representative is acting on behalf of the Settlement Class. The transactions at issue occurred **between March 8, 2019, and August 31, 2023**.

The Settlement Class consists of all Accountholders in the United States of a BANA consumer checking and/or savings accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

BANA denies all wrongdoing and liability and denies that Plaintiff’s claims entitle him or the Settlement Class members to any relief and denies that anyone was harmed by the conduct that the Plaintiff alleges.

2. Why did I receive Notice of this lawsuit?

You received the Settlement Class Notice because BANA’s records indicate you are in the Settlement Class that was alleged to have been charged one or more of the Incoming Wire Transfer Fees at issue. The Court directed the Notice be sent to all Settlement Class members because each Settlement Class member has a right to know about the proposed Settlement and the options available to him or her before the Court decides whether to approve the Settlement.

3. Why did the parties settle?

In any lawsuit, there are risks and potential benefits that come with a trial versus settling at an earlier stage. It is the Class Representative’s lawyers’ job to identify when a proposed settlement offer is good enough that it justifies recommending settling the case instead of continuing to trial. In a class action, these lawyers, known as Class Counsel, make this recommendation to the Class Representative. The Class Representative has the duty to act in the best interests of the class as a whole and, in this case, it is his belief, as well as Class Counsel’s opinion, that this Settlement is in the best interest of all Settlement Class members for at least the following reasons:

There is legal uncertainty about whether a judge or a jury will find that BANA breached its agreements with customers or otherwise acted improperly by assessing the Incoming Wire Transfer Fees that are the subject of this Action. There is also uncertainty about whether the Class Representative’s claims are subject to other defenses that might result in no or less recovery to Settlement Class members. Even if the Class Representative was to win at trial, there is no assurance that the Settlement Class members would be awarded more than the \$21,000,000.00 that BANA is paying in this Settlement, and it may take years of litigation before any payments would be made. By settling, the Settlement Class will avoid these, and other risks, and the delays associated with continued litigation.

While BANA disputes Plaintiff’s claims, it has agreed to settle to avoid the costs, distractions, and risks of litigation. Thus, even though BANA denies that it did anything improper, it believes the Settlement is in its best interest and in the best interests of all of the Settlement Class members.

4. How do I know if I am part of the Settlement?

If you received the Settlement Class Notice, BANA’s records indicate that you are a Settlement Class member who is entitled to receive a payment.

5. What options do I have with respect to the Settlement?

You have three options: (1) do nothing and you will receive a Settlement Class Member Payment according to the terms of this Settlement, but you give up your rights to sue BANA separately about the same legal claims in this lawsuit; (2) opt-out of the Settlement and you will not receive a Settlement Class Member Payment; or (3) participate in the Settlement but object to it. Each of these options is described in a separate section below.

6. What are the critical deadlines?

If you do nothing, you will receive a Settlement Class Member Payment.

The deadline for sending a letter to opt-out of the Settlement is _____, 2024.

The deadline to file an objection to the Settlement with the Court is _____, 2024.

7. How do I decide which option to choose?

If you do not like the Settlement and you believe you could receive more money by pursuing your claims on your own (with or without an attorney you could hire) and you are comfortable with the risk that you might lose your case or get less than you would in this Settlement, then you may want to consider opting-out.

If you believe the Settlement is unreasonable, unfair, or inadequate, and the Court should reject the Settlement, you can object to the Settlement terms. The Court will decide if your objection is valid. If the Court agrees with you, then the Settlement may not be approved, and no payments will be made to you or any other Settlement Class Member. If your objection (and any other objection) is overruled, and the Settlement is approved, then you will still get a Settlement Class Member Payment.

8. What must happen for the Settlement to be approved?

The Court must decide the Settlement is fair, reasonable, and adequate before it will approve it. The Court has already given Preliminary Approval of the Settlement, which is why you received the Settlement Class Notice via email or mail. The Court will make a final decision regarding the Settlement at a Final Approval Hearing, which is currently scheduled for _____, 2024.

9. How much is the Settlement?

BANA has agreed to create a cash Settlement Fund of \$21,000,000.00. As discussed separately below, Attorneys' Fees and Costs, a Service Award to the Class Representative, and all Settlement Administration Costs will be paid out of this amount. Subject to Court approval, the Net Settlement Fund (money remaining after payment of Attorneys' Fees, Costs, a Service Award, and Settlement Administration Costs) will be divided among all Settlement Class Members based on the formula described in the Settlement Agreement.

10. How much of the Settlement Fund will be used to pay for attorneys' fees and costs?

Class Counsel will request the Court award up to one-third of the Settlement Fund (\$7,000,000.00) as attorneys' fees, plus reimbursement of Class Counsel's litigation costs incurred in prosecuting the Action. The Court will decide the amount of attorneys' fees to award Class Counsel.

11. How much of the Settlement Fund will be used to pay the Class Representative a Service Award?

Class Counsel, on behalf of the Class Representative, will request a Service Award of up to \$5,000.00 for the Class Representative. The Service Award must be approved by the Court.

Subject to Court approval, the Net Settlement Fund, will be divided among all Settlement Class Members entitled to

12. How much will my payment be?

Settlement Class Member Payments in accordance with the formula outlined in the Settlement Agreement found at www._____.com. Current Accountholders of BANA as of the Effective Date of the Settlement Agreement will receive a credit to their BANA accounts. Past Accountholders of BANA will receive a check from the Settlement Administrator.

13. Do I have to do anything if I want to participate in the Settlement?

No. Any amount you are entitled to under the terms of the Settlement will be distributed to you, unless you choose to opt-out of the Settlement. Opting-out from the Settlement means you choose not to participate in the Settlement. You will keep your individual claims against BANA, but you will not receive a Settlement Class Member Payment. In that case, if you choose to seek recovery against BANA, then you will have to file a separate lawsuit or claim.

14. When will I receive my payment?

The Court will hold a Final Approval Hearing on _____, 2024, to consider whether the Settlement should be approved. If there are no objections and the Court approves the Settlement, then Settlement Class Member Payments should be made within approximately 45 to 60 days after the Settlement's Effective Date. The Effective Date means the next business day after the entry of the Final Approval Order and Final Judgment and Order of Dismissal provided there are no objections to the approval of the Settlement. If there are objections, then the Effective Date shall mean the next business day following the last date on which a notice of appeal directed to the entry of the Final Approval Order and Final Judgment and Order of Dismissal could have been timely filed but with no notice of appeal having been filed; or, should a notice of appeal be filed, it shall mean the next business day after the Final Approval Order and Final Judgment and Order of Dismissal is affirmed, all appeals are dismissed, and no further appeal is permitted.

15. How do I opt-out from the Settlement?

If you do not want to receive a Settlement Class Member Payment, or if you want to keep any right you may have to sue BANA for the claims alleged in this lawsuit, then you must opt-out of the Settlement.

To opt-out, you **must** send a letter to the Settlement Administrator that you want to be excluded from the Settlement. Your letter can simply say, "I hereby elect to opt-out of the Settlement in the *Aaron Aseltine v. Bank of America, N.A.* class action." Be sure to include your name, your address, your email address (if any), and your signature. Your opt-out request must be **postmarked by** _____, 2024, and sent to the following address:

Aseltine v. Bank of America, N.A. Settlement
Opt-Out Requests: Bank of America Incoming Wire Fee Class Action
P.O. Box _____
_____, _____

16. What happens if I opt-out of the Settlement?

If you opt-out of the Settlement, you will preserve and not give up any of your rights to sue BANA for the claims alleged in this case. However, you will not be entitled to receive a Settlement Class Member Payment from this Settlement.

17. If I opt-out of the Settlement, can I still obtain a Settlement Class Member Payment?

No. If you opt-out, you will not be entitled to a payment.

18. How do I notify the Court that I do not like the Settlement?

You can object to the Settlement, the attorneys' fees and costs, and/or the Service Award that you do not like, provided you do not opt-out of the Settlement. (Settlement Class members who opt-out of the Settlement have no right to object to how Settlement Class Members are treated.) To object, you must do so by filing with the Court a notice of your intention to object. Your objection must include the following:

- the objector's full name, address, telephone number, and e-mail address (if any);
- information identifying the objector as a Settlement Class Member, including evidence the objector is a member of the Settlement Class;
- a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable;
- the identity of all counsel representing or assisting the objector, if any;
- the identity of all counsel representing the objector who will appear at the Final Fairness Hearing, if any;
- a list of all Persons who will be called to testify at the Final Fairness Hearing in support of the objection, if any;

- a statement confirming whether the objector intends to personally appear and/or testify at the Final Approval Hearing;
- the objector’s signature and the signature of the objector’s duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation), if any;
- a list, by case name, court, and docket number, of all other cases in which the objector (directly or through counsel) has filed an objection to any proposed class action settlement within the last 3 years;
- a list, by case name, court, and docket number, of all other cases in which the objector’s counsel (on behalf of any person or entity) has filed an objection to any proposed class action settlement within the last 3 years;
- a list, by case name, court, and docket number, of all other cases in which the objector has been a named plaintiff in any class action or served as a lead plaintiff or class representative; and
- the objector’s signature (an attorney’s signature is not sufficient).

If your objection is made by or through an attorney, the objection must also include:

- the identity and number of the Settlement Class Members represented by objector’s counsel;
- the number of such represented Settlement Class members who have opted-out of the Settlement Class; and
- the number of such represented Settlement Class Members who have remained in the Settlement Class and have not objected.

The objection must also include the dates when the objector is available for deposition, which dates may be no later than 5 days before the Final Approval Hearing.

Be advised that if you object to the Settlement and retain an attorney for purposes of objecting, you are solely responsible for paying that attorney’s fees and costs. If the attorney intends to seek attorneys’ fees and costs from anyone other than the objector(s) he or she represents, the attorney shall also file with the Court and serve upon Class Counsel and BANA’s Counsel, not later than 30 days before the Final Approval Hearing or as the Court may otherwise direct, a document containing the following: (i) the amount of fees sought by the attorney for representing the objector and the factual and legal justification for the fees being sought; (ii) a statement regarding whether the fees being sought were calculated on the basis of a lodestar, contingency, or other method; (iii) the number of hours already spent by the attorney and an estimate of the hours to be spent in the future; and (iv) the attorney’s hourly rate.

If you fail to comply with the provisions herein, you will waive and forfeit any and all rights to appear and/or object separately and will be bound by the terms of the Settlement Agreement and the orders and judgments of the Court.

To be timely, written notice of an objection must be filed with the Settlement Administrator and/or Court by _____, 2024, and served at the same time to Class Counsel and Defendant’s counsel to the following addresses:

CLERK OF COURT	CLASS COUNSEL	BANA’S COUNSEL
United States Courthouse W.D. North Carolina 319 U.S. Courthouse Building 100 Otis Street Asheville , NC 28801	Jeff Ostrow Jonathan Streisfeld KOPELOWITZ OSTROW P.A. 1 West Las Olas Blvd. Suite 500 Fort Lauderdale, FL 33301 Sophia Gold KALIELGOLD PLLC 950 Gilman Street, Suite 200 Berkeley, CA 94710 David Wilkerson THE VAN WINKLE FIRRM 11 North Market Street Asheville, NC 28801	Laura A. Stoll Laura G. Brys GOODWIN PROCTOR LLP 601 S. Figueroa St. Suit 4100 Los Angeles, CA 90017 Bradley R. Kutrow MCGUIRE WOODS LLP 201 North Tryon Street Suite 3000 Charlotte, NC 28202-2146

19. What is the difference between objecting and opting-out of the Settlement?

Objecting is telling the Court that you do not believe the Settlement is fair, reasonable, and adequate for the Settlement Class, and asking the Court to reject it. You can object only if you do not opt-out of the Settlement. If you object to the Settlement and do not opt-out, then you are entitled to a Settlement Class Member Payment if the Settlement is approved, but you will release claims you might have against BANA. Opting-out, is telling the Court that you do not want to be part of the Settlement, and do not want to receive a Settlement Class Member Payment or release claims you might have against BANA for the claims alleged in this lawsuit.

20. What happens if I object to the Settlement?

If the Court sustains your objection, or the objection of any other Settlement Class Member, then there may be no Settlement. If you object, but the Court overrules your objection and any other objection(s), then you will be part of the Settlement.

21. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing on _____, 2024. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. If there are objections, the Court will consider them. The Court may also decide how much to award Class Counsel for Attorneys' Fees and Costs and how much the Class Representative should get as a Service Award for acting as the Class Representative.

22. Do I have to come to the hearing?

No. Class Counsel will answer any questions the Court may have. You or your lawyer may appear at the hearing at your own expense if you desire to do so, but you do not have to. If you have submitted an objection, then you may want to attend.

23. May I speak at the hearing?

If you have objected, you may ask the Court for permission to speak at the Final Approval Hearing. To do so, you must file a "Notice of Intent to Appear" with the Court no later than _____, 2024, and in that notice you must:

- state how much time the Settlement Class Member anticipates needing to present the objection;
- identify, by name, address, and telephone number all witnesses the Settlement Class Member proposes to have testify;
- summarize in detail the anticipated testimony of all such witnesses;
- identify all exhibits the Settlement Class Member intends to offer in support of the objection; and
- attach complete copies of all such exhibits.

You must also deliver a copy of the Notice of Intent to Appear with the above listed items to Class Counsel and BANA's counsel. The Notice of Intent to Appear may be incorporated in the objection.

24. What happens if I do nothing at all?

If you do nothing at all, and if the Settlement is approved, then you may receive a Settlement Class Member Payment that represents your share of the Net Settlement Fund. You will be considered a part of the Settlement Class, and you will give up claims against BANA for the conduct identified in the Settlement. You will not give up any other claims you might have against BANA that are not released in this Settlement.

25. Do I have a lawyer in this case?

The Court ordered that the lawyers and their law firms referred to in this Settlement Class Notice as Class Counsel will represent you and the other Settlement Class Members. You may hire your own attorney, at your own expense if you desire to do so, but you do not have to.

26. Do I have to pay the lawyer for accomplishing this result?

No. Class Counsel will be paid directly from the Settlement Fund.

27. Who determines what the attorneys' fees will be?

The Court will be asked to approve the amount of attorneys' fees at the Final Approval Hearing. Class Counsel will file an application for attorneys' fees and will specify the amount being sought as discussed above. Once filed, you may review the Motion for Final Approval, which will include the attorneys' fees and costs and Service Award application, at the Settlement Website, www._____.com.

GETTING MORE INFORMATION

This Settlement Class Notice only summarizes the proposed Settlement. More details are contained in the Settlement Agreement, which can be viewed/obtained online at www._____.com.

For additional information about the Settlement and/or to obtain copies of the Settlement Agreement, the pleadings in this case, or to change your address for purposes of receiving a Settlement Class Member Payment, you should contact the Settlement Administrator as follows:

Aseltine v. Bank of America Settlement
P.O. Box _____

(XXX) XXX-XXXX
www._____.com

PLEASE DO NOT CONTACT THE COURT OR ANY REPRESENTATIVE OF BANA CONCERNING THIS NOTICE OR THE SETTLEMENT.

EXHIBIT B

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA**

AARON ASELTINE, on behalf of himself
and all others similarly situated,

Plaintiff,

v.

BANK OF AMERICA, N.A.,

Defendant.

Case No. 3:23-cv-00235-MOC-WCM

**JOINT DECLARATION IN SUPPORT OF PLAINTIFF'S MOTION FOR FINAL
APPROVAL OF CLASS ACTION SETTLEMENT AND APPLICATION FOR
ATTORNEYS' FEES AND COSTS AND SERVICE AWARD**

We, Sophia Gold, Jeff Ostrow, and David Wilkerson, declare and state that:

1. We are Class Counsel¹ for the conditionally certified Settlement Class. We submit this declaration in support of Plaintiff's Motion for Final Approval of Class Action Settlement and Application for Attorneys' Fees and Costs and Service Award. Unless otherwise noted, we have personal knowledge of the facts set forth in this Declaration and could and would testify competently to them if called upon to do so.

BACKGROUND AND PROCEDURAL HISTORY

2. This national putative class action alleges that BANA breached its contract with its Accountholders and violated the consumer protection laws of North Carolina and California through its practice of charging undisclosed fees on incoming wire transfers.

3. Following the Court's Order on the Motion to Dismiss, the Court issued its Notice to the Parties to conduct an Initial Attorneys Conference pursuant to Local Rule 16.1, submit the

¹ The capitalized terms herein shall have the same meanings as those defined in Section I of the Settlement Agreement.

required Certificate of Initial Attorneys Conference, and, if applicable, submit a joint stipulation to consent to jurisdiction of a U.S. Magistrate Judge.

4. The Parties had a Federal Rule of Civil Procedure 16.1 Initial Discovery Conference where they agreed on a proposed court schedule.

5. Thereafter, the Parties then began discovery.

6. On November 15, 2023, the Parties exchanged initial disclosures. On November 8, 2023, Plaintiff served interrogatories and document requests on BANA. After the Parties agreed to provide BANA additional time, BANA responded to those requests on February 16, 2024. For its discovery responses and its initial disclosures, BANA produced 3,145 pages of documents, along with sample data pertaining to the identification of Accounts charged the challenged Incoming Wire Transfer Fees using BANA's regularly maintained Account-level transaction data. Interrogatory responses and document production included relevant Account agreements, fee schedules, and other disclosures, allowed for the identification of the Account types subject to the challenged Incoming Wire Transfer Fee policies, and the Accountholders who were assessed those fees. Plaintiff also served BANA with a deposition notice pursuant to Fed. R. Civ. P. 30(b)(6) on January 23, 2024, and deposed BANA on some of those topics, focusing on the available damages data and the calculation of assessed and refund Incoming Wire Transfer Fees, on March 19, 2024.

7. After the Action was filed, BANA changed its Account disclosures pertaining to Incoming Wire Transfer Fees. BANA also made the fee amount consistent for both domestic and international incoming wires. The international Incoming Wire Transfer Fee decreased. These changes surely will save Accountholders millions of dollars.

8. The Parties agreed to mediate on February 29, 2024, in California before a JAMS neutral, the honorable Jay C. Gandhi (Ret.). In advance of the mediation, the Parties exchanged

detailed mediation briefs and BANA responded to formal and informal discovery requests necessary for Plaintiff's evaluation of size of the class, liability, and damages. The Parties mediated; however, no agreement was reached after a full day of negotiating. The Parties continued their discussion over the next five weeks, ultimately agreeing to the material terms of a settlement on April 5, 2024. Thereafter, the Parties negotiated the Settlement Agreement, which was signed on May 17, 2024.

9. The Court granted Preliminary Approval on June 4, 2024. (DE 35). The Court, *inter alia*, (1) preliminarily approved the Settlement as fair, reasonable, and adequate, (2) conditionally certified the Settlement Class, (3) appointed Class Counsel and the Class Representative, (4) approved the Notices and Notice Program, and (5) scheduled a Final Approval hearing. *Id.*

10. Class Counsel has worked with the Settlement Administrator to ensure the Notice Program was completed in compliance with the Preliminary Approval Order. Class Counsel also actively responded to inquiries from Settlement Class members, responding to inquiries received via email and telephone.

CLASS COUNSEL EXPERIENCE AND EXPERTISE

11. Counsel for both sides have significant experience in consumer class-action litigation involving deceptive practices, including those involving bank fees. Class Counsel are highly experienced in consumer class action litigation, as demonstrated by their firm resumes, and have brought that significant experience to bear in litigating and settling this case.

12. Class Counsel collectively have decades of experience litigating consumer class actions (including those against financial institutions) and have litigated and settled dozens of class actions involving deceptive practices, banking fees, and other types of allegedly wrongful conduct

by financial institutions throughout the United States.

13. Class Counsel have emerged as leaders in nationwide litigation against financial institutions over the assessment of improper fees.

K G d PLLC

14. KalieGold PLLC (KG) has extensive experience in consumer protection class actions in both state and federal court and has represented accountholders in hundreds of class actions against financial institutions.

15. Sophia Gold is a graduate of the University of California, Berkeley, School of Law and a member in good standing of the District of Columbia Bar and the State Bar of California. She has substantial experience with consumer class actions in both state and federal courts. She has won contested motions for class certification; briefed, argued, and overturned dispositive lower court rulings at the federal appellate level; and worked extensively with economics and information technology experts to build damages models. She has also successfully resolved numerous class actions by settlement, resulting in hundreds of millions of dollars in relief for millions of class members.

16. KG has extensive class action experience and has been appointed as class counsel in numerous class actions in which courts have recognized the firm's expertise in the area of class action litigation in particular. *See, e.g., Hinton v. Atlantic Union Bank*, No. 20-cv-00651 (E.D. Va.) (Class Counsel's expertise, perseverance, and skill allowed them to obtain an excellent result for the Settlement Class.); *Kelly v. Community Bank*, No. 18-cv-00919 (N.D.N.) (determining Class Counsel to be qualified, experienced, and able to conduct the litigation of this Action); *Gonzalez v. Banner Bank*, No. 20- cv-05151 (E.D. Wash.) (Class counsel were diligent in their representation of the Class); *Lambert v. Navy Federal Credit Union*, No. 19-cv-00103 (E.D. Va.)

(Class Counsel's tenacity in the face of significant risk and complexity allowed to achieve an outstanding recovery that provides substantial benefits to Settlement Class Members.); *Walters v. Target Corporation*, No. 16-cv-01678 (S.D. Cal.) (It is undisputed that Class Counsel achieved this result through tenacity and skill in presenting novel and complex legal issues.); *Figueroa v. Capital One, N.A.*, No. 18-cv- 00692 (S.D. Cal.) (praising Class Counsel for the very positive result achieved for the class in a case involving a novel legal issue); *White v. Members 1st Credit Union*, No. 19-cv-00556 (M.D. Pa.) (finding Class Counsel to be highly trained in class action law and procedure and noting their ability to negotiate the instant Settlement at the early stages of this litigation demonstrates their high level of skill and efficiency); *Perks v. Activehouse d/b/a Earnin*, No. 19-cv-05543 (N.D. Cal.) (Class Counsel have substantial experience in litigating and settling consumer class actions.). KG's tenacity is frequently reflected in the results it achieves for the classes it represents, especially in cases involving similar bank fees. *See, e.g., Roberts v. Capital One*, No. 16-cv-04841 (S.D.N.) (\$17 million settlement approved for the class); *Perks v. TD Bank*, Case No. 18-cv-11176 (S.D.N.) (\$41.5 million settlement approved for the class); *Morris et al. v. Bank of America, N.A.*, No. 18-cv-00157 (W.D.N.C.) (\$75 million settlement approved for the class); *Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM (W.D.N.C.) (\$8 million settlement approved for the class). KG's experience is further detailed in the firm's resume, attached hereto as **Exhibit 1**.

K o p e l o w i t z O s t r o w P. A.

17. Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A. (KO) are graduates of the Nova Southeastern University Shepard Broad College of Law and members of The Florida Bar. Mr. Ostrow is also a member of the District of Columbia Bar. Both have extensive experience litigating nationwide and state consumer class actions, having practiced for over 27

years. Daniel Tropin was a KO partner until January, 2024, and was admitted to practice law in Florida beginning in 2012, and is licensed in federal courts around the country. He is a graduate of the University of Virginia School of Law.

18. Although the firm handles a variety of consumer class actions, they focus a significant amount of our resources pursuing financial institutions and other corporations that assess their customers unlawful fees. KO has been appointed class counsel in dozens of cases throughout the country and have tried several to verdict. The firm is well positioned to understand the risks of this Action and why settlement at this stage of the litigation was the best option for the putative class. Based upon our experience as one of the leading financial services and unlawful fee class action firms for over a decade, we are confident that the settlement obtained here is a good result. KO has devoted the time and resources of its attorneys and staff to ensure the vigorous prosecution of the claims brought on behalf of the putative class in this litigation. The KO firm resume, and a listing of cases demonstrative of KO's success in litigation against financial institutions, is attached as **Exhibit 1**.

T V W L F r

19. David M. Wilkerson is a graduate of the University of South Carolina Law School and member of good standing of the North Carolina Bar and the South Carolina Bar. He is a Senior Principal at The Van Winkle Law Firm (Van Winkle) with nearly 25 years of experience. He currently serves as class counsel in numerous class actions around the nation and practices in the area of complex business litigation. He served for six years on the council for the Antitrust and Complex Litigation Section of the North Carolina Bar Association and served on the North Carolina Business Court Rules Committee. His recent leadership in class actions includes, but is not limited to, serving as co-lead counsel in *Gaston v. Lexis Nexis Risk Solutions, et al.*, No. 5:16-

cv-9 (W.D.N.C.); class counsel in *In Re Blue Cross Antitrust*, No. 2:13-cv-20000 (N.D.A.L.); interim liaison counsel in *In Re Sanderson and Koch Broiler Chicken Grower Litigation*, No. 7:10-cv-00031 (E.D.N.C.); co-lead counsel in *Morris v. Bank of America, N.A.*, No. 3:18-CV-157 (W.D.N.C.); class counsel in *Boardman v. Green Dot Corporation*, No. 3:21-cv-00174 (W.D.N.C.); class counsel in *Bruin v. Bank of America, N.A.*, No. 3:22-cv-00140-MOC-WCM (W.D.N.C.); and co-lead counsel in *Millwood v. State Farm Life Insurance Company*, No. 7:19-cv-01445 (D.S.C.) e practices in courts around the nation. Since 2021, he has argued cases in the Ninth Circuit Court of Appeals, the Federal Circuit Court of Appeals, the United States Patent and Trademark Appeal Board in Washington, D.C., and served as counsel in class actions in South Carolina, Oklahoma, Virginia, and Missouri, among others. Van Winkle's firm resume, including biographical information for David M. Wilkerson, and a listing of cases demonstrative of Van Winkle's success in litigation against financial institutions, is attached as **E** .

SETTLEMENT

20. Under the Settlement, BANA will provide a \$21,000,000.00 Settlement Fund, which represents a significant portion of the estimated classwide damages should Plaintiff have prevailed on every issue at class certification, trial, and on appeal. Under Plaintiff's damages model, the Settlement represents approximately 23.5% of the total damages available at trial, assuming Plaintiff prevailed on liability. Under Defendant's damages model, however, the Settlement represent approximately 78% of the total damages available at trial.

21. Under BANA's damages model, Accountholders would only be able to recover the first Incoming Wire Transfer Fee assessed. After that, BANA intended to argue, Accountholders were on notice of the fee policy by virtue of it appearing on their monthly bank statements. Under Plaintiff's damages model, Settlement Class Members should be entitled to recover all Incoming

Wire Fees paid to and not refunded by BANA because a breach of contract claim does not depend on accountholders' knowledge of the fee.

22. Based on their ample experience in similar cases, Class Counsel endorse the Settlement as fair and adequate.

23. Class Counsel is not aware of other pending individual litigation against BANA regarding the practices at issue in this Action. Another action that was pending in California was recently dismissed.

24. Proposed Class Counsel have expended a great deal of time, effort, and expense investigating, litigating, and resolving this Action.

25. This Action presents a novel claim presenting myriad risks, with complex issues of law and fact. No similar case had been brought when it was filed.

26. Class Counsel needed a high degree of skill, both to settle the matter and to be prepared to litigate the merits through any potential motion practice, trial, and appeal. Class Counsel's experience handling the most prominent bank fee cases and their understanding of the related legal issues from those cases helped them successfully and efficiently prosecute this Action and obtain an excellent result for the Settlement Class. BANA argued its disclosure of the Incoming Wire Transfer Fees was sufficiently stated in its contract with Accountholders. Though Plaintiff was successful at the motion to dismiss stage, Plaintiff would face more complex class certification and merits issues going forward were it not for the Settlement.

THE REQUESTED ATTORNEYS' FEE AND COSTS AWARD IS REASONABLE

27. Class Counsel has not been paid for their extensive efforts in securing the Settlement benefits for the Settlement Class and has not been reimbursed for litigation costs and expenses incurred. The Parties negotiated and reached agreement regarding attorneys' fees and

costs only after reaching agreement on all other material Settlement terms.

28. The total lodestar of all of the law firms that worked on this case is **1** . , broken down by firm as follows:

- a. KanielGold PLLC \$478,623.60
- b. Kopelowitz Ostrow P.A. \$282,150.00
- c. Van Winkle Law Firm \$155,550.00

29. The attorneys' fee request of 33.33 of the Settlement Fund results in a lodestar multiplier of 7.64.

30. The total costs incurred by all of the law firms in this Action are **1**, broken down by firm as follows:

- a. KanielGold PLLC \$8,500.00
- b. Kopelowitz Ostrow P.A. \$15,113.49
- c. Van Winkle Law Firm \$3,422.32

31. The 2023 retention agreement with the Plaintiff in this Action is a contingent fee agreement. No payment of attorneys' fees would occur in this case but for a fee award in an individual or class settlement. Consistent with standard-contingent fee agreements in individual cases, were the case to settle on an individual basis, Class Counsel agreed to set its fees at 33.33 of any recovery. Class Counsel took on this case with no guarantee they would receive any compensation for their work, which occupied significant resources at Class Counsel's firms even before this case was filed almost three years ago. Public interest is served by rewarding attorneys who assume representation on a contingent basis with an enhanced fee to compensate them for the risk that might be paid nothing at all for their work. This practice encourages attorneys to assume this risk and allows plaintiffs who would otherwise not be able to hire an attorney to obtain

competent counsel.

32. Class Counsel's opportunity cost in pressing the instant litigation was the lost opportunity to pursue other matters while pursuing this Action

K G d' L d r d C

33. KG has devoted the time and resources of its attorneys and staff to ensure the vigorous prosecution of the claims brought on behalf of the putative class in this litigation.

34. The current hourly rates for the attorneys and support staff at KG who worked on this case are as follows:

- a. Jeff Kaliel (Partner) - \$948.00
- b. Sophia Gold (Partner) - \$839.00
- c. Brittany Casola (Senior associate) - \$839.00
- d. Neva Garcia (Paralegal) - \$258.00

35. These rates are derived from the Adjusted Laffey Matrix, which is published by the D.C. Circuit Court, and which measure prevailing market rates based on seniority in the D.C. area. Courts have acknowledged that the Laffey Matrix is used as a guideline for reasonable attorneys' fees in the Washington/Baltimore area. *In re Neustar, Inc. Sec. Litig.*, No. 1:14cv885 (JCC/TRJ), 2015 WL 8484438, at 10 n.6 (E.D. Va. Dec. 8, 2015) (internal quotation and citation omitted); *see also Salazar ex rel. Salazar v. D.C.*, 809 F.3d 58, 64 (D.C. Cir. 2015) (confirming that the use of the Adjusted Laffey Matrix for attorneys in Washington, D.C. is appropriate).

36. KG's time, broken out by categories, is set out below. Class Counsel will submit detailed time records for each attorney should the Court so require.

<u>T</u>	<u>K</u>	<u>S</u> <u>G d</u>	<u>r</u> <u>C</u>	<u>N</u> <u>G r</u>
Pr F D C M d C rr d <i>Performed first of its kind industrywide investigation regarding Incoming Wire Transfer Fees; researched existence of any other similar cases; researched potential causes of action; researched potentially applicable federal laws and regulations; researched state law; researched BANA's disclosures and compared to other financial institution disclosures; interviewed client; reviewed monthly bank statements; reviewed online consumer complaints; prepared preservation letter.</i>	15.0	21.5		
S r C A C C C r <i>Strategy meetings internally at the firm and with co-counsel throughout the case</i>	21.0	24.2		
P d <i>Researched, drafted, and edited complaint; researched choice of law issues; reviewed answer and researched viability of affirmative defenses.</i>	8.0	9.5		
M Pr <i>Researched and drafted opposition to motion to dismiss complaint; motion to appoint interim class counsel; research issues for forthcoming class certification motion.</i>	57.8	89.5	14.0	9.0
D r <i>Prepare initial disclosures; propounded discovery requests; review response and document production; analyzed class data;</i>	0.5	9.0	6.0	2.0

<u>T</u>	<u>K</u>	<u>S</u> <u>G d</u>	<u>r</u> <u>C</u>	<u>N</u> <u>G r</u>
<i>drafted 30(b)(6) notice; attend Rule 30(b)(6) deposition.</i>				
C M d O r C r M d d T <i>Conduct Initial Attorneys Conference pursuant to Local Rule 16.1; prepare and submit Certificate of Initial Attorneys Conference with proposed court schedule; prepare and submit two Certifications and Reports of Fed. R. Civ. P. 26(f) Conference and Discovery Plan; attend Initial Pretrial Conference; Review Initial Pretrial Order and Case Management Plan</i>		1.0		
S <i>Engaged in settlement discussions with opposing counsel; coordinated settlement strategy with co-counsel; prepared mediation brief; attended full-day mediation; negotiated and finalized settlement agreement and all associated documentation, including notices.</i>	61.5	117.6		2.0
Pr r A r <i>Drafted motion for preliminary approval of class action settlement and accompanying declarations and proposed order; review Preliminary Approval Order.</i>		10.0		1.0
N Pr r <i>Received and reviewed detailed bids from settlement administrators; worked with Settlement Administrator to implement Notice Program; responded to Settlement Class member inquiries</i>	1.0	12.5		

<u>T</u>	<u>K</u>	<u>S</u> <u>G d</u>	<u>r</u> <u>C</u>	<u>N</u> <u>G r</u>
F A r A r 'F dC dS r A rd D r C F d I d E dH r <i>Prepare Motion for Final Approval and Application for Attorneys' Fees and Costs and Service Award, all supporting declarations, and proposed Final Approval Order; respond to objections (if any); prepare for and attend Final Approval Hearing; work with Settlement Administrator to ensure proper distribution of funds to Settlement Class Members, prepare any post-Final Approval motions.</i>	1.0	66.0		
T	165.8	360.8	20.0	14.0

37. The total hours billed by the attorneys and support staff at KG for this case are . . . Applying the above hourly rates, the total lodestar is . . .

38. This lodestar includes hours of estimated time that will be spent from the date of this declaration forward, which Class Counsel expect will include tasks related to responding to objections if any, attending to class member inquiries, preparing for and attending the Final Approval hearing, working with the Settlement Administrator, ensuring proper distribution of funds to Settlement Class Members, and any post-Final Approval motions. It is estimated that KG will spend approximately 50 hours on these tasks.

39. Additionally, KG's costs in prosecuting this case are set forth below. KG is not seeking reimbursement for internal overhead expenses that are ordinarily reimbursed to Class Counsel in class actions. Cost receipts will be submitted to the Court should it likewise so require.

<u>C</u> <u>r</u>	<u>A</u>
Mediation	\$8,500.00

<u>T</u>	<u>O r</u>	<u>S r d</u>	<u>D Tr</u>	<u>T dd r</u>
<i>consumer complaints; prepared preservation letter.</i>				
S r C A C C C r <i>Strategy meetings internally at the firm and with co-counsel throughout the case</i>	1.1	1.3	.7	
P d <i>Researched, drafted, and edited complaint; researched choice of law issues; reviewed answer and researched viability of affirmative defenses</i>	.4	3.7	19.1	
M Pr <i>Researched and drafted opposition to motion to dismiss complaint; motion to appoint interim class counsel; research issues for forthcoming class certification motion.</i>	13.3	5.3	31.2	
D r <i>Prepare initial disclosures; propounded discovery requests; review response and document production; analyzed class data; drafted 30(b)(6) notice; attend Rule 30(b)(6) deposition.</i>		16.5	11.7	.6
C M d O r C r M d d T <i>Conduct Initial Attorneys Conference pursuant to Local Rule 16.1; prepare and submit Certificate of Initial Attorneys Conference with proposed court schedule; prepare and submit two Certifications and Reports of Fed. R. Civ. P. 26(f) Conference and Discovery Plan; attend Initial Pretrial Conference; Review Initial Pretrial Order and Case Management Plan</i>	.5	.4	18.5	

<u>T</u>	<u>O r</u>	<u>S r d</u>	<u>D Tr</u>	<u>T dd r</u>
S <i>Engaged in settlement discussions with opposing counsel; coordinated settlement strategy with co-counsel; prepared mediation brief; attended full-day mediation; negotiated and finalized settlement agreement and all associated documentation, including notices.</i>	53.8	10.6	2.6	
Pr r A r <i>Drafted motion for preliminary approval of class action settlement and accompanying declarations and proposed order; review Preliminary Approval Order.</i>	29.1	8.0		2.3
N Pr r <i>Received and reviewed detailed bids from settlement administrators; worked with Settlement Administrator to implement Notice Program; responded to Settlement Class member inquiries</i>	2.2	7.9		
F A r A r 'F d C d S r A rd D r C F d I d E d H r <i>Prepare Motion for Final Approval and Application for Attorneys' Fees and Costs and Service Award, all supporting declarations, and proposed Final Approval Order; respond to objections (if any); prepare for and attend Final Approval Hearing; work with Settlement Administrator to ensure proper distribution of funds to Settlement Class Members, prepare any post-Final Approval motions.</i>	31.4	55.7		
T	131.8	112.4	83.8	2.9

44. The total hours billed by the attorneys and support staff at KO for this case are . . . Applying the above hourly rates, the total lodestar is . . .

45. This lodestar includes hours of estimated time that will be spent from the date of this declaration forward, which Class Counsel expect will include tasks related to responding to objections if any, attending to class member inquiries, preparing for and attending the Final Approval hearing, working with the Settlement Administrator, ensuring proper distribution of funds to Settlement Class Members, and any post-Final Approval motions. It is estimated that KO will spend approximately 50 hours on these tasks.

46. Additionally, KO's costs in prosecuting this case are set forth below. KO is not seeking reimbursement for internal overhead expenses that are ordinarily reimbursed to Class Counsel in class actions. Cost receipts will be submitted to the Court should it likewise so require.

Cost	Amount
Travel	\$2,876.65
Mediation	\$8,985.89
Court Reporting Services	\$3,250.95
Total	\$15,113.49

Van Winkle's Lodestar

47. Van Winkle has devoted the time and resources of its attorneys and staff to ensure the vigorous prosecution of the claims brought on behalf of the putative class in this litigation.

48. The hourly rates for the attorneys and support staff at Van Winkle who worked on this case are as follows:

- a. David Wilkerson (Partner) - \$750.00
- b. Taylor Osborne (Associate) - \$350.00
- c. Sandy Older (Paralegal) - \$200.00

49. These rates are equal to or less than the rates Van Winkle charges in other

contingency and class action matters and are consistent with rates approved by courts in the Fourth Circuit and in this District.

50. Van Winkle’s time, broken out by categories, is set out below. Class Counsel will submit detailed time records for each attorney should the Court so require.

<u>T</u>	<u>D dW r</u>	<u>T rO r</u>	<u>S d H d r</u>
Pr F D C M d C rr d <i>Performed first of its kind industrywide investigation regarding Incoming Wire Transfer Fees; researched existence of any other similar cases; researched potential causes of action; researched potentially applicable federal laws and regulations; researched state law; researched BANA’s disclosures and compared to other financial institution disclosures; interviewed client; reviewed monthly bank statements; reviewed online consumer complaints; prepared preservation letter</i>			
S r C A C C C r <i>Strategy meetings internally at the firm and with co-counsel throughout the case</i>	5.5		
P d <i>Researched, drafted, and edited complaint; researched choice of law issues; reviewed answer and researched viability of affirmative defenses.</i>	94.4	11.1	6.8

<u>T</u>	<u>D d W r</u>	<u>T r O r</u>	<u>S d H d r</u>
M Pr <i>Researched and drafted opposition to motion to dismiss complaint; motion to appoint interim class counsel; research issues for forthcoming class certification motion.</i>			
D r <i>Prepare initial disclosures; propounded discovery requests; review response and document production; analyzed class data; drafted 30(b)(6) notice; attend Rule 30(b)(6) deposition.</i>	12.8		.4
C M d O r C r M d d T <i>Conduct Initial Attorneys Conference pursuant to Local Rule 16.1; prepare and submit Certificate of Initial Attorneys Conference with proposed court schedule; prepare and submit two Certifications and Reports of Fed. R. Civ. P. 26(f) Conference and Discovery Plan; attend Initial Pretrial Conference; Review Initial Pretrial Order and Case Management Plan</i>	8.6		
S <i>Engaged in settlement discussions with opposing counsel; coordinated settlement strategy with co-counsel; prepared mediation brief; attended full-day mediation; negotiated and finalized settlement agreement and all associated documentation, including notices.</i>	52.8		

<u>T</u>	<u>D d W r</u>	<u>T r O r</u>	<u>S d H d r</u>
Pr r A r <i>Drafted motion for preliminary approval of class action settlement and accompanying declarations and proposed order; review Preliminary Approval Order.</i>	7.0		
N Pr r <i>Received and reviewed detailed bids from settlement administrators; worked with Settlement Administrator to implement Notice Program; responded to Settlement Class member inquiries</i>			
F A r A r , F d C d S r A rd D r C F d I d E d H r <i>Prepare Motion for Final Approval and Application for Attorneys' Fees and Costs and Service Award, all supporting declarations, and proposed Final Approval Order; respond to objections (if any); prepare for and attend Final Approval Hearing; work with Settlement Administrator to ensure proper distribution of funds to Settlement Class Members, prepare any post-Final Approval motions.</i>	19.2		
T			

51. The total hours billed by the attorneys and support staff at Van Winkle for this case are 1 . . . Applying the above hourly rates, the total lodestar is 1 . . .

52. This lodestar includes hours of estimated time that will be spent from the date of

this declaration forward, which Class Counsel expect will include tasks related to responding to objections if any, attending to class member inquiries, preparing for and attending the Final Approval hearing, working with the Settlement Administrator, ensuring proper distribution of funds to Settlement Class Members, and any post-Final Approval motions. It is estimated that Van Winkle will spend approximately 10 hours on these tasks.

53. Additionally, Van Winkle’s costs in prosecuting this Action are set forth below. Cost receipts will be submitted to the Court should it likewise so require.

C	r	E
Filing Fees		\$1,364.00
Travel		\$1,935.42
Postage/Printing/Telephone/ Courier		\$122.90
T		.

THE SERVICE AWARD IS REASONABLE

54. The Class Representative took a risk, and provided a valuable public service, by putting himself forward as the Class Representative when the viability of the claims was uncertain. Had he failed, he created risk to his reputation. He should be commended for taking action to protect the interests of over 1,700,000 of BANA Accountholders who were affected by the Incoming Wire Transfer Fee policy, on top of his individual claim.

55. It cannot be disputed that Plaintiff’s efforts have created outstanding financial benefits for the Settlement Class, compensating them for past harm. Plaintiff expended hours in advancing this litigation against a large and powerful adversary. He kept abreast of the Action’s status. Specifically, Plaintiff provided assistance that enabled Class Counsel to successfully prosecute the Action and reach the Settlement, including providing to and reviewing documents provided by Class Counsel and discussing various aspects of the case, including the Settlement.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true of my own personal knowledge. Executed in Oakland, California this 25th day of October, 2024.

/s/ Sophia G. Gold
SOPHIA G. GOLD

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true of my own personal knowledge. Executed in Ft. Lauderdale, Florida this 25th day of October, 2024.

/s/ Jeff Ostrow
JEFF OSTROW

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true of my own personal knowledge. Executed in Asheville, North Carolina this 25th day of October, 2024.

/s/ David Wilkerson
DAVID WILKERSON

EXHIBIT 1

KALIELGOLD PLLC

KalielGold PLLC was founded in 2017 and is a 100% contingency Plaintiff-side law firm. Our attorneys have decades of combined experience and have secured hundreds of millions of dollars for their clients. Our firm's practice focuses on representing consumers in class action litigation and specifically on cases in the consumer financial services sector. In the four years since our firm was founded, our firm has been appointed lead counsel or co-lead counsel in numerous class action and putative class action lawsuits in state and federal courts nationwide including most recently in *Roberts v. Capital One*, No. 1:16-cv-04841 (S.D.N.Y.); *Walters v. Target Corp.*, No. 3:16-cv-00492 (S.D. Cal.); *Robinson v. First Hawaiian Bank*, Civil No.17-1-0167-01 GWBC (1st Cir. Haw.); *Liggio v. Apple Federal Credit Union*, No. 18-cv-01059 (E.D. Va.); *Morris et al. v. Bank of America, N.A.*, No. 3:18-cv-00157-RJC-DSC (W.D.N.C.); *Brooks et al. v. Canvas Credit Union*, 2019CV30516 (Dist. Ct. for Denver Cnty., Colo.); *Figueroa v. Capital One, N.A.*, Case No. 3:18-cv-00692-JM-BGS (S.D. Cal.); *White v. Members 1st Credit Union*, Case No. 1:19-cv-00556-JEJ (M.D. Pa.); *Plummer v. Centra Credit Union*, Case No. 03D01-1804-PL-001903 (Cnty. Of Bartholomew, Ind.); *Holt v. Community America Credit Union*, Case No. 4:19-cv-00629-FJG (W.D. Mo.); *Trinity Management v. Charles Puckett*, Case No. GCG-17-558960 (Super. Ct., San Francisco Cnty, Cal.); *Martin v. Le^oN Federal Credit Union*. No. 19-CI-022873 (Jefferson Cir. Ct., Div. One); *Clark v. Hills Bank and Trust Company*, No. LACV080753 (Iowa Dist. Ct. Johnson Cnty.); *Morris v. Provident Credit Union*, Case No. CGC-19-581616 (Super. Ct., San Francisco Cnty., Cal.).

As shown in the biographies of our attorneys and the list of class counsel appointments, KalielGold PLLC is well versed in class action litigation and zealously advocates for its clients. To learn more about KalielGold PLLC, or any of the firm's attorneys, please visit www.kalielgold.com.

JEFFREY D. KALIEL

Jeffrey Kaliel earned his law degree from Yale Law School in 2005. He graduated from Amherst College summa cum laude in 2000 with a degree in Political Science, and spent one year studying Philosophy at Cambridge University, England.

Over the last 10 years, Jeff has built substantial class action experience. He has received "Washington D.C. Rising Stars Super Lawyers 2015" recognition.

Jeff has been appointed lead Class Counsel in numerous nationwide and state-specific class actions. In those cases, Jeff has won contested class certification motions, defended dispositive motions, engaged in data-intensive discovery and worked extensively with economics and information technology experts to build damages models. Jeff has also successfully resolved numerous class actions by settlement, resulting in hundreds of millions of dollars in relief for millions of class members.

Currently Jeff is actively litigating several national class action cases, including actions against financial services entities and other entities involved in predatory lending and financial services targeting America's most vulnerable populations.

Jeff's class action successes extend beyond financial services litigation. He seeks to lead cases that serve the public interest. Jeff has worked with nonprofits such as the Humane Society, Compassion Over Killing, and the National Consumers League to fight for truth in the marketplace on food and animal products.

Jeff has over a decade of experience in high-stakes litigation. He was in the Honors Program at the Department of Homeland Security, where he worked on the Department's appellate litigation. Jeff also helped investigate the DHS response to Hurricane Katrina in preparation for a Congressional inquiry. Jeff also served as a Special Assistant US Attorney in the Southern District of California, prosecuting border-related crimes.

Jeff is a former Staff Sergeant in the Army, with Airborne and Mountain Warfare qualifications. He is a veteran of the second Iraq war, having served in Iraq in 2003.

Jeff is admitted to practice in California and Washington, DC, and in appellate and district courts across the country.

Jeff lives in Washington, D.C. with his wife, Debbie, and their three children.

SOPHIA GOREN GOLD

Sophia Goren Gold is a third-generation Plaintiff's lawyer. A *summa cum laude* graduate of Wake Forest University and the University of California, Berkeley, School of Law, Sophia has spent her entire career fighting for justice.

A fierce advocate for those in need, Sophia's practice centers around taking on financial institutions, insurance companies, and other large corporate interests. Sophia has participated in hundreds of individual and class cases in both state and federal courts across the country. Collectively, she has helped secure tens of millions of dollars in relief on behalf of the classes she represents.

In addition to providing monetary relief, Sophia's extensive litigation experience has resulted in real-world positive change. For example, she brought litigation which resulted in the elimination of the Tampon Tax in the State of Florida, and she was influential in changing the state of Delaware's Medicaid policy, resulting in greater access to life-saving medication.

Sophia is currently representing consumers in numerous cases involving the assessment of improper fees by banks and credit unions, such as overdraft fees, insufficient funds fees, and out of network ATM fees. She is also currently representing consumers who have been the victims of unfair and deceptive business practices.

Sophia is admitted to practice in California and Washington, D.C. When not working, Sophia enjoys spending time with her husband, daughter, and their goldendoodle.

BRITTANY CASOLA

Brittany Casola attended the University of Central Florida in Orlando and graduated in 2012 with a bachelor's degree in Political Science and a minor in Spanish. Brittany earned her Juris Doctorate from California Western School of Law in 2015 and graduated magna cum laude in the top 10% of her class.

Throughout the course of her law school career, she served as a judicial extern to the Honorable Anthony J. Battaglia for the United States District Court, Southern District of California and worked multiple semesters as a certified legal intern for the San Diego County District Attorney's Office. Brittany was awarded Academic Excellence Awards in law school for receiving the highest grade in Trial Practice, Health Law & Policy, and Community Property.

Before joining KalielGold PLLC, Brittany worked as a judicial law clerk for the Honorable Anthony J. Battaglia and as an associate attorney for Carlson Lynch LLP, specializing in consumer complex litigation.

AMANDA ROSENBERG

Amanda Rosenberg graduated *cum laude* from the University of California, Hastings College of the Law in 2011 and the University of California, San Diego in 2008, where she earned departmental Honors with Highest Distinction in history.

Before joining KalielGold PLLC, Amanda represented and advised small businesses and financial institutions in litigation matters including employment disputes, merchant disputes, credit and charge card disputes, wrongful foreclosures, and securities. She has successfully litigated cases in California, Illinois, and Michigan.

Amanda is an active volunteer in her community and has helped numerous individuals understand and navigate their rights in the workplace.

In law school, Amanda worked as an extern for the Honorable Judge Vaughn Walker in the United States District Court, Northern District of California. Amanda was awarded academic excellence awards for receiving the highest grades in Trial Advocacy and Litigating Class Action Employment.

When not working, Amanda loves exploring Michigan's outdoors with her husband, kids, and rescue dog.

CLASS COUNSEL APPOINTMENTS

- *Roberts v. Capital One*, No. 1:16-cv-04841 (S.D.N.Y.);
- *Walters v. Target Corp.*, No. 3:16-cv-00492 (S.D. Cal.);
- *Figueroa v. Capital One, N.A.*, Case No. 3:18-cv-00692-JM-BGS (S.D. Cal.).
- *Robinson v. First Hawaiian Bank*, Civil No.17-1-0167-01 GWBC (1st Cir. Haw.);
- *Brooks et al. v. Canvas Credit Union*, 2019CV30516 (Dist. Ct. for Denver Cnty., Colo.).
- *Liggio v. Apple Federal Credit Union*, Civil No. 18-cv-01059 (E.D. Va.);
- *Morris et al. v. Bank of America, N.A.*, Civil No. 3:18-cv-00157-RJC-DSC (W.D.N.C.);
- *White v. Members 1st Credit Union*, Case No. 1:19-cv-00556-JEJ (M.D. Pa.);
- *Plummer v. Centra Credit Union*, Case No. 03D01-1804-PL-001903 (Bartholomew Cnty., Ind.);
- *Holt v. Community America Credit Union*, Case No. 4:19-cv-00629-FJG (W.D. Mo.);
- *Trinity Management v. Charles Puckett*, Case No. GCG-17-558960 (Super. Ct., San Francisco, Cnty., Cal.);
- *Martin v. Le&N Federal Credit Union*. No. 19-CI-022873 (Jefferson Cir. Ct., Division One);
- *Clark v. Hills Bank and Trust Company*, No. LACV080753 (Iowa Dist. Ct. Johnson Cnty.);
- *Morris v. Provident Credit Union*, Case No. CGC-19-581616 (Super. Ct. San Francisco Cnty., Cal.).
- *Bodnar v. Bank of America, N.A.*, 5:14-cv-03224 (E.D. Pa.);
- *In re Higher One OneAccount Marketing and Sales Practice Litigation.*, No. 12-md-02407-VLB (D. Conn.).
- *Shannon Schulte, et al. v. Fifth Third Bank.*, No. 1:09-cv-06655 (N.D. Ill.);
- *Kelly Mathena v. Webster Bank*, No. 3:10-cv-01448 (D. Conn.);
- *Nick Allen, et al. v. UMB Bank, N.A., et al.*, No. 1016 Civ. 34791 (Cir. Ct. Jackson Cnty., Mo.);
- *Thomas Casto, et al. v. City National Bank, N.A.*, 10 Civ. 01089 (Cir. Ct. Kanawha Cnty., W. Va.);
- *Eaton v. Bank of Oklahoma, N.A., and BOK Financial Corporation, d/b/a Bank of Oklahoma, N.A.*, No. CJ-2010-5209 (Dist. Ct. for Tulsa Cnty., Okla.);
- *Lodley and Tehani Taulva, et al., v. Bank of Hawaii and Doe Defendants 1-50*, No. 11-1-0337-02 (Cir. Ct. of 1st Cir., Haw.);
- *Jessica Duval, et al. v. Citizens Financial Group, Inc., et al*, No. 1:10-cv-21080 (S.D. Fla.);
- *Mascaro, et al. v. TD Bank, Inc.*, No. 10-cv-21117 (S.D. Fla.);
- *Theresa Molina, et al., v. Intrust Bank, N.A.*, No. 10-cv-3686 (18th Judicial Dist., Dist. Ct. Sedgwick Cnty., Kan.);
- *Trombley v. National City Bank*, 1:10-cv-00232-JDB (D.D.C.); *Galdamez v. I.Q. Data International, Inc.*, No. 1:15-cv-1605 (E.D. Va.);
- *Brown et al. v. Transurban USA, Inc. et al.*, No. 1:15-CV-00494 (E.D. Va.);
- *Grayson v. General Electric Co.*, No. 3:13-cv-01799 (D. Conn.);
- *Galdamez v. I.Q. Data International, Inc.*, No. 1:15-cv-1605 (E.D. Va.).

EXHIBIT 2



FIRM RESUME

One West Las Olas Boulevard, Suite 500
Fort Lauderdale, Florida 33301

Telephone: 954.525.4100

Facsimile: 954.525.4300

Website: www.kolawyers.com

Miami — Fort Lauderdale — Boca Raton

OUR FIRM

For over two decades, Kopelowitz Ostrow Ferguson Weiselberg Gilbert (KO) has provided comprehensive, results-oriented legal representation to individual, business, and government clients throughout Florida and the rest of the country. KO has the experience and capacity to represent its clients effectively and has the legal resources to address almost any legal need. The firm's 25 attorneys have practiced at several of the nation's largest and most prestigious firms and are skilled in almost all phases of law, including consumer class actions, multidistrict litigation involving mass tort actions, complex commercial litigation, and corporate transactions. In the class action arena, the firm has experience not only representing individual aggrieved consumers, but also defending large institutional clients, including multiple Fortune 100 companies.

WHO WE ARE

The firm has a roster of accomplished attorneys. Clients have an opportunity to work with some of the finest lawyers in Florida and the United States, each one committed to upholding KO's principles of professionalism, integrity, and personal service. Among our roster, you'll find attorneys whose accomplishments include Board Certified in their specialty; serving as in-house counsel for major corporations, as city and county attorneys handling government affairs, and as public defenders and prosecutors; achieving multi-millions of dollars through verdicts and settlements in trials, arbitrations, and alternative dispute resolution procedures; successfully winning appeals at every level in Florida state and federal courts; and serving government in various elected and appointed positions.

KO has the experience and resources necessary to represent large putative classes. The firm's attorneys are not simply litigators, but rather, experienced trial attorneys with the support staff and resources needed to coordinate complex cases.

CLASS ACTION PLAINTIFF

Since its founding, KO has initiated and served as lead class counsel in dozens of high-profile class actions. Although the actions are diverse by subject area, KO has established itself as one of the leading firms that sue national and regional banks and credit unions related to the unlawful assessment of fees. Their efforts spanning a decade plus have resulted in recoveries in excess of \$500 million and monumental practices changes that have changed the industry and saving clients billions of dollars.

Additionally, other past and current cases have been prosecuted for breaches of insurance policies; data breaches; data privacy; wiretapping; biometric privacy; gambling; false advertising; defective consumer products and vehicles; antitrust violations; and suits on behalf of students against colleges and universities arising out of the COVID-19 pandemic.

The firm has in the past litigated certified and proposed class actions against Blue Cross Blue Shield and United Healthcare related to their improper reimbursements of health insurance benefits. Other insurance cases include auto insurers failing to pay benefits owed to insureds with total loss vehicle claims. Other class action cases include cases against Microsoft Corporation related to its Xbox 360 gaming platform, ten of the largest oil companies in the world in connection with the destructive propensities of ethanol and its impact on boats, Nationwide Insurance for improper mortgage fee assessments, and several of the nation's largest retailers for deceptive advertising and marketing at their retail outlets and factory stores.

CLASS ACTION DEFENSE

The firm also brings experience in successfully defended many class actions on behalf of banking institutions, mortgage providers and servicers, advertising conglomerates, aircraft manufacturer and U.S. Dept. of Defense contractor, a manufacturer of breast implants, and a national fitness chain.

MASS TORT LITIGATION

The firm also has extensive experience in mass tort litigation, including serving as Lead Counsel in the Zantac Litigation, one of the largest mass torts in history. The firm also has handled cases against 3M related to defective earplugs, several vaginal mesh manufacturers, Bayer in connection with its pesticide Roundup, Bausch & Lomb for its Renu with MoistureLoc product, Wyeth Pharmaceuticals related to Prempro, Bayer Corporation related to its birth control pill YAZ, and Howmedica Osteonics Corporation related to the Stryker Rejuvenate and AGB II hip implants. In connection with the foregoing, some of which has been litigated within the multidistrict arena, the firm has obtained tens of millions in recoveries for its clients.

OTHER AREAS OF PRACTICE

In addition to class action and mass tort litigation, the firm has extensive experience in the following practice areas: commercial and general civil litigation, corporate transactions, health law, insurance law, labor and employment law, marital and family law, real estate litigation and transaction, government affairs, receivership, construction law, appellate practice, estate planning, wealth preservation, healthcare provider reimbursement and contractual disputes, white collar and criminal defense, employment contracts, environmental, and alternative dispute resolution.

FIND US ONLINE

To learn more about KO, or any of the firm's other attorneys, please visit www.kolawyers.com.

CLASS ACTION AND MASS TORTS

FINANCIAL INSTITUTIONS

Aseltine v. Bank of America, N.A., 3:23-cv-00235 (W.D.N.C.) – Preliminary Approval - \$21 million

McNeil v. Capital One, N.A., 1:19-cv-00473 (E.D.N.Y.) – Preliminary Approval - \$16 million

Devore, et al. v. Dollar Bank, GD-21-008946 (Ct. Common Pleas Allegheny 2024) - \$7 million

Nimsey v. Tinker Federal Credit Union, C1-2019-6084 (Dist. Ct. Oklahoma 2024) - \$5.475 million

Precision Roofing of N. Fla. Inc., et al. v. CenterState Bank, 3:20-cv-352 (S.D. Fla. 2023) - \$2.65 million

Checchia v. Bank of America, N.A., 2:21-cv-03585 (E.D. Pa. 2023) - \$8 million

Quirk v. Liberty Bank, X03-HHD-CV20-6132741-S (Jud. Dist. Ct. Hartford 2023) - \$1.4 million

Meier v. Prosperity Bank, 109569-CV (Dist. Ct. Brazoria 2023) - \$1.6 million

Abercrombie v. TD Bank, N.A., 0:21-cv-61376 (S.D. Fla. 2022) - \$4.35 million

Perks, et al. v. TD Bank, N.A., 1:18-cv-11176 (E.D.N.Y. 2022) - \$41.5 million

Fallis v. Gate City Bank, 09-2019-CV-04007 (Dist. Ct., Cty. of Cass, N.D. 2022) - \$1.8 million

Glass, et al. v. Delta Comm. Cred. Union, 2019CV317322 (Sup. Ct. Fulton Ga. 2022) - \$2.8 million

Roy v. ESL Fed. Credit Union, 19-cv-06122 (W.D.N.Y. 2022) - \$1.9 million

Wallace v. Wells Fargo, 17CV317775 (Sup. Ct. Santa Clara 2021) - \$10 million

Doxey v. Community Bank, N.A., 8:19-CV-919 (N.D.N.Y. 2021) - \$3 million

Coleman v. Alaska USA Federal Credit Union, 3:19-cv-0229-HRH (Dist. of Alaska 2021) - \$1 million

Smith v. Fifth Third Bank, 1:18-cv-00464-DRC-SKB (W.D. Ohio 2021) - \$5.2 million

Lambert v. Navy Federal Credit Union, 1:19-cv-00103-LO-MSN (S.D. Va. 2021) - \$16 million

Roberts v. Capital One, N.A., 16 Civ. 4841 (LGS) (S.D.N.Y. 2021) - \$17 million

Lloyd v. Navy Federal Credit Union, 17-cv-01280-BAS-RBB (S.D. Ca. 2019) - \$24.5million

Farrell v. Bank of America, N.A., 3:16-cv-00492-L-WVG (S.D. Ca. 2018) - \$66.6 million

Bodnar v. Bank of America, N.A., 5:14-cv-03224-EGS (E.D. Pa. 2015) - \$27.5 million

Morton v. Green Bank, 11-135-IV (20th Judicial District Tenn. 2018) - \$1.5 million

Hawkins v. First Tenn. Bank, CT-004085-11 (13th Jud. Dist. Tenn. 2017) - \$16.75 million

Payne v. Old National Bank, 82C01-1012 (Cir. Ct. Vanderburgh 2016) - \$4.75 million

Swift. v. Bancorpsouth, 1:10-CV-00090 (N.D. Fla. 2016) - \$24.0 million

Mello v. Susquehanna Bank, 1:09-MD-02046 (S.D. Fla. 2014) – \$3.68 million

Johnson v. Community Bank, 3:11-CV-01405 (M.D. Pa. 2013) - \$1.5 million

McKinley v. Great Western Bank, 1:09-MD-02036 (S.D. Fla. 2013) - \$2.2 million

Blabut v. Harris Bank, 1:09-MD-02036 (S.D. Fla. 2013) - \$9.4 million

Wolfgeher v. Commerce Bank, 1:09-MD-02036 (S.D. Fla. 2013) - \$18.3 million

Case v. Bank of Oklahoma, 09-MD-02036 (S.D. Fla. 2012) - \$19.0 million

Hawthorne v. Umpqua Bank, 3:11-CV-06700 (N.D. Cal. 2012) - \$2.9 million

Simpson v. Citizens Bank, 2:12-CV-10267 (E.D. Mich. 2012) - \$2.0 million

Harris v. Associated Bank, 1:09-MD-02036 (S.D. Fla. 2012) - \$13.0 million

LaCour v. Whitney Bank, 8:11-CV-1896 (M.D. Fla. 2012) - \$6.8 million

Orallo v. Bank of the West, 1:09-MD-202036 (S.D. Fla. 2012) - \$18.0 million

Taulava v. Bank of Hawaii, 11-1-0337-02 (1st Cir. Hawaii 2011) - \$9.0 million

DATA BREACH AND PRIVACY

In re: Fortra, MDL No. 3090 (S.D. Fla.) – Co-Lead Counsel
Crove, et al. v. Managed Care of North America, Inc., 0:23-cv-61065-AHS (S.D. Fla.) – Co-Lead Counsel
Malinowski, et al. v. IBM Corp. and Johnson & Johnson, 7:23-cv-08421 (S.D.N.Y.) – Co-Lead Counsel
Gordon, et al. v. Zeroed-In Technologies, LLC, et al., 1:23-CV-03284 (D. Md.) – Co-Lead Counsel
Harrell, et al. v. Webtpa Employer Services LLC, 3:24-CV-01158 (N.D. Tex.) - Co-Lead Counsel
Gambino, et al. v. Berry Dunn Mcneil & Parker LLC, 2:24-CV-00146 (D. Me.) - Co-Lead Counsel
Isaac v. Greylock McKinnon Associates, Inc., 1:24-CV-10797 (D. Mass.) - Co-Lead Counsel
Rodriguez, et al. v. Caesars Entertainment, Inc., 2:23-CV-01447 (D. Nev.) - Steering Committee Chair
Owens v. MGM Resorts International, 2:23-cv-01480-RFB-MDC (D. Nev.) - Executive Committee
Doyle v. Luxottica of America, Inc., 1:20-cv-00908-MRB (S.D. Ohio) - Executive Committee
Doe, et al. v. Highmark, Inc., 2:23-cv-00250-NR (W.D. Penn.) - Executive Committee
Silvers, et al. v. HCA Healthcare, Inc., 1:23-cv-01003-LPH (S.D. In.) - Executive Committee
In re: 21st Century Oncology, MDL No. 2737 (M.D. Fla. 2021) - \$21.8 million
In re: CaptureRx Data Breach, 5:21-cv-00523 (W.D. Tex. 2022) - \$4.75 million
Lopez, et al. v. Volusion, LLC, 1:20-cv-00761 (W.D. Tex. 2022) - \$4.3 million
Mathis v. Planet Home Lending, LLC, 3:24-CV-00127 (D. Conn.) - Preliminary Approval - \$2.425 million
Stadnik v. Sovos Compliance, LLC, 1:23-CV-12100 (D. Mass.) - Preliminary Approval - \$3.5 million
Turner v. Johns Hopkins, et al., 24-C-23-002983 (Md. Cir. Ct.) - Preliminary Approval - \$2.9 million
Peterson v. Vivendi Ticketing US LLC, 2:23-CV-07498 (C.D. Cal.) - Preliminary Approval - \$3.25 million
Katz et al. v. Einstein Healthcare Network, No. 02045 (Phila C.P.) - \$1.6 million
Opris et al v. Sincera Reproductive Medicine et al, No. 2:21-cv-03072 (E.D. PA) - \$1.2 million

Ostendorf v. Grange Indemnity Ins. Co., 2:19-cv-01147-ALM-KAJ (E.D. Ohio 2020) - \$12.6 million
Paris, et al. v. Progressive Select Ins. Co., et al., 19-21760-CIV (S.D. Fla. 2023) - \$38 million
Spielman v. USAA, et al., 2:19-cv-01359-TJH-MAA (C.D. Ca. 2023) - \$3 million
Walters v. Target Corp., 3:16-cv-1678-L-MDD (S.D. Cal. 2020) - \$8.2 million
Papa v. Grieco Ford Fort Lauderdale, LLC, 18-cv-21897-JEM (S.D. Fla. 2019) - \$4.9 million
In re Disposable Contact Lens Antitrust Litig., MDL 2626 (M.D. Fla.) - \$88 million
Vandiver v. MD Billing Ltd., 2023LA000728 (18th Jud. Dist. Ill. 2023) - \$24 million
Skerandel v. Costco Wholesale Corp., 9:21-cv-80826-BER (S.D. Fla. 2024) - \$1.3 million
Evans v. Church & Dwight Co., Inc., 1:22-CV-06301 (N.D. Ill. 2023) - \$2.5 million
In Re: Farm-Raised Salmon & Salmon Prod. Antitrust Litig., No. 1:19-cv-21551 (S.D. Fla. 2023) - \$75 million
Perry v. Progressive Michigan, et al., 22-000971-CK (Cir. Ct. Washtenaw) - Class Counsel
In re Apple Simulated Casino-Style Games Litig., MDL No. 2958 (N.D. Cal.) - Executive Committee
In re Google Simulated Casino-Style Games Litig., MDL No. 3001 (N.D. Cal.) - Executive Committee
In re Facebook Simulated Casino-Style Games Litig., No. 5:21-cv-02777 (N.D. Cal.) - Exec. Committee

In re Zantac Prods. Liab. Litig., MDL No. 2924 (S.D. Fla.) - Co-Lead Counsel
In re: National Prescription Opiate Litigation, No. MDL No. 2804 (N.D. Ohio) - \$100 million
In re: Juul Labs, No. MDL No. 2913 (N.D. Cal.) - \$26 million
In re: Davenport Hotel Building Collapse, LACE137119 (Dist. Ct. Scott Cty., Iowa) - Class Counsel
In re: 3M Combat Arms Earplug Prod. Liab. Litig., MDL No. 2885 (N.D. Fla.) - Numerous Plaintiffs

In re: Straker Prod. Liab. Lit., 13 MD 2411 (Fla. Cir. Ct.) - Numerous Plaintiffs

CONSUMER PROTECTION

MASS TORT



JEFF OSTROW

Managing Partner

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954.332.4200

Bar Admissions

Florida Bar

District of Columbia Bar

Court Admissions

Supreme Court of the United States

U.S. Court of Appeals for the Eleventh Circuit

U.S. Court of Appeals for the Ninth Circuit

U.S. District Court, Southern District of Florida

U.S. District Court, Middle District of Florida

U.S. District Court, Northern District of Florida

U.S. District Court, Northern District of Illinois

U.S. District Court, Eastern District of Michigan

U.S. District Court, Western District of Tennessee

U.S. District Court, Western District of Wisconsin

U.S. District Court, Western District of Kentucky

U.S. District Court, Northern District of New York

U.S. District Court, District of Colorado

U.S. District Court, Southern District of Indiana

U.S. District Court, Eastern District of Texas

U.S. District Court, District of Nebraska

Education

Nova Southeastern University, J.D. - 1997

University of Florida, B.S. - 1994

Jeff Ostrow is the Managing Partner of Kopelowitz Ostrow P.A. He established his own law practice in 1997 immediately upon graduation from law school and has since grown the firm to 30 attorneys in 3 offices throughout south Florida. In addition to overseeing the firm's day-to-day operations and strategic direction, Mr. Ostrow practices full time in the area of consumer class actions. He is a Martindale-Hubbell AV® Preeminent™ rated attorney in both legal ability and ethics, which is the highest possible rating by the most widely recognized attorney rating organization in the world.

Mr. Ostrow is an accomplished trial attorney who has experience representing both Plaintiffs and Defendants. He has successfully tried many cases to verdict involving multi-million-dollar damage claims in state and federal courts. He is currently court-appointed lead counsel and sits on plaintiffs' executive committees in multiple high profile nationwide multi-district litigation actions involving cybersecurity breaches and related privacy issues.

Additionally, he has spent the past 15 years serving as lead counsel in dozens of nationwide and statewide class action lawsuits against many of the world's largest financial institutions in connection with the unlawful assessment of fees. To date, his efforts have successfully resulted in the recovery of over \$1 billion for tens of millions of bank and credit union customers, as well as monumental changes in the way they assess fees. Those changes have forever revolutionized an industry, resulting in billions of dollars of savings. In addition, Mr. Ostrow has served as lead class counsel in many consumer class actions against some of the world's largest airlines, pharmaceutical companies, clothing retailers, health and auto insurance carriers, technology companies, and oil conglomerates, along with serving as class action defense counsel for some of the largest advertising and marketing agencies in the

settled class actions in which Mr. Ostrow has participated are listed herein above.

Mr. Ostrow often serves as outside General Counsel to companies, advising them in connection with their legal and regulatory needs. He has represented many Fortune 500® Companies in connection with their Florida litigation. He has handled cases covered by media outlets throughout the country and has been quoted many times on various legal topics in almost every major news publication, including the Wall Street Journal, New York Times, Washington Post, Miami Herald, and Sun-Sentinel. He has also appeared on CNN, ABC, NBC, CBS, Fox, ESPN, and almost every other major national and international television network in connection with his cases, which often involve industry changing litigation or athletes in Olympic swimming, professional boxing, the NFL, NBA and MLB.

Mr. Ostrow received a Bachelor of Science in Business Administration from the University of Florida in 1994 and Juris Doctorate from Nova Southeastern University in 1997. He is a licensed member of The Florida Bar and the District of Columbia Bar, is fully admitted to practice before the U.S. Supreme Court, U.S. Court of Appeals for the Ninth Circuit and Eleventh Circuit, the U.S. District Courts for the Southern, Middle, and Northern Districts of Florida, District of Colorado, Southern District of Indiana, Western District of Kentucky, Eastern District of Michigan, Northern District of Illinois, District of Nebraska, Northern District of New York, Western District of Tennessee, Eastern District of Texas, and Western District of Wisconsin. Mr. Ostrow is also member of several bar associations.

In addition to the law practice, he is the founder and president of ProPlayer Sports LLC, a full-service sports agency and marketing firm. He represents both Olympic Gold Medalist Swimmers, World Champion Boxers, and select NFL athletes, and is licensed by both the NFL Players Association as a certified Contract Advisor. At the agency, Mr. Ostrow handles all player-team negotiations of contracts, represents his clients in legal proceedings, negotiates all marketing and NIL engagements, and oversees public relations and crisis management. He has extensive experience in negotiating, mediating, and arbitrating a wide range of issues on behalf of clients with the NFL Players Association, the International Olympic Committee, the United States Olympic Committee, USA Swimming and the World Anti-Doping Agency. He has been an invited sports law guest speaker at New York University and Nova Southeastern University and has also served as a panelist at many industry-related conferences.

He is a lifetime member of the Million Dollar Advocates Forum. The Million Dollar Advocates Forum is the most prestigious group of trial lawyers in the United States. Membership is limited to attorneys who have had multi-million dollar jury verdicts. Additionally, he is consistently named as one of the top lawyers in Florida by Super Lawyers®, a publication that recognizes the best lawyers in each state. Mr. Ostrow is an inaugural recipient of the University of Florida's Warrington College of Business Administration Gator 100 award for the fastest growing University of Florida alumni- owned law firm in the world.

When not practicing law, Mr. Ostrow serves on the Board of Governors of Nova Southeastern University's Wayne Huizenga School of Business and is the Managing Member of One West LOA LLC, a commercial real estate development company with holdings in downtown Fort Lauderdale. He has previously sat on the boards of a national banking institution and a national healthcare marketing company. Mr. Ostrow is a founding board member for the Jorge Nation Foundation, a 501(c)(3) non-profit organization that partners with the Joe DiMaggio Children's Hospital to send children diagnosed with cancer on all-inclusive Dream Trips to destinations of their choice. Mr. Ostrow resides in Fort Lauderdale, Florida, and has 3 sons.



DAVID FERGUSON

Partner

Bar Admissions

The Florida Bar

Court Admissions

U.S. District Court, Southern District of Florida

U.S. District Court, Middle District of Florida

U.S. District Court, Northern District of Florida

Education

Nova Southeastern University, J.D. - 1993

Nova Southeastern University, B.S. – 1990

Email: ferguson@kolawyers.com

David L. Ferguson is an accomplished trial attorney and chairs the firm's litigation department. He routinely leads high stakes litigation across a wide array of practice areas, including, but not limited to, employment law, complex business litigation, class actions, product liability, catastrophic personal injury, civil rights, and regulatory enforcement actions.

Mr. Ferguson is a Martindale-Hubbell AV® Preeminent™ rated attorney in both legal ability and ethics, a testament to the fact that his peers (lawyers and judges in the community) have ranked him at the highest level of professional excellence. Mr. Ferguson is well regarded as a formidable advocate in court and for providing creative and insightful strategic advice, particularly in emergency and extremely complex situations.

While in law school, Mr. Ferguson served as a Staff Member of the Nova Law Review. He was also a member of the Moot Court Society and the winner of the Moot Court Intramural Competition.

Representation of the Broward Sheriff's Office

Since 2013, Mr. Ferguson has had the privilege of representing the Broward Sheriff's Office ("BSO") in over 150 matters involving many different types of disputes and issues, including: defense of civil rights lawsuits in state and federal court; negotiating collective bargaining agreements with unions; and arbitrations brought by unions or employees subjected to termination or other significant discipline. Mr. Ferguson has had many arbitration final hearings and state and federal jury trials for BSO representing the agency as well as the Sheriff and numerous Deputies individually.

Class/Mass Actions

Mr. Ferguson has experience in class actions against large banks and some of the world's largest companies, including technology companies and oil conglomerates.

Additionally, during his career Mr. Ferguson has defended many large companies in MDL's, and mass and class actions, including medical equipment manufacturers, pharmaceutical companies, an aircraft parts and engine manufacturer and defense contractor, nationwide retailers, and a massive sugar manufacturer.

Large Fraud and Ponzi Cases

Mr. Ferguson has a great deal of experience litigating cases involving massive fraud claims, most often for victims, but also for select defendants. Mr. Ferguson's clients have included individual victims who have lost multiple millions of dollars in fraud schemes to large businesses with tremendous damages, including one international lending institution with damages in excess of \$150 million. Additionally, Mr. Ferguson successfully represented several individuals and entities subjected to significant claims by a receiver and the United States Marshals Service in a massive billion-dollar Ponzi scheme involving a notorious Ft. Lauderdale lawyer and his law firm.

Regulatory Agency Enforcement Actions

Mr. Ferguson has extensive experience defending individuals and entities in significant enforcement actions brought by regulatory agencies, including the CFTC, FTC, and SEC.

Employment, Human Resources, and Related Matters

Mr. Ferguson has represented numerous business and individuals in employment and human resource related matters. Mr. Ferguson has represented several Fortune 50 companies, including Pratt & Whitney/UTC, Home Depot, and Office Depot in all phases of employment related matters. Mr. Ferguson has litigated virtually every type of discrimination and employment related claim, including claims based upon race, pregnancy, disability, national origin, religion, age, sexual preference, sexual harassment, worker's compensation, unemployment, FMLA leave, FLSA overtime, unpaid wages, whistleblower, and retaliation.

Mr. Ferguson primarily represents companies, but also represents select individuals who have claims against their present or former employers. In addition to the wide variety of employment claims discussed above, as plaintiff's counsel Mr. Ferguson has also handled federal False Claims Act (Qui Tam) and the Foreign Corrupt Practices Act claims brought by individuals.

Business Disputes

Throughout his legal career, as counsel for plaintiffs and defendants, Mr. Ferguson has handled a myriad of commercial cases involving all types of business disputes, including claims for breach of partnership agreements, breach of shareholder or limited liability company operating agreements; dissolution of corporations and limited liability companies; appointment of receivers; breaches of fiduciary duty; conversion; constructive trust; theft; negligent or intentional misrepresentation or omissions; fraudulent inducement; tortious interference; professional negligence or malpractice; derivative actions, breach of contract, real estate disputes, and construction disputes.

Noncompetition and Trade Secret Litigation

Mr. Ferguson routinely represents companies and individuals in commercial disputes involving unfair and deceptive trade practices, unfair competition and/or tortious interference with contracts or valuable business relationships. Often these cases involve the enforcement of noncompetition agreements and protection of valuable trade secrets. Mr. Ferguson has extensive experience representing businesses seeking to enforce their noncompetition agreements and/or protect trade secrets through suits for injunctive relief and damages and representing subsequent employers and individuals defending against such claims. He has obtained numerous injunctions for his clients and has also successfully defended against them numerous times, including getting injunctions dissolved that were entered against his clients without notice or prior to his representation. Mr. Ferguson has also obtained contempt sanctions and entitlement to punitive damages against individuals and entities who have stolen trade secrets from his clients.



ROBERT C. GILBERT

Partner

Bar Admissions

The Florida Bar
District of Columbia Bar

Court Admissions

Supreme Court of the United States
U.S. Court of Appeals for the 11th Circuit
U.S. District Court, Southern District of Florida
U.S. District Court, Middle District of Florida

Education

University of Miami School of Law, J.D. - 1985
Florida International University, B.S. - 1982

Email: gilbert@kolawyers.com

Robert C. “Bobby” Gilbert has over three decades of experience handling class actions, multidistrict litigation and complex business litigation throughout the United States. He has been appointed lead counsel, co-lead counsel, coordinating counsel or liaison counsel in many federal and state court class actions. Bobby has served as trial counsel in class actions and complex business litigation tried before judges, juries and arbitrators. He has also briefed and argued numerous appeals, including two precedent-setting cases before the Florida Supreme Court.

Bobby was appointed as Plaintiffs’ Coordinating Counsel in *In re Checking Account Overdraft Litig.*, MDL 2036, class action litigation brought against many of the nation’s largest banks that challenged the banks’ internal practice of reordering debit card transactions in a manner designed to maximize the frequency of customer overdrafts. In that role, Bobby managed the large team of lawyers who prosecuted the class actions and served as the plaintiffs’ liaison with the Court regarding management and administration of the multidistrict litigation. He also led or participated in settlement negotiations with the banks that resulted in settlements exceeding \$1.1 billion, including Bank of America (\$410 million), Citizens Financial (\$137.5 million), JPMorgan Chase Bank (\$110 million), PNC Bank (\$90 million), TD Bank (\$62 million), U.S. Bank (\$55 million), Union Bank (\$35 million) and Capital One (\$31.7 million).

Bobby has been appointed to leadership positions in numerous other class actions and multidistrict litigation proceedings. He is currently serving as co-lead counsel in *In re Zantac (Ranitidine) Prods. Liab. Litig.*, 9:20-md-02924-RLR (S.D. Fla.), as well as liaison counsel in *In re Disposable Contact Lens Antitrust Litig.*, MDL 2626 (M.D. Fla.); liaison counsel in *In re 21st Century Oncology Customer Data Security Breach Litig.*, MDL 2737 (M.D. Fla.); and *In re Farm-Raised Salmon and Salmon Products Antitrust Litig.*, No. 19-21551 (S.D. Fla.). He previously served as liaison counsel for indirect purchasers in *In re Terazosin Hydrochloride Antitrust Litig.*, MDL 1517 (S.D. Fla.), an antitrust class action that settled for over \$74 million.

For the past 18 years, Bobby has represented thousands of Florida homeowners in class actions to recover full compensation under the Florida Constitution based on the Florida Department of Agriculture's taking and destruction of the homeowners' private property. As lead counsel, Bobby argued before the Florida Supreme Court to establish the homeowners' right to pursue their claims; served as trial counsel in non-jury liability trials followed by jury trials that established the amount of full compensation owed to the homeowners for their private property; and handled all appellate proceedings. Bobby's tireless efforts on behalf of the homeowners resulted in judgments exceeding \$93 million.

Bobby previously served as an Adjunct Professor at Vanderbilt University Law School, where he co-taught a course on complex litigation in federal courts that focused on multidistrict litigation and class actions. He continues to frequently lecture and make presentations on a variety of topics.

Bobby has served for many years as a trustee of the Greater Miami Jewish Federation and previously served as chairman of the board of the Alexander Muss High School in Israel, and as a trustee of The Miami Foundation.



JONATHAN M. STREISFELD

Partner

r d

The Florida Bar

r d

Supreme Court of the United States

U.S. Court of Appeals for the First, Second, Fourth, Fifth Ninth, and Eleventh Circuits

U.S. District Court, Southern District of Florida

U.S. District Court, Middle District of Florida

U.S. District Court, Northern District of Florida

U.S. District Court, Northern District of Illinois

U.S. District Court, Western District of Michigan

U.S. District Court, Western District of New York

U.S. District Court, Western District of Tennessee

d

Nova Southeastern University, J.D. - 1997

Syracuse University, B.S. - 1994

r d r

Jonathan M. Streisfeld joined KO as a partner in 2008. Mr. Streisfeld concentrates his practice in the areas of consumer class actions, business litigation, and appeals nationwide. He is a Martindale Hubbell AV® Preeminent™ rated attorney in both legal ability and ethics.

Mr. Streisfeld has vast and successful experience in class action litigation, serving as class counsel in nationwide and statewide consumer class action lawsuits against the nation's largest financial institutions in connection with the unlawful assessment of fees. To date, his efforts have successfully resulted in the recovery of over \$500,000,000 for tens of millions of bank and credit union customers, as well as profound changes in the way banks assess fees. Additionally, he has and continues to serve as lead and class counsel for consumers in many class actions involving false advertising and pricing, defective products, data breach and privacy, automobile defects, airlines, mortgages, and payday lending. Mr. Streisfeld has also litigated class actions against some of the largest health and automobile insurance carriers and oil conglomerates, and defended class and collective actions in other contexts.

Mr. Streisfeld has represented a variety of businesses and individuals in a broad range of business litigation matters, including contract, fraud, breach of fiduciary duty, intellectual property, real estate, shareholder disputes, wage and hour, and deceptive trade practices claims. He also assists business owners and individuals with documenting contractual relationships and resolving disputes. Mr. Streisfeld has also provided legal representation in bid protest proceedings.

Mr. Streisfeld oversees the firm's appellate and litigation support practice, representing clients in the appeal of final and non-final orders, as well as writs of certiorari, mandamus, and prohibition. His appellate practice includes civil and marital and family law matters.

Previously, Mr. Streisfeld served as outside assistant city attorney for the City of Plantation and Village of Wellington in a broad range of litigation matters. As a member of The Florida Bar, Mr. Streisfeld has managed the Executive Council of the Appellate Practice Section and is a past Chair of the Section's Communications Committee. Mr. Streisfeld currently serves as a member of the Board of Temple Kol Ami Emanu-El.



KEN GRUNFELD

Partner

Bar Admissions

The Pennsylvania Bar

The New Jersey Bar

Court Admissions

U.S. Court of Appeals for the Third, Fourth, Fifth, Ninth, Tenth and Eleventh Circuits

U.S. District Ct, Eastern District of Pennsylvania

U.S. District Ct, Middle District of Pennsylvania

U.S. District Ct, Western District of Pennsylvania

U.S. District Ct, District of New Jersey

U.S. District Ct, Eastern District of Michigan

U.S. District Ct, Western District of Wisconsin

Education

Villanova University School of Law, J.D., 1999

University of Michigan, 1996

Email: grunfeld@kolawyers.com

Ken Grunfeld is one of the newest KO partners, having just started working at the firm in 2023. Having worked at one of Philadelphia's largest and most prestigious defense firms for nearly a decade defending pharmaceutical manufacturers, national railroads, asbestos companies and corporate clients in consumer protection, products liability, insurance coverage and other complex commercial disputes while working, Mr. Grunfeld "switched sides" about 15 years ago.

Since then, he has become one of the city's most prolific and well-known Philadelphia class action lawyers. His cases have resulted in the recovery of hundreds of millions of dollars for injured individuals.

Mr. Grunfeld brings with him a wealth of pre-trial, trial, and appellate work experience in both state and federal courts. He has successfully taken many cases to verdict. Currently, he serves as lead counsel in a number of nationwide class actions. Whether by settlement or judgment, Mr. Grunfeld makes sure the offending companies' wrongful practices have been addressed. He believes the most important part of bringing a wrongdoer to justice is to ensure that it never happens again; class actions can be a true instrument for change if done well.

Mr. Grunfeld has been named a Super Lawyer numerous times throughout his career. He has been a member of the Philadelphia, Pennsylvania, and American Bar Associations, as well as a member of the American Association for Justice (AAJ). He was a Finalist for AAJ's prestigious Trial Lawyer of the Year Award in 2012 and currently serves as AAJ's Vice Chair of the Class Action Law Group. To his strong view that attorneys should act ethically, he volunteers his time as a Hearing Committee Member for the Disciplinary Board of the Supreme Court of Pennsylvania.

Mr. Grunfeld received his undergraduate degree from the University of Michigan. He is an active member of the Michigan Alumni Association, Philadelphia chapter and serves as a Michigan Alumni Student recruiter for local high schools. He received his Juris Doctor from the Villanova University School of Law. He was a member of the Villanova Law Review and graduated Order of the Coif.

Ken is a life-long Philadelphian. He makes his home in Bala Cynwyd, Pennsylvania, where he resides with his wife, Jennifer, and his year-old twins.

KRISTEN LA E CARDOSO

Partner

r d

The Florida Bar
The State Bar of California

r d

U.S. District Court, Southern District of Florida
U.S. District Court, Middle District of Florida
U.S. District Court, Central District of California
U.S. District Court, Eastern District of California
U.S. District Court, Northern District of Illinois
U.S. District Court, Eastern District of Michigan

d

Nova Southeastern University, J.D., 2007
University of Florida, B.A., 2004

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Kristen Lake Cardoso is a litigation attorney focusing on consumer class actions and complex commercial litigation. She has gained valuable experience representing individuals and businesses in state and federal courts at both the trial and appellate levels in a variety of litigation matters, including contractual claims, violations of consumer protection statutes, fraud, breach of fiduciary duty, negligence, professional liability, real estate claims, enforcement of non-compete agreements, trade secret infringement, shareholder disputes, deceptive trade practices, and other business torts.

Currently, Ms. Cardoso serves as counsel in nationwide and statewide class action lawsuits concerning violations of state consumer protection statutes, false advertising, defective products, data breaches, and breaches of contract. Ms. Cardoso is actively litigating cases against major U.S. airlines for their failure to refund fares following flight cancellations and schedule changes, as well as cases against manufacturers for their sale and misleading marketing of products, including defective cosmetics and nutritional supplements. Ms. Cardoso has also represented students seeking reimbursements of tuition, room and board, and other fees paid to their colleges and universities for in-person education, housing, meals, and other services not provided when campuses closed during the COVID-19 pandemic. Additionally, Ms. Cardoso has represented consumers seeking recovery of gambling losses from tech companies that profit from illegal gambling games offered, sold, and distributed on their platforms.

Ms. Cardoso is admitted to practice law throughout the states of Florida and California, as well as in the United States District Courts for the Southern District of Florida, Middle District of Florida, Central District of California, Eastern District of California Northern District of Illinois, and Eastern District of Michigan.

Ms. Cardoso attended the University of Florida, where she received her Bachelor's degree in Political Science, cum laude, and was inducted as a member of Phi Beta Kappa honor society. She received her law degree from Nova Southeastern University, magna cum laude. While in law school, Ms. Cardoso served as an Articles Editor for the Nova Law Review, was on the Dean's list, and was the recipient of a scholarship granted by the Broward County Hispanic Bar Association for her academic achievements. When not practicing law, Ms. Cardoso serves as a volunteer at Saint David Catholic School, including as a member of the school Advisory Board and an executive member of the Faculty Student Association. She has also served on various committees with the Junior League of Greater Fort Lauderdale geared towards improving the local community through leadership and volunteering.



STE ENS ERT

Partner

Bar Admissions

The Florida Bar
The New York Bar

Court Admissions

United States District Court, Southern District of Florida
United States District Court, Middle District of Florida
United States District Court, Southern District of New York
United States District Court, Eastern District of New York
United States District Court, Northern District of Illinois
United States District Court, Central District of Illinois

Education

Georgetown University Law Center, J.D., 2018
Northwestern University, B.S., 2010

Email: sukert@kolawyers.com

Steven Sukert has experience in all aspects of complex litigation in federal and state court, including drafting successful dispositive motions and appeals, handling discovery, and arguing court hearings. Steven focuses his practice at KO on complex class actions and multi-district litigations in courts around the country, including in data privacy, bank overdraft fee, and other consumer protection cases.

Before joining KO, Steven gained experience at Munster, Yoakley & Stewart, P.A. in Miami in high-stakes commercial cases often involving trade secret and intellectual property claims, consumer contract claims, and legal malpractice claims, as well as in international arbitrations. Steven co-authored an amicus brief in the Florida Supreme Court case *Airbnb, Inc. v. Doe* Case No. SC20-117, and helped organize the American Bar Association's inaugural International Arbitration Masterclass, in 2021.

Steven was born and raised in Miami. He returned to his home city after law school to clerk for the Honorable James Lawrence King in the U.S. District Court for the Southern District of Florida.

In 2018, Steven earned his J.D. from Georgetown University Law Center. While living in the nation's capital, he worked at the U.S. Department of Labor, Office of the Solicitor, where he won the Mary S. Tell EISA Litigation Award from the Civil Fraud Section of the U.S. Department of Justice, where he worked on large Medicare fraud cases and pioneered the use of the False Claims Act in the context of pharmaceutical manufacturers who engaged in price fixing and the Lawyers' Committee for Civil Rights Under Law, where his proposal for writing an amicus brief in the *Janus v. AFSCME* U.S. Supreme Court case was adopted by the organization's board of directors.

Steven has a degree in Molecular Biology from Northwestern University. Prior to his legal career, he worked as a biomedical laboratory researcher at the Diabetes Research Institute in Miami.

CAROLINE HERTER

Associate



Bar Admissions

The Florida Bar

Court Admissions

U.S. District Court, Middle District of Florida

U.S. District Court, Southern District of Florida

U.S. Bankruptcy Court, Southern District of Florida

Education

University of Miami School of Law, J.D. - 2020

University of Miami, B.S. – 2016

Email: Herter@kolawyers.com

Caroline Herter is a litigation attorney at the firm's Fort Lauderdale office. Caroline focuses her practice on consumer class actions, mass torts, and white-collar commercial litigation in state and federal courts nationwide. She has gained valuable experience representing individuals and businesses to hold wrongdoers accountable through claims involving personal injury, wrongful death, consumer fraud, products liability, breach of fiduciary duty, civil theft/conversion, corporate veil-piercing, fraudulent transfer, tortious interference, False Claims Act violations, and the like.

Before joining KO, Caroline worked at a boutique law firm in Miami where she represented plaintiffs in matters involving creditor's rights, insolvency, and asset recovery. She now applies this experience throughout her practice at KO, often combining equitable remedies with legal claims to ensure the best chance of recovery for her clients.

Notable cases that Caroline has been involved in include *In Re: Champlain Towers South Collapse Litigation*, where she was a member of the team serving as lead counsel for the families of the 98 individuals who lost their lives in the tragic condominium collapse. The case resulted in over \$1 billion recovered for class members, the second-largest settlement in Florida history. She also co-authored a successful petition for certiorari to the United States Supreme Court in *Olhausen v. Arriva Medical, LLC et al.*, a False Claims Act case involving the standard for determining a defendant's scienter, which led the high Court to reverse the Eleventh Circuit Court of Appeal's earlier ruling against her client.

Caroline earned her law degree from the University of Miami School of Law, summa cum laude, where she received awards for the highest grade in multiple courses. During law school Caroline was an editor of the University of Miami Law Review and a member of the Moot Court Board.

Outside of her law practice, Caroline serves on the Board of Directors of the non-profit organization Americans for Immigrant Justice.

EXHIBIT 3



In its over 100-year history, The Van Winkle Law Firm has vigorously represented clients throughout North Carolina and the Southeast. Van Winkle attorneys have served as President of both the North Carolina Bar and North Carolina Bar Association, as well as served on the American Bar Association Board of Governors. Van Winkle has several attorneys admitted to the North Carolina Bar Association Legal Practice Hall of Fame. Van Winkle's experience in class action litigation includes cases filed around the nation, including appearances as lead counsel by several of its attorneys in the various Federal District Courts and before the Fourth Circuit Court of Appeals. In addition, Van Winkle attorneys have served as local and *de facto* liaison counsel in other complex litigation in association with firms outside North and South Carolina.

Van Winkle is the largest law firm in North Carolina west of Charlotte. It has enjoyed an "AV" rating for decades in Martindale-Hubble's listing of attorneys.



THE
VAN WINKLE
LAW FIRM



David M. Wilkerson

Mr. Wilkerson is a Senior Partner in The Van Winkle Law Firm with 25 years of experience in civil litigation practice. He is admitted to practice in numerous Federal Districts and is licensed in both North Carolina and South Carolina. He is currently involved in numerous class action cases around the country. He serves as interim liaison counsel in *Haff Poultry, Inc. et. al. v Koch Foods, Inc., et. al.* (E.D.N.C. 7:18-cv-00031). He was appointed interim co-liaison counsel in *Piazza's Carpet v. Hickory Springs, et. al.* (W.D.N.C. 5:10-cv-11), prior to the cases being consolidated by the MDL panel in another district. Recent class cases include *In Re Cast Iron Soil Pipe and Fittings Antitrust Litigation* (E.D.T.N 1:14-md-02508), *RJS Haff Poultry, Inc. et al v. Tyson Foods, Inc.* (E.D.O.K 6:17-cv-00033), and *Peters v. Aetna, Inc., et. al.* (W.D.N.C. 1:15- cv-00109). Mr. Wilkerson currently serves on the Discovery Committee in the case of *In Re Blue Cross Blue Shield* (MDL 2406) (N.D.A.L 2:13-cv-2000). He recently served as co-lead counsel in *Morris et al. v. Bank of America*, Case No. 3:18-cv-00157 and *Gaston v. LexisNexis Risk Solutions, et. al.*, Case No. 5:16-cv-0009. He currently serves as class counsel in the District of South Carolina in *Millwood v. State Farm*, Civil Action No. 7:19-cv-01445-dcc.

David has been a member of the South Carolina Bar since 1998 and the North Carolina Bar since 2006. He served on the section council of the Antitrust and Complex Business Disputes Law Section of the North Carolina Bar Association from 2011 to 2017, where he chaired both the Legislative and Pro Bono Committees, and has spoken on class actions at CLE events. He has also served on the North Carolina Business Court Rules Committee.

EXHIBIT C

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA
CHARLOTTE DIVISION**

AARON ASELTINE, on behalf of himself and
all others similarly situated,

Plaintiff,

v.

Case No. 3:23-cv-00235-MOC-WCM

BANK OF AMERICA, N.A.,

Defendant.

**DECLARATION OF PATRICK M. PASSARELLA OF KROLL SETTLEMENT
ADMINISTRATION LLC IN CONNECTION WITH FINAL APPROVAL OF SETTLEMENT**

I, Patrick M. Passarella, declare as follows:

INTRODUCTION

1. I am a Senior Director of Kroll Settlement Administration LLC (“Kroll”),¹ the Settlement Administrator appointed² in the above-captioned case, whose principal office is located at 2000 Market Street, Suite 2700, Philadelphia, Pennsylvania 19103. I am over 21 years of age and am authorized to make this declaration on behalf of Kroll and myself. The following statements are based on my personal knowledge and information provided by other experienced Kroll employees working under my general supervision. This declaration is being filed in connection with Final Approval of the Settlement.

2. Kroll has extensive experience in class action matters, having provided services in class action settlements involving antitrust, securities fraud, labor and employment, consumer, and government

¹ Capitalized terms used but not defined herein shall have the meanings ascribed to them in the Settlement Agreement and Release (“Settlement Agreement”) entered into in this Action.

² The Settlement Agreement and Preliminary Approval Order appoint “Kroll, LLC” as the Settlement Administrator. Kroll, LLC is the parent company of Kroll Settlement Administration LLC. Kroll Settlement Administration LLC is the actual Claims Administrator in this case.

enforcement matters. Kroll has provided notification and/or claims administration services in more than 3,000 cases.

BACKGROUND

3. Kroll was appointed as the Settlement Administrator to provide Notice and settlement administration services in connection with the Settlement Agreement. Kroll's duties in connection with the Settlement have and will include: (a) preparing and sending CAFA Notices in connection with the Class Action Fairness Act; (b) receiving and analyzing the Class List from Defendant; (c) creating a Settlement Website; (d) establishing a toll-free telephone number; (e) establishing a post office box for the receipt of mail; (f) preparing and sending the Postcard Notice via first-class mail; (g) preparing and sending Email Notice; (h) receiving and processing mail from the United States Postal Service ("USPS") with forwarding addresses; (i) receiving and processing undeliverable mail, without a forwarding address, from the USPS; (j) receiving and processing opt-out requests; and (k) such other tasks as counsel for the Parties or the Court request Kroll to perform.

NOTICE PROGRAM

The CAFA Mailing

4. As noted above, on behalf of the Defendant, Kroll provided notice of the proposed Settlement pursuant to the Class Action Fairness Act, 28 U.S.C. §1715(b). At BANA's Counsel's direction, on June 3, 2024, Kroll sent the CAFA Notice identifying the documents required, a true and correct copy of which is attached hereto as **Exhibit 1**, via first-class certified mail, to (a) the Attorney General of the United States, (b) the 55 state and territorial Attorneys General identified in the service list for the CAFA Notice, attached hereto as **Exhibit 2**, (c) the Office of the Comptroller of the Currency, (d) the Office of the Comptroller of the Currency for the state of North Carolina, (e) the Consumer Financial Protection Bureau, and (f) via email to the Nevada Attorney General. The CAFA Notice directed the Attorneys General and other federal and state officials to the website www.CAFANotice.com, a site that contains all the documents relating to the Settlement referenced in the CAFA Notice.

Data and Case Setup

5. On June 24, 2024, Kroll received one data file from the Defendant. The file contained data for 1,751,141 Accountholders, and the line items included a First Name, Last Name, Joint Accountholder Names, Address, Country, Email, Phone Number, a unique Party ID, Account Status, Class Net Fees, Arrange ID, and if the Accountholder had opted into email communication from Bank of America, N.A. Kroll undertook several steps to compile the eventual Class List for the email and mailing of Notices. The data file provided by the Defendant was converted to an Excel worksheet and was subsequently standardized and formatted to better aid in the email and mailing of Notices. Kroll also separated out foreign mailing addresses to apply subsequent standardizations to improve deliverability, and removed records with missing or incomplete mailing or email address information that could not be located. Additionally, in an effort to ensure that Postcard Notices would be deliverable, Kroll ran the Class List through the USPS's National Change of Address ("NCOA") database and updated the Class List with address changes received from the NCOA. Following this process, Kroll had a final Class List of 1,390,999 Settlement Class members with a viable email address who consented to receive emails from the Defendant and 360,170 Settlement Class members who either (a) did not consent to receive emails from the Defendant or (b) had a viable mailing address but no viable email address.

6. Kroll created a dedicated Settlement Website entitled www.BANAWireTransferFeeSettlement.com. The Settlement Website "went live" on July 12, 2024, and contains a home page with a summary of the Settlement; answers to Frequently Asked Questions, including instructions on how to opt-out of the Settlement; important dates and deadlines; contact information for the Settlement Administrator; and downloadable copies of the Motion for Preliminary Approval, the Preliminary Approval Order, the Settlement Agreement, the Long Form Notice in English and Spanish, the Complaint, and upon filing, the Motion for Final Approval and Application For Attorneys' Fees and Costs and Service Award. The Final Approval Order will also be posted when it is entered. As of October 23, 2024, 47,354 unique users have visited the Settlement Website. Kroll has responded to 687 inquiries from visitors to the website.

7. On June 7, 2024, Kroll established a toll-free telephone number, (833) 522-3647, for Settlement Class members to call and obtain additional information regarding the Settlement through an Interactive Voice Response (“IVR”) system. As of October 23, 2024, the IVR system has received 2,970 calls.

8. On June 11, 2024, Kroll designated a post office box with the mailing address *Asestine v. Bank of America, N.A.*, c/o Kroll Settlement Administration LLC, PO Box 225391, New York, NY 10150-5391, in order to receive opt-out requests and correspondence from Settlement Class members.

The Notice Program

9. On July 19, 2024, Kroll caused 360,170 Postcard Notices to be mailed via first-class mail. A true and correct copy the Postcard Notice, along with the Long Form Notice in English and Spanish, are attached hereto as **Exhibits 3, 4, and 5**, respectively.

10. On July 19, 2024, Kroll caused the Email Notice to be sent to 982,400 email addresses on file for Settlement Class members. On September 19, 2024, following the Court’s order modifying the Notice Program schedule, Kroll caused the Email Notice to be sent to the remaining 408,599 email addresses on file for Settlement Class members as previously described in my declaration filed with the Court on September 6, 2024. A true and correct copy of a complete exemplar Email Notice (including the subject line) is attached hereto as **Exhibit 6**. Of the 1,390,999 emails attempted for delivery, 162,526 emails were rejected/bounced back as undeliverable. On August 22, 2024, Kroll mailed Postcard Notices to 158,884 of those Settlement Class members, and on September 27, 2024, Kroll mailed Postcard Notices to the additional 3,642 Settlement Class members.

NOTICE PROGRAM REACH

11. As of October 23, 2024, 2,187 Postcard Notices were returned by the USPS with a forwarding address. Of those, 2,178 Postcard Notices were automatically re-mailed to the updated addresses provided by the USPS. The remaining nine Postcard Notices were re-mailed by Kroll to the updated address provided by the USPS.

12. As of October 23, 2024, 14,731 Postcard Notices were returned by the USPS as undeliverable as addressed, without a forwarding address. Kroll ran 13,490 undeliverable records through

an advanced address search. The advanced address search produced 6,892 updated addresses. Kroll has re-mailed Postcard Notices to the 6,892 updated addresses obtained from the advanced address search. Of the 6,892 re-mailed Notices, 181 have been returned as undeliverable a second time. Consistent with Section 5.2.5. of the Settlement Agreement, Kroll did not perform advanced address searches on the remaining 1,241 undeliverable Postcard Notices, as they were received by Kroll more than 45 days after the date on which they were mailed.

13. Based on the foregoing, following all Postcard Notice re-mailings, Kroll has reason to believe that Email Notice or Postcard Notice likely reached 1,743,330 of the 1,751,141 persons to whom Email Notices or Postcard Notices were sent, which equates to a reach rate of the direct Notice of approximately 99.55%. This reach rate is consistent with other court-approved, best-practicable notice programs and with Federal Judicial Center Guidelines, which state that a notice plan that reaches³ over 70% of targeted class members is considered a high percentage and the “norm” of a notice campaign.⁴

EXCLUSIONS AND OBJECTIONS

14. The Opt-Out and Objection Deadlines are November 9, 2024.

15. As of October 23, 2024, Kroll has received 29 timely opt-out requests. Settlement Class members were not instructed to submit their objection to the Settlement Administrator, and none have been received by Kroll. A list of the opt-out requests is attached hereto as **Exhibit 7**.

16. Kroll will provide updated information to the Court on any opt-outs or objections received as the date of the Final Approval Hearing nears.

ESTIMATED SETTLEMENT ADMINISTRATION COSTS

17. Kroll’s estimate for Settlement Administration Costs, inclusive of the Notice Program costs and costs to administer the Settlement following Final Approval, is \$225,772.00. That estimate also includes the costs of a potential second distribution from residual funds following the first distribution of

³ FED. JUD. CTR., *Judges’ Class Action Notice and Claims Process Checklist and Plain Language Guide* (2010), available at <https://www.fjc.gov/sites/default/files/2012/NotCheck.pdf>. The guide suggests that the minimum threshold for adequate notice is 70%.

⁴ Barbara Rothstein and Thomas Willging, *Federal Judicial Center Managing Class Action Litigation: A Pocket Guide for Judges*, at 27 (3d Ed. 2010).

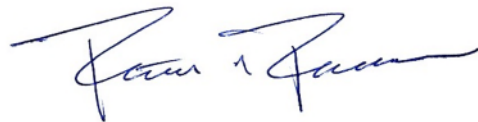
Settlement Class Member Payments. The current estimate is subject to change depending on any Settlement administration scope change not currently under consideration. This estimate is based on Kroll's many years of experience administering class action settlements.

CONCLUSION

18. The Notice Program for this Settlement was designed to be the best notice that is practicable under the circumstances, as required by Federal Rule of Civil Procedure 23(c)(2)(B), and as set forth above, included individualized notice via email to all Settlement Class members for whom an email address was available and previously consented to receiving emails from Defendant, and via first-class mail to all other Settlement Class members who either did not consent to receive emails from Defendant or for whom no email address was available. Kroll has reason to believe that the Notice Program's individualized efforts likely reached approximately 99.55% of Settlement Class members, and is therefore consistent with other court-approved, best-practicable notice programs.

CERTIFICATION

I declare under penalty of perjury under the laws of the United States that the above is true and correct to the best of my knowledge and that this declaration was executed on October 25, 2024, in Wendell, North Carolina.



PATRICK M. PASSARELLA

Exhibit 1

VIA U.S. MAIL

Date: June 3, 2024

To: All “Appropriate” Federal and State Officials Per 28 U.S.C. § 1715
(see attached service list)

Re: CAFA Notice for the proposed Settlement in *Aeltine, et al., v. Bank of America, N.A.*, Case No. 3:23-cv-00235-MOC-WCM, pending in the United States District Court, Western District of North Carolina.

Pursuant to Section 3 of the Class Action Fairness Act of 2005 (“CAFA”), 28 U.S.C. § 1715, Defendant Bank of America, N.A., (“Defendant” or “BANA”) hereby notifies you of the proposed Settlement of the above-captioned action (the “Action”), currently pending in the United States District Court, Western District of North Carolina (the “Court”).

Eight items must be provided to you in connection with any proposed class action settlement pursuant to 28 U.S.C. § 1715(b). Each of these items is addressed below, and all exhibits are available for download at www.CAFANotice.com under the folder entitled *Aeltine, v. Bank of America, N.A.*

1. 28 U.S.C. § 1715(b)(1) – a copy of the complaint and any materials filed with the complaint and any amended complaints.

The Class Action Complaint is available as **Exhibit A**.

2. 28 U.S.C. § 1715(b)(2) – notice of any scheduled judicial hearing in the class action.

On May 24, 2024, Plaintiff filed a motion for Preliminary Approval of the class action Settlement, and the date of the Preliminary Approval hearing has not yet been set. The Court has not yet scheduled the Final Approval Hearing for this matter. The proposed Preliminary Approval Order is available as **Exhibit B**.

3. 28 U.S.C. § 1715(b)(3) – any proposed or final notification to class members.

Copies of the proposed Email Notice, Postcard Notice and Long Form Notice will be provided to Settlement Class Members and will be available on the Settlement Website created for the administration of this matter. These are available as **Exhibits C, D, and E**, respectively. The Notices describe, among other things, the Settlement Class Members’ rights under the Settlement, as well as how to object or exclude themselves from the Class.

4. 28 U.S.C. § 1715(b)(4) – any proposed or final class action settlement.
The Settlement Agreement is available as **Exhibit F**.

5. 28 U.S.C. § 1715(b)(5) – any settlement or other agreement contemporaneously made between class counsel and counsel for defendants.

There are no other settlements or other agreements between Class Counsel and BANA's Counsel beyond what is set forth in the Settlement Agreement.

6. 28 U.S.C. § 1715(b)(6) – any final judgment or notice of dismissal.

The Court has not yet entered a Final Judgment and Order of Dismissal. Accordingly, no such document is presently available.

7. 28 U.S.C. § 1715(b)(7) – (A) If feasible, the names of class members who reside in each State and the estimated proportionate share of the claims of such members to the entire settlement to that State's appropriate State official; or (B) if the provision of the information under subparagraph (A) is not feasible, a reasonable estimate of the number of class members residing in each State and the estimated proportionate share of the claims of such members to the entire settlement.

The definition of the Settlement Class in the proposed Settlement Agreement means "...all Accountholders in the United States who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee."

At this juncture, it is not feasible to provide the name and state of residence for each of the estimated 1,758,000 class members covered by the proposed settlement. However, pursuant to Section (b)(7)(B), BANA provides the attached estimate of the number of class members residing in each state and the estimated proportionate share of the claims of those members to the settlement as **Appendix A**.

The proportionate share of the settlement amount that each class member is eligible to receive is dependent upon certain matters to be determined by the Court at the final approval hearing (including, for example, the amount of the attorneys' fees and litigation costs, if any, to award to class counsel and the amount of any class representative award to plaintiff), whether certain class members cannot be located, the results of additional diligence to resolve any discrepancies in Defendant's business records, and certain other matters that will not be known until the time of the final approval hearing (including, for example, the number of class members that request exclusion from the *Asetline v Bank of America, N.A.* Action).

8. 28 U.S.C. § 1715(b)(8) – any written judicial opinion relating to the materials described in 28 U.S.C. § 1715(b) subparagraphs (3) through (6).

There has been no written judicial opinion. Accordingly, no such document is presently available.

If you have any questions about this notice, the Action, or the materials available for download at www.CAFANotice.com under the folder entitled *Aseltine, v. Bank of America, N.A.*, please contact the undersigned below.

Respectfully submitted,

Amanda Stallings
Senior Manager
Amanda.Stallings@kroll.com

Appendix A

	Customers	Estimated Per State
Foreign	34,139	1.98%
AA	51	0.00%
AE	653	0.04%
AK	620	0.04%
AL	2,705	0.15%
AP	235	0.01%
AR	5,918	0.34%
AS	6	0.00%
AZ	56,609	3.22%
CA	389,687	22.16%
CO	10,272	0.58%
CT	23,193	1.32%
DC	9,472	0.54%
DE	2,255	0.13%
FL	252,185	14.34%
GA	84,301	4.79%
GU	50	0.00%
HI	1,911	0.11%
IA	1,570	0.09%
ID	2,289	0.13%
IL	31,499	1.79%
IN	3,255	0.19%
KS	8,821	0.50%
KY	1,738	0.10%
LA	1,940	0.11%
MA	76,613	4.36%
MD	58,267	3.31%
ME	3,285	0.19%
MI	19,372	1.10%
MN	2,853	0.16%
MO	22,260	1.27%
MP	5	0.00%
MS	1,489	0.08%
MT	979	0.06%
NC	49,118	2.79%
ND	270	0.02%
NE	748	0.04%
NH	6,401	0.36%
NJ	64,272	3.65%
NM	9,416	0.54%
NV	30,778	1.75%
NY	84,610	4.81%
OH	5,310	0.30%
OK	7,946	0.45%
OR	18,555	1.05%
PA	18,713	1.06%
PR	600	0.03%
RI	7,585	0.43%

SC	26,652	1.52%
SD	388	0.02%
TN	26,177	1.49%
TX	172,412	9.80%
UT	2,543	0.14%
VA	54,373	3.09%
VI	164	0.01%
VT	1,037	0.06%
WA	56,520	3.21%
WI	2,061	0.12%
WV	843	0.05%
WY	346	0.02%
Grand Total	1,758,335	

Exhibit 2

CAFA NOTICE SERVICE LIST

U.S. Attorney General

Merrick B. Garland
U.S. Department of Justice
950 Pennsylvania Avenue NW
Washington, D.C. 20530

Office of the Comptroller of the Currency

Scotty Duncan
Assistant Deputy Comptroller
101 South Tryon Street
Suite 400
Charlotte NC 28202

Office of the Comptroller of the Currency

Greg Taylor
Director, Litigation Division
400 7th Street, S.W.
Washington, DC 20219

Consumer Financial Protection Bureau

1700 G Street NW
Washington, DC 20552.

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Steve Marshall
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P.O. Box 300152
Montgomery, AL 36130

Alaska Attorney General

Treg Taylor
1031 W. 4th Avenue, Suite 200
Anchorage, AK 99501

American Samoa Attorney General

Fainu'uulelei Falefatu Ala'ilima-Utu
Executive Office Building, Utulei
Territory of American Samoa
Pago Pago, AS 96799

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2005 N Central Ave
Phoenix, AZ 85004

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Rob Bonta
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Sacramento, CA 95814

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Phil Weiser
Ralph L. Carr Colorado Judicial Center
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Denver, CO 80203

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Hartford, CT 06106

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Carvel State Office Building
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Wilmington, DE 19801

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Washington, D.C. 20001

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The Capitol, PL-01
Tallahassee, FL 32399

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Boise, ID 83720

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Chicago, IL 60601

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Maine Attorney General

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Suite 102, State Capital
St. Paul, MN 55155

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Lynn Fitch
Department of Justice, P.O. Box 220
Jackson, MS 39205

Missouri Attorney General

Andrew Bailey
Supreme Ct. Bldg., 207 W. High St.
P.O. Box 899
Jefferson City, MO 65101

Montana Attorney General

Austin Knudsen
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215 N. Sanders St., Third Floor
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Helena, MT 59620

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Mike Hilgers
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Lincoln, NE 68509

Nevada Attorney General

Aaron D. Ford
* NVAGCAFAnotices@ag.nv.gov
* Preferred

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Concord, NH 03301

New Jersey Attorney General

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Bismarck, ND 58505

Northern Mariana Islands Attorney General

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Saipan, MP 96950

Ohio Attorney General

Dave Yost
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Columbus, OH 43215

Oklahoma Attorney General

Gentner Drummond
313 NE 21st Street
Oklahoma City, OK 73105

Oregon Attorney General

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Oregon Department of Justice
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Salem, OR 97301

Pennsylvania Attorney General

Michelle A. Henry
Pennsylvania Office of Attorney General
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Harrisburg, PA 17120

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Texas Attorney General

Ken Paxton
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Austin, TX 78711

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St. Thomas, Virgin Islands 00802

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Salt Lake City, UT 84114

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Charity R. Clark
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Montpelier, VT 05609

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Jason Miyares
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Richmond, VA 23219

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Bob Ferguson
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P.O. Box 40100
Olympia, WA 98504

West Virginia Attorney General

Patrick Morrisey
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Charleston, WV 25305

Wisconsin Attorney General

Josh Kaul
Wisconsin Department of Justice State
Capitol, Room 114 East
P.O. Box 7857
Madison, WI 53707

Wyoming Attorney General

Bridget Hill
State Capitol Bldg.
109 State Capitol
Cheyenne, WY 82002

Exhibit 3

Asetline v. Bank of America, N.A.
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

FIRST-CLASS MAIL
U.S. POSTAGE PAID
CITY, ST
PERMIT NO. XXXX

ELECTRONIC SERVICE REQUESTED

LEGAL NOTICE

If you had a consumer checking and/or savings account with Bank of America, N.A., and paid Incoming Wire Transfer Fees between March 8, 2019, and August 31, 2023, you may be entitled to a payment from a class action Settlement.

(833) 522-3647

www.BANAWireTransferFeeSettlement.com

<<Refnum Barcode>>

CLASS MEMBER ID: <<Refnum>>

Postal Service: Please do not mark barcode

<<FirstName>> <<LastName>>

<<Company>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip>>.<<zip4>>

<<Country>>

LEGAL NOTICE OF CLASS ACTION SETTLEMENT

Para una notificación en español, visite nuestro sitio de web: www.BANAWireTransferFeeSettlement.com

A Settlement has been reached with Bank of America, N.A. (“BANA”) in a class action lawsuit alleging that certain wire transfer fees on incoming payments into consumer checking and savings accounts (“Incoming Wire Transfer Fees”) should not have been assessed from **March 8, 2019, through August 31, 2023**.

You may be a Settlement Class member in *Aseltine v. Bank of America, N.A.*, Case No. 3:23-cv-00235-MOC-WCM, in which the Plaintiff, Aaron Aseltine, alleges BANA improperly assessed and collected Incoming Wire Transfer Fees on accounts opened on or before August 31, 2012. BANA maintains it did nothing wrong and that its contract with Accountholders permitted the fees charged but has agreed to settle the lawsuit to avoid the cost, delay, and uncertainty of litigation. The Court has not decided which side is right.

Who is included? BANA records indicate that you are a Settlement Class member in this Settlement because you are in the Settlement Class, which includes: All United States Accountholders of BANA consumer checking and/or savings accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

What does the Settlement provide? BANA will create a \$21,000,000 Settlement Fund. After deducting court-awarded Attorneys’ Fees and Costs, a Service Award to the Class Representative, and the Settlement Administration Costs, the Net Settlement Fund will be divided *pro rata* among all Settlement Class Members.

What are my options? If you do nothing and the Settlement is approved and becomes final, you will automatically receive a Settlement Class Member Payment by credit or check, and your rights will be affected. If you do not want to be legally bound by the Settlement or receive a Settlement Class Member Payment, you must opt-out of the Settlement by **November 9, 2024**. Unless you opt-out of the Settlement, you will not be able to sue or continue to sue BANA for any claim made in this lawsuit or released by the Settlement. If you stay in the Settlement (and do not opt-out), you may object to it by **November 9, 2024**.

The Court’s Final Approval Hearing. The Final Approval Hearing was originally scheduled for October 21, 2024, however it has since been rescheduled to **December 9, 2024**. At this hearing, the Court will decide whether to approve: (1) the Settlement; (2) Class Counsel’s request for Attorneys’ Fees and Costs (up to one-third of the Settlement Fund); and (3) a Service Award of up to \$5,000 for the Class Representative. You or your lawyer may appear at the hearing at your own expense, but you do not have to.

Exhibit 4

NOTICE OF PENDING CLASS ACTION AND PROPOSED SETTLEMENT

READ THIS NOTICE FULLY AND CAREFULLY. THE PROPOSED SETTLEMENT MAY AFFECT YOUR RIGHTS.

IF YOU HAD A CONSUMER CHECKING AND/OR SAVINGS ACCOUNT WITH BANK OF AMERICA, N.A., AND PAID CERTAIN WIRE TRANSFER FEES ON INCOMING PAYMENTS INTO YOUR ACCOUNT FROM MARCH 8, 2019, THROUGH AUGUST 31, 2023, YOU MAY BE ENTITLED TO A PAYMENT FROM A CLASS ACTION SETTLEMENT.

Para una notificación en español, visite nuestro sitio de web: www.BANAWireTransferFeeSettlement.com

The District Court for the Western District of North Carolina has authorized this Notice.
It is not a solicitation from a lawyer.

SUMMARY OF YOUR OPTIONS AND THE LEGAL EFFECT OF EACH OPTION	
DO NOTHING	If you were assessed and were not refunded Incoming Wire Transfer Fees challenged in this settlement, then you will receive a Settlement Class Member Payment from the Settlement Fund so long as you do not opt-out of the Settlement (described in the next box).
OPT-OUT and EXCLUDE YOURSELF FROM THE SETTLEMENT; RECEIVE NO PAYMENT BUT RELEASE NO CLAIMS	You can choose to opt-out of the Settlement which means you are excluding yourself from the Settlement. This means you choose not to participate in the Settlement. You will keep your individual claims against Bank of America, N.A. (“BANA”), but you will not receive a Settlement Class Member Payment. The deadline to opt-out of the Settlement is November 9, 2024 . If you opt-out but still want to recover against BANA, then you will have to file a separate lawsuit or claim.
OBJECT TO THE SETTLEMENT	If you do not opt-out, but instead wish to object to the Settlement or any matters described in the Notice, you may do so by filing with the Court an objection. The deadline to object to the Settlement is November 9, 2024 .

These rights and options—*and the deadlines to exercise them*—along with the material terms of the Settlement are explained in this Long Form Notice.

BASIC INFORMATION

1. What is this Action about?

The lawsuit that is being settled is entitled *Aaron Asestine v. Bank of America, N.A.*, Case No. 3:23-cv-00235 (the “Action”). The person who sued is called the “Class Representative” or “Plaintiff.” BANA is the Defendant. The case is a “class action.” That means the Class Representative is acting on behalf of the Settlement Class. The transactions at issue occurred between **March 8, 2019, and August 31, 2023**.

The Settlement Class consists of all Accountholders in the United States of a BANA consumer checking and/or savings Accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

BANA denies all wrongdoing and liability and denies that Plaintiff’s claims entitle him or the Settlement Class Members to any relief and denies that anyone was harmed by the conduct that the Plaintiff alleges.

2. Why did I receive a Notice of this Action?

You received the Notice because BANA’s records indicate you are in the Settlement Class that was alleged to have been charged one or more of the Incoming Wire Transfer Fees at issue. The Court directed the Notice be sent to all Settlement Class members because each Settlement Class member has a right to know about the proposed Settlement and the options available to him or her before the Court decides whether to approve the Settlement.

3. Why did the Parties settle?

In any lawsuit, there are risks and potential benefits that come with a trial versus settling at an earlier stage. It is Class Counsel’s job to identify when a proposed settlement offer is good enough that it justifies recommending settling the case instead of continuing to trial. In a class action, these lawyers, known as Class Counsel, make this recommendation to the Class Representative. The Class Representative has the duty to act in the best interests of the class as a whole and, in this case, it is his belief, as well as Class Counsel’s opinion, that this Settlement is in the best interest of all Settlement Class Members for at least the following reasons:

There is legal uncertainty about whether a judge or a jury will find that BANA breached its agreements with customers or otherwise acted improperly by assessing the Incoming Wire Transfer Fees that are the subject of this Action. There is also uncertainty about whether the Class Representative’s claims are subject to other defenses that might result in no or less recovery to Settlement Class Members. Even if the Class Representative was to win at trial, there is no assurance that the Settlement Class Members would be awarded more than the \$21,000,000 that BANA is paying in this Settlement, and it may take years of litigation before any payments would be made. By settling, the Settlement Class will avoid these, and other risks, and the delays associated with continued litigation.

While BANA disputes Class Representative’s claims, it has agreed to settle to avoid the costs, distractions, and risks of litigation. Thus, even though BANA denies that it did anything improper, it believes the Settlement is in its best interest and in the best interests of all of the Settlement Class Members.

WHO IS IN THE SETTLEMENT

4. How do I know if I am part of the Settlement?

If you received the Notice, then BANA’s records indicate that you are a Settlement Class member who is entitled to receive a Settlement Class Member Payment.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT

5. What options do I have with respect to the Settlement?

You have three options: (1) do nothing and you will receive a Settlement Class Member Payment according to the terms of this Settlement, but you give up your rights to sue BANA separately about the same legal claims in this lawsuit; (2) opt-out of the Settlement and you will not receive a Settlement Class Member Payment; or (3) participate in the Settlement but object to it. Each of these options is described in a separate section below.

6. What are the critical deadlines?

If you do nothing, you will receive a Settlement Class Member Payment.

The deadline for sending a letter to opt-out or exclude yourself from the Settlement is **November 9, 2024**.

The deadline to file an objection with the Court is **November 9, 2024**.

7. Under what circumstances should I opt-out?

If you do not like the Settlement and you believe you could receive more money by pursuing your claims on your own (with or without an attorney you could hire) and you are comfortable with the risk that you might lose your case or get less than you would in this Settlement, then you may want to consider opting-out.

8. What happens if I file an objection?

If you believe the Settlement is unreasonable, unfair, or inadequate, and the Court should reject the Settlement, you can object to the Settlement terms. The Court will decide if your objection is valid. If the Court agrees with you, then the Settlement may not be approved, and no payments will be made to you or any other Settlement Class Member. If your objection (and any other objection) is overruled, and the Settlement is approved, then you will still get a Settlement Class Member Payment.

9. What must happen for the Settlement to be approved?

The Court must decide the Settlement is fair, reasonable, and adequate before it will approve it. The Court has already given Preliminary Approval of the Settlement, which is why you received the Settlement Class Notice via email or mail. The Court will make a final decision regarding the Settlement at a Final Approval Hearing, which is currently scheduled for **December 9, 2024**.

THE SETTLEMENT PAYMENT

10. How much is the Settlement?

BANA has agreed to create a cash Settlement Fund of \$21,000,000. As discussed separately below, Attorneys' Fees and Costs, a Service Award to the Class Representative, and all Settlement Administration Costs will be paid out of this amount. Subject to Court approval, the Net Settlement Fund (money remaining after payment of Attorneys' Fees, Costs, a Service Award, and Settlement Administration Costs) will be divided *pro rata* among all Settlement Class Members based on the formula described in the Agreement.

11. How much of the Settlement Fund will be used to pay for Attorneys' Fees and Costs?

Class Counsel will request the Court award up to one-third of the Settlement Fund (\$7,000,000) as Attorneys' Fees, plus reimbursement of Class Counsel's litigation costs incurred in prosecuting the Action. The Court will decide the amount of Attorneys' Fees and Costs to award Class Counsel.

12. How much of the Settlement Fund will be used to pay the Class Representatives a Service Award?

Class Counsel, on behalf of the Class Representative, will request a Service Award of up to \$5,000 for the Class Representative. The Service Award must be approved by the Court.

13. How much will my payment be?

Subject to Court approval, the Net Settlement Fund will be divided among all Settlement Class Members entitled to Settlement Class Member Payments in accordance with the formula outlined in the Agreement found at www.BANAWireTransferFeeSettlement.com. Current Accountholders of BANA as of the Effective Date of the Agreement will receive a credit to their BANA Accounts. Past Accountholders of BANA will receive a check from the Settlement Administrator.

14. Do I have to do anything if I want to participate in the Settlement?

No. Any amount you are entitled to under the terms of the Settlement will be distributed to you, unless you choose to opt-out of the Settlement. Opting-out from the Settlement means you choose not to participate in the Settlement. You will keep your individual claims against BANA, but you will not receive a Settlement Class Member Payment. In that case, if you choose to seek recovery against BANA, then you will have to file a separate lawsuit or claim.

15. When will I receive my payment?

The Court will hold a Final Approval Hearing on **December 9, 2024**, to consider whether the Settlement should be approved. If there are no objections and the Court approves the Settlement, then Settlement Class Member Payments should be made within approximately 45 to 60 days after the Settlement's Effective Date. The Effective Date means the next business day after the entry of the Final Approval Order and Final Judgment and Order of Dismissal provided there are no objections to the approval of the Settlement. If there are objections, then the Effective Date shall mean the next business day following the last date on which a notice of appeal directed to the entry of the Final Approval Order and Final Judgment and Order of Dismissal could have been timely filed but with no notice of appeal having been filed; or, should a notice of appeal be filed, it shall mean the next business day after the Final Approval Order and Final Judgment and Order of Dismissal is affirmed, all appeals are dismissed, and no further appeal is permitted.

OPTING-OUT OF THE SETTLEMENT

16. How do I opt-out from the Settlement?

If you do not want to receive a Settlement Class Member Payment, or if you want to keep any right you may have to sue BANA for the claims alleged in this lawsuit, then you must opt-out of the Settlement.

To opt-out, you must send a letter to the Settlement Administrator that you want to be excluded from the Settlement. Your letter can simply say, "I hereby elect to opt-out of the Settlement in the Aaron Aseltine v. Bank of America,

N.A. class action.” Be sure to include your name, your address, your email address (if any), and your signature. Your opt-out request must be postmarked by **November 9, 2024**, and sent to the following address:

Aseltine v. Bank of America, N.A.
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

17. What happens if I opt-out of the Settlement?

If you opt-out of the Settlement, you will preserve and not give up any of your rights to sue BANA for the claims alleged in this case. However, you will not be entitled to receive a Settlement Class Member Payment from this Settlement.

18. If I opt-out of the Settlement, can I obtain a Settlement Class Member Payment?

No. If you opt-out, you will not be entitled to a Settlement Class Member Payment.

OBJECTING TO THE SETTLEMENT

19. How do I notify the Court that I do not like the Settlement?

You can object to the Settlement, the Attorneys’ Fees and Costs Award, and/or the Service Award that you do not like, provided you do not opt-out of the Settlement. (Settlement Class Members who opt-out of the Settlement have no right to object to how Settlement Class Members are treated.) To object, you must do so by filing with the Court a notice of your intention to object. Your objection must include the following:

- the objector’s full name, address, telephone number, and e-mail address (if any);
- information identifying the objector as a Settlement Class Member, including evidence the objector is a Settlement Class Member;
- a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable;
- the identity of all counsel representing or assisting the objector, if any;
- the identity of all counsel representing the objector who will appear at the Final Fairness Hearing, if any;
- a list of all Persons who will be called to testify at the Final Fairness Hearing in support of the objection, if any;
- a statement confirming whether the objector intends to personally appear and/or testify at the Final Approval Hearing;
- the objector’s signature and the signature of the objector’s duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation), if any;
- a list, by case name, court, and docket number, of all other cases in which the objector (directly or through counsel) has filed an objection to any proposed class action settlement within the last 3 years;

- a list, by case name, court, and docket number, of all other cases in which the objector’s counsel (on behalf of any person or entity) has filed an objection to any proposed class action settlement within the last 3 years;
- a list, by case name, court, and docket number, of all other cases in which the objector has been a named plaintiff in any class action or served as a lead plaintiff or class representative; and
- the objector’s signature (an attorney’s signature is not sufficient).

If your objection is made by or through an attorney, the objection must also include:

- the identity and number of the Settlement Class Members represented by objector’s counsel;
- the number of such represented Settlement Class Members who have opted-out of the Settlement Class; and
- the number of such represented Settlement Class Members who have remained in the Settlement Class and have not objected.

The objection must also include the dates when the objector is available for deposition, which dates may be no later than five days before the Final Approval Hearing.

Be advised that if you object to the Settlement and retain an attorney for purposes of objecting, you are solely responsible for paying that attorney’s fees and costs. If the attorney intends to seek Attorneys’ Fees and Costs from anyone other than the objector(s) he or she represents, the attorney shall also file with the Court and serve upon Class Counsel and BANA’s Counsel, not later than 30 days before the Final Approval Hearing or as the Court may otherwise direct, a document containing the following: (i) the amount of fees sought by the attorney for representing the objector and the factual and legal justification for the fees being sought; (ii) a statement regarding whether the fees being sought were calculated on the basis of a lodestar, contingency, or other method; (iii) the number of hours already spent by the attorney and an estimate of the hours to be spent in the future; and (iv) the attorney’s hourly rate.

If you fail to comply with the provisions herein, you will waive and forfeit any and all rights to appear and/or object separately and will be bound by the terms of the Settlement Agreement and the orders and judgments of the Court.

To be timely, written notice of an objection must be filed with the Settlement Administrator and/or Court by **November 9, 2024**, and served at the same time to Class Counsel and Defendant’s counsel to the following addresses:

CLERK OF COURT	CLASS COUNSEL	BANA’S COUNSEL
United States Courthouse Western District of North Carolina 319 U.S. Courthouse Building Asheville, NC 28801	Jeff Ostrow Jonathan Streisfeld KOPELOWITZ OSTROW P.A. 1 West Las Olas Blvd Suite 500 Fort Lauderdale, FL 33301 Sophia Goren Gold KALIELGOLD PLLC 490 43rd Street No. 122 Oakland, CA 94609 David M. Wilkerson THE VAN WINKLE LAW FIRM P.O. Box 7376 Asheville, NC 28802	Laura A. Stoll Laura G. Brys GOODWIN PROCTER LLP 601 S. Figueroa Street Suite 4100 Los Angeles, CA 900017 Bradley Kutrow MCGUIREWOODS LLP 201 North Tryon Street Suite 3000 Charlotte, NC 28202

20. What is the difference between objecting and opting-out of the Settlement?

Objecting is telling the Court that you do not believe the Settlement is fair, reasonable, and adequate for the Settlement Class, and asking the Court to reject it. You can object only if you do not opt-out of the Settlement. If you object to the Settlement and do not opt-out, then you are entitled to a Settlement Class Member Payment if the Settlement is approved, but you will release claims you might have against BANA. Opting-out, is telling the Court that you do not want to be part of the Settlement, and do not want to receive a Settlement Class Member Payment or release claims you might have against BANA for the claims alleged in this lawsuit.

21. What happens if I object to the Settlement?

If the Court sustains your objection, or the objection of any other Settlement Class Member, then there may be no Settlement. If you object, but the Court overrules your objection and any other objection(s), then you will be part of the Settlement.

THE COURT'S FINAL APPROVAL HEARING

22. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing on **December 9, 2024 at 10:00 AM** in Courtroom 1 at the United States District Court for the Western District of North Carolina, located at 100 Otis St., Asheville NC 28801. Parties may attend in person at either the Asheville Division District Courthouse or in Courtroom 5A of the Charlotte Division District Courthouse, which is located at Charles R. Jonas Federal Building, 401 West Trade Street, Charlotte, NC 28202. The Court will preside remotely from the Asheville location to the Charlotte location. Parties may attend remotely by contacting the Deputy Clerk at the Charlotte location for further instructions (angela_smith@ncwd.uscourts.gov). The Final Approval Hearing was originally scheduled for October 21, 2024. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. If there are objections, the Court will consider them. The Court may also decide how much to award Class Counsel for Attorneys' Fees and Costs and how much the Class Representative should get as a Service Award for acting as the Class Representative.

23. Do I have to come to the hearing?

No. Class Counsel will answer any questions the Court may have. You or your lawyer may appear at the hearing at your own expense if you desire to do so, but you do not have to. If you have submitted an objection, then you may want to attend.

24. May I speak at the hearing?

If you have objected, you may ask the Court for permission to speak at the Final Approval Hearing. To do so, you must separately file a "Notice of Intent to Appear" with the Court no later than **November 9, 2024** and in that notice you must:

- state how much time the Settlement Class Member anticipates needing to present the objection;
- identify, by name, address, and telephone number all witnesses the Settlement Class Member proposes to have testify;
- summarize in detail the anticipated testimony of all such witnesses;
- identify all exhibits the Settlement Class Member intends to offer in support of the objection; and
- attach complete copies of all such exhibits.

You must also deliver a copy of the Notice of Intent to Appear with the above listed items to Class Counsel and BANA's Counsel.

IF YOU DO NOTHING

25. What happens if I do nothing at all?

If you do nothing at all, and if the Settlement is approved, then you may receive a Settlement Class Member Payment that represents your share of the Net Settlement Fund. You will be considered a part of the Settlement Class, and you will give up claims against BANA for the conduct identified in the Settlement. You will not give up any other claims you might have against BANA that are not released in this Settlement.

THE LAWYERS REPRESENTING YOU

26. Do I have a lawyer in this case?

The Court ordered that the lawyers and their law firms referred to in this Notice as Class Counsel will represent you and the other Settlement Class members. You may hire your own attorney, at your own expense if you desire to do so, but you do not have to.

27. Do I have to pay the lawyer for accomplishing this result?

No. Class Counsel will be paid directly from the Settlement Fund.

28. Who determines what the Attorneys' Fees and Costs Award will be?

The Court will be asked to approve the amount of Attorneys' Fees and Costs Award at the Final Approval Hearing. Class Counsel will file an application for attorneys' fees and will specify the amount being sought as discussed above. Once filed, you may review the Motion for Final Approval, which will include the Attorneys' Fees and Costs and Service Award application, at the Settlement Website, www.BANAWireTransferFeeSettlement.com.

GETTING MORE INFORMATION

This Long Form Notice only summarizes the proposed Settlement. More details are contained in the Settlement Agreement, which can be viewed/obtained online at www.BANAWireTransferFeeSettlement.com.

For additional information about the Settlement and/or to obtain copies of the Settlement Agreement, the pleadings in this case, or to change your address for purposes of receiving a Settlement Class Member Payment, you should contact the Settlement Administrator using the Toll-Free number (833) 522-3647, or by writing to:

Aseltine v. Bank of America, N.A.
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

PLEASE DO NOT CONTACT THE COURT OR ANY REPRESENTATIVE OF BANA CONCERNING THIS NOTICE OR THE SETTLEMENT.

Exhibit 5

AVISO DE DEMANDA COLECTIVA PENDIENTE Y ACUERDO PROPUESTO

LEA ESTE AVISO POR COMPLETO Y CON DETENIMIENTO. EL ACUERDO PROPUESTO PUEDE AFECTAR SUS DERECHOS.

SI TENÍA UNA CUENTA CORRIENTE O CAJA DE AHORROS PARA CONSUMIDOR EN BANK OF AMERICA, N.A., Y PAGÓ CIERTOS CARGOS POR TRANSFERENCIA BANCARIA SOBRE LOS PAGOS ENTRANTES EN SU CUENTA DESDE EL 8 DE MARZO DE 2019 HASTA EL 31 DE AGOSTO DE 2023, ES POSIBLE QUE TENGA DERECHO AL PAGO DE UN ACUERDO DE DEMANDA COLECTIVA.

Para una notificación en español, visite nuestro sitio web: www.BANAWireTransferFeeSettlement.com

El Tribunal de Distrito para el Distrito Oeste de North Carolina ha autorizado este Aviso.
No es una solicitud de un abogado.

RESUMEN DE OPCIONES Y EFECTO LEGAL DE CADA UNA	
NO HACER NADA	Si se le evaluó y no se le reembolsaron los cargos por transferencias electrónicas entrantes impugnados en este acuerdo, recibirá un Pago a los Miembros del Colectivo del Acuerdo del Fondo del Acuerdo siempre y cuando no opte por excluirse del Acuerdo (se describe en el siguiente casillero).
OPTAR POR NO PARTICIPAR y EXCLUIRSE DEL ACUERDO; NO RECIBIR NINGÚN PAGO, PERO NO DESISTIR A NINGÚN RECLAMO	Puede optar por no participar en el Acuerdo, lo que significa que se excluye del Acuerdo. Esto significa que usted elige no participar en el Acuerdo. Usted mantendrá sus reclamos individuales contra Bank of America, N.A. (“BANA”), pero no recibirá un Pago a los Miembros del Colectivo del Acuerdo. La fecha límite para optar por no participar en el Acuerdo es el 9 de noviembre de 2024 . Si ejerce esa opción de no participar, pero desea reclamar una indemnización a BANA, tendrá que presentar una demanda o reclamo por separado.
OBJETAR EL ACUERDO	Si no opta por excluirse, pero desea objetar el Acuerdo o cualquiera de los asuntos descritos en el Aviso, puede hacerlo presentando una objeción ante el Tribunal. La fecha límite para objetar el Acuerdo es el 9 de noviembre de 2024 .

Estos derechos y opciones, *y los plazos para ejercerlos*, junto con los términos materiales del Acuerdo se explican en este Aviso de formato largo.

INFORMACIÓN BÁSICA

1. ¿De qué trata esta Acción?

La demanda que se está resolviendo se denomina *Aaron Aseltine v. Banco de América, N.A.*, Caso n.º 3:23-cv-00235 (la “Acción”). La persona que demandó se llama el “Representante del Colectivo” o “Demandante”. BANA es la Demandada. El caso es una “demanda colectiva”. Eso significa que el Representante del Colectivo actúa en nombre del Colectivo del Acuerdo. Las transacciones en cuestión se realizaron entre el **8 de marzo de 2019 y el 31 de agosto de 2023**.

El Colectivo del Acuerdo consiste en todos los titulares de cuentas en los Estados Unidos de una cuenta corriente o caja de ahorros para consumidor de BANA abierta el 31 de agosto de 2012 o con anterioridad; quienes, durante el Período de la Demanda Colectiva, pagaron un Cargo por Transferencia Electrónica Entrante y no se les reembolsó dicho cargo.

BANA niega todas las irregularidades y responsabilidades y niega que los reclamos del Demandante le otorguen derecho al Demandante o a los Miembros del Colectivo del Acuerdo a reparación alguna, y niega que alguien haya sido perjudicado por la conducta que alega el Demandante.

2. ¿Por qué recibí un Aviso sobre esta demanda?

Usted recibió el Aviso porque los registros de BANA indican que usted integra el Colectivo del Acuerdo al que supuestamente se le cobró uno o más de los Cargos por Transferencias Electrónicas Entrantes en cuestión. El Tribunal ordenó que se enviara este Aviso a todos los Miembros del Colectivo del Acuerdo porque cada uno de esos miembros tiene derecho a conocer el Acuerdo propuesto y las opciones disponibles para él o ella antes de que el Tribunal decida si aprueba el Acuerdo.

3. ¿Por qué llegaron a un acuerdo entre las partes?

En cualquier demanda, existen posibles riesgos y beneficios al enfrentar un juicio en comparación con un acuerdo en una etapa anterior. Es la tarea de los Abogados del Colectivo identificar cuándo una oferta de conciliación propuesta es lo suficientemente buena como para justificar la recomendación de resolver el caso en lugar de avanzar hacia un juicio. En una demanda colectiva, estos abogados, conocidos como Abogados del Colectivo, hacen esta recomendación al Representante del Colectivo. El Representante del Colectivo tiene la obligación de actuar en pos del mejor interés de todo el colectivo y, en este caso, considera, al igual que los Abogados del Colectivo, que este Acuerdo es lo mejor para todos los Miembros del Colectivo del Acuerdo por los siguientes motivos, como mínimo:

Existe incertidumbre legal sobre si un juez o un jurado determinarán que BANA incumplió sus acuerdos con los clientes o actuó de manera inapropiada al evaluar las Tarifas de Transferencia Electrónica Entrante que son objeto de esta Acción. También hay incertidumbre sobre si los reclamos del Representante del Colectivo están supeditados a otras defensas que podrían derivar en una indemnización nula o menor para los Miembros del Colectivo del Acuerdo. Incluso si el Representante del Colectivo ganara el juicio, no hay garantía de que a los Miembros del Colectivo del Acuerdo se les otorgue una suma superior a los \$21,000,000 que BANA está pagando en este Acuerdo, y pueden pasar años de litigio antes de que se realicen los pagos. Al llegar a una conciliación, el Colectivo del Acuerdo evitaría esos y otros riesgos y los retrasos asociados con la continuación del litigio.

Si bien BANA cuestiona los reclamos del Representante del Colectivo, ha aceptado llegar a un acuerdo para evitar los costos, las derivaciones y los riesgos del litigio. Por lo tanto, aunque BANA niega haber hecho algo indebido, cree que el Acuerdo es lo más conveniente para ellos y para todos los Miembros del Colectivo del Acuerdo.

QUIÉNES ESTÁN COMPRENDIDOS EN EL ACUERDO

4. ¿Cómo sé si formo parte del Acuerdo?

Si recibió el Aviso, entonces los registros de BANA indican que usted es un miembro del Colectivo del Acuerdo que tiene derecho a recibir un Pago a los Miembros del Colectivo del Acuerdo.

SUS DERECHOS Y OPCIONES LEGALES EN ESTE ACUERDO

5. ¿Qué opciones tengo con respecto al Acuerdo?

Tiene tres opciones: (1) no hacer nada y recibirá un Pago a los Miembros del Colectivo del Acuerdo conforme a los términos de este Acuerdo, pero renuncia a sus derechos de demandar a BANA por separado con respecto a los mismos reclamos legales que se plantean en esta demanda; (2) optar por no participar en el Acuerdo y no recibirá un Pago a los Miembros del Colectivo del Acuerdo; o (3) participar en el Acuerdo pero objetarlo. Cada una de estas opciones se describe en una sección separada a continuación.

6. ¿Cuáles son las fechas límite más importantes?

Si no hace nada, recibirá un Pago a los Miembros del Colectivo del Acuerdo.

La fecha límite para enviar una carta para optar por no participar o excluirse del Acuerdo es el **9 de noviembre de 2024**.

La fecha límite para presentar una objeción ante el Tribunal es el **9 de noviembre de 2024**.

7. ¿En qué circunstancias debo optar por no participar?

Si a usted no le agrada el Acuerdo y cree que podría recibir más dinero al presentar los reclamos por su cuenta (mediante la contratación o no de un abogado), y no le molesta correr el riesgo de perder su caso u obtener menos de lo que recibiría en este Acuerdo, entonces tal vez desee considerar la posibilidad de no participar.

8. ¿Qué sucede si presento una objeción?

Si usted cree que el Acuerdo es irrazonable, injusto o inadecuado, y que el Tribunal debe rechazar el Acuerdo, puede objetar los términos del Acuerdo. El Tribunal decidirá si su objeción es válida. Si el Tribunal está de acuerdo con usted, entonces tal vez no se apruebe el Acuerdo y no se le hará ningún pago a usted ni a ningún otro Miembro del Colectivo del Acuerdo. Si su objeción (y cualquier otra objeción) es denegada, y se aprueba el Acuerdo, aun así podrá recibir el Pago a los Miembros del Colectivo del Acuerdo.

9. ¿Qué tiene que suceder para que se apruebe el Acuerdo?

El Tribunal debe decidir si el Acuerdo es justo, razonable y adecuado antes de aprobarlo. El Tribunal ya otorgó la Aprobación Preliminar del Acuerdo, por eso usted recibió el Aviso de Acuerdo de Demanda Colectiva por correo electrónico o correo postal. El Tribunal adoptará una resolución definitiva con respecto al Acuerdo en una Audiencia de Aprobación Definitiva, que actualmente está programada para el **9 de diciembre de 2024**.

PAGO DEL ACUERDO

10. ¿Cuál es el monto del Acuerdo?

BANA acordó crear un Fondo del Acuerdo en efectivo por un monto de \$21,000,000. Como se explica por separado a continuación, los Honorarios de Abogados y Costas Judiciales, una Gratificación por Servicios al Representante del Colectivo y todos los Costos de Administración del Acuerdo se pagarán con cargo a este monto. Sujeto a la aprobación del Tribunal, el Fondo Neto del Acuerdo (dinero restante después del pago de los Honorarios de Abogados y Costas Judiciales, la Gratificación por Servicios y los Costos de Administración del Acuerdo) se dividirá en forma *prorrataeda* entre todos los Miembros del Colectivo del Acuerdo sobre la base de la fórmula descrita en el Acuerdo.

11. ¿Cuánto dinero del Fondo del Acuerdo se utilizará para pagar los Honorarios de Abogados y Costas Judiciales?

Los Abogados del Colectivo solicitarán que el Tribunal otorgue hasta un tercio del Fondo del Acuerdo (\$7,000,000) en concepto de Honorarios de Abogados, más el reembolso de las costas judiciales de los Abogados del Colectivo abonadas en el procesamiento de la Demanda. El Tribunal decidirá el monto de los Honorarios de Abogados y Costas Judiciales que otorgará a los Abogados del Colectivo.

12. ¿Qué parte del Fondo del Acuerdo se utilizará para pagar la Gratificación por Servicios a los Representantes del Colectivo?

Los Abogados del Colectivo, en nombre del Representante del Colectivo, solicitarán un monto máximo de \$5,000 en concepto de Gratificación por Servicios para el Representante del Colectivo. La Gratificación por Servicios debe ser aprobada por el Tribunal.

13. ¿Cuánto me pagarán?

Sujeto a la aprobación del Tribunal, el Fondo Neto del Acuerdo se dividirá entre todos los Miembros del Colectivo del Acuerdo con derecho a los Pagos a los Miembros del Colectivo del Acuerdo, conforme a la fórmula descrita en el Acuerdo, que se encuentra en www.BANAWireTransferFeeSettlement.com. Los actuales titulares de cuentas de BANA, a partir de la Fecha de Entrada en Vigencia del Acuerdo, recibirán un crédito en sus cuentas de BANA. Los extitulares de cuentas de BANA recibirán un cheque del Administrador del Acuerdo.

14. ¿Tengo que hacer algo si quiero participar en el Acuerdo?

No. Se le asignará la cantidad a la que tenga derecho en virtud de los términos del Acuerdo, a menos que opte por no participar en el Acuerdo. Si opta por no participar del Acuerdo, significa que elige excluirse del Acuerdo. Usted mantendrá sus reclamos individuales contra BANA, pero no recibirá un Pago a los Miembros del Colectivo del Acuerdo. En ese caso, si opta por reclamar una indemnización contra BANA, tendrá que presentar una demanda o reclamo por separado.

15. ¿Cuándo recibiré mi pago?

El Tribunal celebrará una Audiencia de Aprobación Definitiva el **9 de diciembre de 2024** para considerar si debe aprobar el Acuerdo. Si no hay objeciones y el Tribunal aprueba el Acuerdo, entonces los Pagos a los Miembros del Colectivo del Acuerdo deben realizarse alrededor de los 45 a 60 días posteriores a la Fecha de Entrada en Vigencia del Acuerdo. La Fecha de Entrada en Vigencia significa el siguiente día hábil después de la ejecución de la Orden de Aprobación Definitiva y la Sentencia Definitiva y la Orden de Desestimación, siempre que no haya objeciones a la aprobación del Acuerdo. Si hay objeciones, entonces la Fecha de Entrada en Vigencia significará el siguiente día

hábil después de la última fecha en la que se podría haber presentado oportunamente un aviso de apelación dirigido a la ejecución de la Orden de Aprobación Definitiva y la Sentencia Definitiva y la Orden de Desestimación, pero sin que se haya presentado ningún aviso de apelación; o, en caso de que se presente un aviso de apelación, significará el siguiente día hábil después de que se confirme la Orden de Aprobación Definitiva y la Sentencia Definitiva y la Orden de Desestimación, se desestimen todas las apelaciones y no se permita ninguna otra apelación.

OPTAR POR NO PARTICIPAR DEL ACUERDO

16. ¿Cómo me excluyo del Acuerdo?

Si no desea recibir un Pago a los Miembros del Colectivo del Acuerdo, o si desea conservar algún derecho que pudiera tener para demandar a BANA por lo reclamos alegados en esta demanda, entonces debe optar por no participar en el Acuerdo.

Para optar por no participar, debe enviar una carta al Administrador del Acuerdo indicando que desea excluirse del Acuerdo. Su carta puede decir simplemente: “Por la presente decido optar por no participar en el Acuerdo de la demanda colectiva Aaron Aseltine v. Bank of America, N.A.” Asegúrese de incluir su nombre, su dirección, su dirección de correo electrónico (si tuviera) y su firma. Su solicitud de exclusión voluntaria debe tener matasellos con fecha que no sea posterior al **9 de noviembre de 2024**, y se debe enviar a la siguiente dirección:

Aseltine v. Bank of America, N.A.
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

17. ¿Qué sucede si elijo no participar en el Acuerdo?

Si elige excluirse del Acuerdo, usted preservará y no renunciará a ninguno de sus derechos a demandar a BANA por los reclamos alegados en este caso. Sin embargo, no tendrá derecho a recibir el Pago a los Miembros del Colectivo del Acuerdo que surja de este Acuerdo.

18. Si opto por no participar en el Acuerdo, ¿puedo obtener un Pago a los Miembros del Colectivo del Acuerdo?

No. Si opta por no participar, no tendrá derecho a un Pago a los Miembros del Colectivo del Acuerdo.

OBJETAR EL ACUERDO

19. ¿Cómo le notifico al Tribunal que no me agrada el Acuerdo?

Usted puede objetar el Acuerdo, los Honorarios de Abogados y las Costas Judiciales o la Gratificación por Servicios que no le satisfagan, siempre y cuando no opte por excluirse del Acuerdo. (Los Miembros del Colectivo del Acuerdo que opten por no participar en el Acuerdo no tienen derecho a objetar la forma en que se trata a los Miembros del Colectivo del Acuerdo). Para objetar, debe presentar un aviso de su intención de objetar, ante el Tribunal. La objeción debe incluir la siguiente información:

- Nombre completo del objetor, dirección, número de teléfono y dirección de correo electrónico (si tuviera).
- Información que identifique al objetor como Miembro del Colectivo del Acuerdo, incluida la evidencia de que el objetor es un Miembro del Colectivo del Acuerdo.

- Una declaración escrita de todos los motivos de la objeción, acompañada de cualquier sustento legal para la objeción que el objetor considere pertinente.
- La identidad de todos los abogados que representen o asistan al objetor, si los hubiere.
- La identidad de todos los abogados que representen al objetor que comparecerán ante la Audiencia de Imparcialidad Definitiva, si los hubiera.
- Una lista de todas las personas que serán convocadas para testificar en la Audiencia de Imparcialidad Definitiva en respaldo de la objeción, si las hubiera.
- Una declaración que confirme si el objetor tiene la intención de comparecer personalmente o testificar en la Audiencia de Aprobación Definitiva.
- La firma del objetor y la firma del abogado debidamente autorizado del objetor u otro representante debidamente autorizado (junto con la documentación que establezca dicha representación), si lo hubiera.
- Una lista, por nombre de caso, tribunal y número de expediente, de todos los demás casos en los que el objetor (directamente o a través de un abogado) ha presentado una objeción a cualquier acuerdo de demanda colectiva propuesto durante los últimos 3 años.
- Una lista, por nombre de caso, tribunal y número de expediente, de todos los demás casos en los que el abogado del objetor (en nombre de cualquier persona física o jurídica) ha presentado una objeción a cualquier acuerdo de demanda colectiva propuesto durante los últimos 3 años.
- Una lista, por nombre de caso, tribunal y número de expediente, de todos los demás casos en los que el objetor ha sido un demandante designado en cualquier demanda colectiva o se ha desempeñado como demandante principal o representante del colectivo; y
- La firma del objetor (la firma de un abogado no es suficiente).

Si la objeción es realizada por un abogado o a través de este, la objeción por escrito también debe incluir:

- La identidad y el número de Miembros del Colectivo del Acuerdo representados por el abogado del objetor.
- El número de Miembros del Colectivo del Acuerdo representados que han optado por no participar en el Colectivo del Acuerdo; y
- El número de dichos Miembros del Colectivo del Acuerdo representados que han permanecido en el Colectivo del Acuerdo y no lo han objetado.

La objeción también debe incluir las fechas en que el objetor está disponible para declarar, que pueden ser a más tardar cinco días antes de la Audiencia de Aprobación Definitiva.

Tenga en cuenta que si se opone al Acuerdo y contrata a un abogado con el fin de objetar, usted es el único responsable de pagar los honorarios de ese abogado y las costas judiciales. Si el abogado tiene la intención de solicitar Honorarios de Abogados y Costas Judiciales de alguien que no sea el objetor al que representa, el abogado también presentará ante el Tribunal y notificará a los Abogados del Colectivo y al abogado de BANA, a más tardar 30 días antes de la Audiencia de Aprobación Definitiva o según lo indique el Tribunal, un documento que contenga lo siguiente: (i) el importe de los honorarios solicitados por el abogado para representar al objetor y la justificación fáctica y jurídica de los honorarios solicitados; (ii) una declaración que indique si los honorarios solicitados se calcularon sobre la base de un método de orientación, contingencia u otro; (iii) el número de horas ya dedicadas por el abogado y una estimación de las horas que se dedicarán en el futuro; y (iv) la tarifa por hora del abogado.

Si usted no cumple con las disposiciones del presente documento, renunciará y perderá todos y cada uno de los derechos de comparecer u objetar por separado y estará sometido a los términos del Acuerdo de Conciliación y a las órdenes y sentencias del Tribunal.

Para que sea oportuna, la notificación por escrito de una objeción debe ser presentada ante el Administrador del Acuerdo o el Tribunal a más tardar el **9 de noviembre de 2024**, y se notificará al mismo tiempo a los Abogados del Colectivo y a los abogados de la Demandada a las siguientes direcciones:

SECRETARIO DEL TRIBUNAL	ABOGADOS DEL COLECTIVO	ABOGADOS DE BANA
United States Courthouse Western District of North Carolina 319 U.S. Courthouse Building Asheville, NC 28801	Jeff Ostrow Jonathan Streisfeld KOPELOWITZ OSTROW P.A. 1 West Las Olas Blvd Suite 500 Fort Lauderdale, FL 33301 Sophia Goren Gold KALIELGOLD PLLC 490 43rd Street No. 122 Oakland, CA 94609 David M. Wilkerson THE VAN WINKLE LAW FIRM P.O. Box 7376 Asheville, NC 28802	Laura A. Stoll Laura G. Brys GOODWIN PROCTER LLP 601 S. Figueroa Street Suite 4100 Los Angeles, CA 900017 Bradley Kutrow MCGUIREWOODS LLP 201 North Tryon Street Suite 3000 Charlotte, NC 28202

20. ¿Cuál es la diferencia entre objetar y no participar del Acuerdo?

Objetar es expresarle al Tribunal que usted no cree que el Acuerdo sea justo, razonable y adecuado para el Colectivo del Acuerdo, y solicitarle al Tribunal que lo rechace. Puede objetar solo si no elige no participar en el Acuerdo. Si se opone al Acuerdo y no opta por excluirse, entonces tiene derecho a un Pago a los Miembros del Colectivo del Acuerdo si el Acuerdo se aprueba, pero desistirá de los reclamos que pudiera tener contra BANA. Optar por no participar es expresarle al Tribunal que no desea formar parte del Acuerdo, y no desea recibir un Pago a los Miembros del Colectivo del Acuerdo o desistir de los reclamos que pudiera tener contra BANA por los reclamos alegados en esta demanda.

21. ¿Qué sucede si objeto el Acuerdo?

Si el Tribunal acepta la objeción, o la objeción de cualquier otro Miembro del Colectivo del Acuerdo, entonces es probable que no haya Acuerdo. Si usted objeta pero el Tribunal anula su objeción y cualquier otra objeción, usted será parte del Acuerdo.

AUDIENCIA DE APROBACIÓN DEFINITIVA DEL TRIBUNAL

22. ¿Cuándo y dónde decidirá el Tribunal si aprueba el Acuerdo?

El Tribunal llevará a cabo una Audiencia de Aprobación Definitiva el **9 de diciembre de 2024** a las **10:00 a.m.** en la Sala 1 del Tribunal de Distrito de los Estados Unidos para el Distrito Oeste de Carolina del Norte, ubicado en 100 Otis St., Asheville NC 28801. Las partes pueden asistir en persona en el Tribunal de Distrito de la División de Asheville, o en la Sala 5a del Edificio Federal Charles R. Jonas, ubicado en 401 West Trade Street, Charlotte, NC 28202. El Tribunal presidirá de forma remota desde la ubicación Asheville hasta la ubicación de Charlotte. La partes pueden asistir de forma remota comunicándose con el Secretario Adjunto en la ubicación de Charlotte para obtener más instrucciones (angela_smith@ncwd.uscourts.gov). La Audiencia de Aprobación Definitiva estuvo programada originalmente para el 21 de octubre de 2024. En esta audiencia, el Tribunal considerará si el Acuerdo es justo,

razonable y adecuado. Si hay objeciones, el Tribunal las considerará. El Tribunal también puede decidir el monto que se otorgará a los Abogados del Colectivo en concepto de Honorarios de Abogados y Costas Judiciales y qué monto se otorgará al Representante del Colectivo en concepto de Gratificación por Servicios por su actuación como Representante del Colectivo.

23. ¿Debo acudir a la audiencia?

No. Los Abogados del Colectivo responderán las preguntas que el Tribunal desee realizar. Usted o su abogado pueden comparecer en la audiencia por su cuenta y cargo si así lo desean, pero no tienen la obligación de hacerlo. Si ha presentado una objeción, es posible que desee asistir.

24. ¿Puedo hablar en la audiencia?

Si ha objetado, puede pedir permiso al Tribunal para hablar en la Audiencia de Aprobación Definitiva. Para hacerlo, debe presentar por separado un “Aviso de intención de comparecencia” ante el Tribunal a más tardar el **9 de noviembre de 2024**, y en ese aviso usted debe:

- Indicar cuánto tiempo prevé el Miembro del Colectivo del Acuerdo que requerirá para presentar la objeción.
- Identificar, por nombre, dirección y número de teléfono, a todos los testigos que el Miembro del Colectivo del Acuerdo propone para testificar.
- Resumir en detalle el testimonio anticipado de todos esos testigos.
- Identificar todas las pruebas documentales que el Miembro del Colectivo del Acuerdo tiene la intención de ofrecer el fundamento de la objeción; y
- Adjuntar copias completas de todas esas pruebas.

También debe entregar una copia del Aviso de intención de comparecencia, con los elementos enumerados anteriormente, a los Abogados del Colectivo y a los Abogados de BANA.

SI NO HACE NADA

25. ¿Qué pasa si no hago absolutamente nada?

Si no hace nada en absoluto, y si se aprueba el Acuerdo, es posible que reciba un Pago a los Miembros del Colectivo del Acuerdo que represente su parte del Fondo Neto del Acuerdo. Se le considerará parte del Colectivo del Acuerdo y renunciará a los reclamos contra BANA por la conducta identificada en el Acuerdo. Usted no renunciará a ningún otro reclamo que pudiera tener contra BANA que no esté exonerado en este Acuerdo.

ABOGADOS QUE LO REPRESENTAN

26. ¿Tengo un abogado en este caso?

El Tribunal ordenó que los abogados y sus estudios de abogados, mencionados en este Aviso como Abogados del Colectivo, lo representarán a usted y a otros Miembros del Colectivo del Acuerdo. Usted puede contratar a su propio abogado, por su cuenta y cargo si así lo desea, pero no tiene la obligación de hacerlo.

27. ¿Tengo que pagarle al abogado por lograr este resultado?

No. A los abogados de la demanda colectiva se les pagará directamente del Fondo del Acuerdo.

28. ¿Quién determina cuál será la asignación de Honorarios de Abogados y Costas Judiciales?

Se le pedirá al Tribunal que apruebe el monto de Honorarios de Abogados y Costas Judiciales en la Audiencia de Aprobación Definitiva. Los Abogados del Colectivo presentarán una solicitud de honorarios de abogados y especificarán el monto que se solicita como se comentó anteriormente. Una vez presentada, puede revisar la Moción de Aprobación Definitiva, que incluirá la solicitud de Honorarios de Abogados y Costas Judiciales y Gratificación por Servicios, en el sitio web del Acuerdo, www.BANAWireTransferFeeSettlement.com.

OBTENER MÁS INFORMACIÓN

Este Aviso de formato largo solo resume el Acuerdo propuesto. El Acuerdo de Conciliación incluye más información, que se puede ver u obtener en línea en www.BANAWireTransferFeeSettlement.com.

Para obtener información adicional sobre el Acuerdo o copias del Acuerdo de Conciliación, los escritos de este caso, o para cambiar su dirección con el fin de recibir un Pago a los Miembros del Colectivo del Acuerdo, debe comunicarse con el Administrador del Acuerdo al número de teléfono gratuito (833) 522-3647 o escribir a:

Aeltine v. Bank of America, N.A.
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

NO SE COMUNIQUE CON EL TRIBUNAL NI CON NINGÚN REPRESENTANTE O CON BANA EN RELACIÓN CON ESTE AVISO O EL ACUERDO.

Exhibit 6

FROM: EMAIL ADDRESS
TO: EMAIL ADDRESS
RE: LEGAL NOTICE OF CLASS ACTION SETTLEMENT

Class Member ID: <<RefNum>>

IF YOU HAD A CONSUMER CHECKING AND/OR SAVINGS ACCOUNT WITH BANK OF AMERICA, N.A., AND PAID CERTAIN WIRE TRANSFER FEES ON INCOMING PAYMENTS INTO YOUR ACCOUNT BETWEEN MARCH 8, 2019, AND AUGUST 31, 2023, YOU MAY BE ENTITLED TO A PAYMENT FROM A CLASS ACTION SETTLEMENT.

Para una notificación en español, visite nuestro sitio de www.BANAWireTransferFeeSettlement.com

The District Court for the Western District of North Carolina has authorized this Notice. It is not a solicitation from a lawyer.

PLEASE READ THIS NOTICE FULLY AND CAREFULLY; THE PROPOSED SETTLEMENT MAY AFFECT YOUR RIGHTS

For more information, including a more detailed description of your rights and options, please click here or visit www.BANAWireTransferFeeSettlement.com

A Settlement has been reached with Bank of America, N.A. (“BANA”) in a class action lawsuit alleging certain wire transfer fees on incoming payments into consumer checking and/or savings accounts (“Incoming Wire Transfer Fees”) should not have been assessed from **March 8, 2019, through August 31, 2023**.

You may be a Settlement Class Member in *Aseltine v. Bank of America, N.A.*, Case No. 3:23-cv-00235, in which the Plaintiff, Aaron Aseltine, alleges BANA improperly assessed and collected Incoming Wire Transfer Fees on accounts opened on or before August 31, 2012. BANA maintains it did nothing wrong and that its contract with Accountholders permitted the fees charged but has agreed to settle the lawsuit to avoid the cost, delay, and uncertainty of litigation. The Court has not made a decision regarding which side is right.

Who is included? BANA records indicate that you are a “Settlement Class Member” in this Settlement because you are in the following Settlement Class: All United States Accountholders of BANA consumer checking and/or savings Accounts opened on or before August 31, 2012, who, during the Class Period, paid and were not refunded an Incoming Wire Transfer Fee.

What does the Settlement provide? BANA will create a \$21,000,000 cash Settlement Fund. After deducting Attorneys’ Fees and Costs, a Service Award to the Class Representative, and the Settlement Administration Costs, the Net Settlement Fund will be divided *pro rata* among all Settlement Class Members.

What are my options? If you do nothing and the Settlement is approved and becomes final, you will automatically receive a Settlement Class Member Payment by credit or check, and your rights will be affected. If you do not want to be legally bound by the Settlement or receive a Settlement Class Member Payment, you must opt-out of the Settlement by **November 9, 2024**. Unless you opt-out of the Settlement, you will not be able to sue or continue to sue BANA for any claim made in this lawsuit or released by the Agreement. If you stay in the Settlement (and do not opt-out), you may object to it by **November 9, 2024**.

The Court’s Final Approval Hearing. The Final Approval Hearing was originally scheduled for October 21, 2024, however it has since been rescheduled to **December 9, 2024**. At this hearing, the Court will decide whether to approve: (1) the Settlement; (2) Class Counsel’s request for Attorneys’ Fees and Costs Award (up to one-third of the Settlement Fund); and (3) a Service Award of up to \$5,000 for the Class Representative. You or your lawyer may appear at the hearing at your own expense, but you do not have to.

For more information, including a copy of the Long Form Notice, Settlement Agreement and/or to update your contact information, visit www.BANAWireTransferFeeSettlement.com or call (833) 522-3647.

Exhibit 7

Exclusion List

Count	First Name	Last Name
1	FIONA	RICHINGS
2	FRANK	GERMINARIO
3	HECTOR	TELLO
4	JAIME	NGUYEN
5	JIMMY	PONDER
6	JOYCE	HAZARD
7	KATHERINE	MEDURI
8	KENNETH	CANTRELL
9	LUIS	FALLA
10	MARGUERITE	RENAUD
11	NIKITA	OFFENBERG
12	STEFAN	NICOLESCU
13	STEPHAN	OTTO
14	AVIVA	BROWN
15	BARRY	HILL
16	MARCELLA	LOPEZ-LAVALLE
17	COLIN	RICHARDS
18	DIANNE	NORTHFIELD
19	DONNA	PREVATT
20	JOHN	SHADE
21	MARTA	RODRIGUEZ
22	SUSAN	VALENTINE
23	DAG	WOLD
24	MOHAMMED	DAYA
25	ASUNCION	SALOMON
26	JEANETTE	WILLIAMS
27	KATHE	GRAMLICH
28	ORLANDO	JIMENEZ
29	SAHAR	NASSRALLAH

EXHIBIT D

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA**

AARON ASELTINE, on behalf of himself
and all others similarly situated,

Plaintiff,

v.

BANK OF AMERICA, N.A.,

Defendant.

Case No. 3:23-cv-00235-MOC-WCM

**[PROPOSED] ORDER GRANTING FINAL APPROVAL OF
CLASS ACTION SETTLEMENT AND AWARDED
ATTORNEYS' FEES AND COSTS AND SERVICE AWARD**

THIS MATTER is on Plaintiffs' Unopposed Motion for Final Approval of Class Action Settlement and Application for Attorneys' Fees and Costs and Service Award (Doc. No. __). The motion is **GRANTED**, and the Court enters the following **ORDER** and **FINDINGS**:

WHEREAS, Plaintiffs have submitted to the Court the Unopposed Motion for Final Approval of Class Action and Application for Attorneys' Fees and Costs and Service Award;

WHEREAS, on June 4, 2024, the Court entered a Preliminary Approval Order which, *in er alia*: (i) preliminarily approved the Settlement; (ii) determined that, for purposes of the Settlement only, the Action should proceed as a class action pursuant to Fed. R. Civ. P. 23(a) and 23(b)(3); (iii) appointed Plaintiff as Class Representative; (iv) appointed Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A.; Sophia Gold of KalieGold PLLC; and David Wilkerson of The Van Winkle Law Firm as Class Counsel; (v) approved the Notices and Notice Program; and (vi) set a Final Approval Hearing date;

WHEREAS, Notice was provided to all persons identified in the Class List in accordance with the Court's Preliminary Approval Order by individual Email Notice or Postcard Notice to all

members in the Settlement Class who could be reasonably identified;

WHEREAS, on October 21, 2024, at 9:15 a.m., U.S. District Court for the Western District of North Carolina, located at 401 West Trade Street, Charlotte, NC 28202 the Honorable Max O. Cogburn, Jr. held a Final Approval Hearing to determine whether the Settlement was fair, reasonable, and adequate, and to consider the application of Class Counsel for an Attorneys' Fees and Costs Award and for a Service Award for the Class Representative; and

WHEREAS, based on the foregoing, having considered the papers filed and proceedings held in connection with the Settlement, having considered all of the other files, records, proceedings in the Action, and arguments of counsel, and being otherwise fully advised,

IT IS HEREBY ORDERED as follows:

1. This Court has jurisdiction over the subject matter of the Action and over all parties to the Action, including all Settlement Class Members.
2. This Order incorporates the definitions in the Settlement Agreement and Release, and all capitalized terms used in this Order have the same meanings as set forth in that Agreement, unless otherwise defined herein.
3. The Notice provided to the Settlement Class in accordance with the Preliminary Approval Order was the best notice practicable under the circumstances, and constituted due and sufficient notice of the proceedings and matters set forth therein, to all persons entitled to notice. The Notice fully satisfied the requirements of due process, Federal Rule of Civil Procedure 23, and all other applicable law and rules.
4. The notice to government entities, as given, complied with 28 U.S.C. § 1715.
5. The Settlement (i) is in all respects fair, reasonable, and adequate to the Settlement Class, (ii) was the product of informed, arm's-length negotiations among competent, able counsel,

and (iii) was made based upon a record that is sufficiently developed and complete to have enabled the Parties to adequately evaluate and consider their positions. In finding the Settlement fair, reasonable, and adequate, the Court has also considered (1) that there were no objections to the Settlement, (2) the small number of opt-outs, indicating an overwhelming positive reaction from the Settlement Class, and (3) the opinion of competent counsel concerning such matters.

6. The distribution plan proposed by the Parties is fair, reasonable, and adequate.

7. The Class Representative and Class Counsel have fairly and adequately represented and will continue to adequately represent and protect the interests of Settlement Class Members in connection with the Settlement.

8. A list of the individuals who have opted out of the Settlement is attached hereto as **Exhibit A**. Those individuals will not be bound by the Settlement or the Releases contained therein.

9. Because the Court approves the Settlement set forth in the Settlement Agreement as fair, reasonable, and adequate, the Court authorizes and directs implementation of all terms and provisions of the Settlement Agreement.

10. All Parties to this Action, and all Settlement Class Members, are bound by the Settlement as set forth in the Settlement Agreement and this Order.

11. The appointment of the Plaintiff Aaron Aseltine as Class Representative is affirmed.

12. The appointment of Jeff Ostrow and Jonathan Streisfeld of Kopelowitz Ostrow P.A.; Sophia Gold of KalielGold PLLC; David Wilkerson of The Van Winkle Law Firm as Class Counsel is affirmed.

13. The Court affirms the finding that the Settlement Class meets the relevant

requirements of Fed. R. Civ. P. 23(a) and (b)(3) for purposes of the Settlement in that: (1) the number of Settlement Class Members is so numerous that joinder is impracticable; (2) there are questions of law and fact common to the Settlement Class Members; (3) the claims of the Class Representatives are typical of the claims of the Settlement Class Members; (4) the Class Representative is an adequate representative for the Settlement Class, and has retained experienced counsel to represent him; (5) the questions of law and fact common to the Settlement Class Members predominate over any questions affecting any individual Settlement Class Member; and (6) a class action is superior to the other available methods for the fair and efficient adjudication of the controversy.

14. Judgment shall be, and hereby is, entered dismissing the Action with prejudice, on the merits, and without taxation of costs in favor of or against any Party.

15. The Releasing Parties hereby fully and irrevocably release and forever discharge as of the Effective Date, and in exchange for the relief described in the Settlement, the Class Representative and each Settlement Class Member who did not validly opt out of the Settlement, and each of their respective heirs, executors, administrators, trustees, guardians, agents, successors, and assigns, and all those acting or purporting to act on their behalf, fully and finally release and discharge the Released Parties of and from the Released Claims. The Released Claims are dismissed with prejudice and released regardless of whether these claims are known or Unknown Claims, actual or contingent, liquidated or unliquidated.

16. If, consistent with the plan of distribution set forth in the Agreement, any Residual Funds exist after the first distribution, the residue will go to Settlement Class Members who received a Settlement Class Member Payment by Account credit or check by way of a secondary distribution, if economically feasible. If a second distribution of remaining funds costs more than

the amount to be distributed or is otherwise economically unfeasible, or if additional funds remain after a second distribution, the residue will go to an appropriate *res* recipient, either a consumer protection or financial services charity, to be decided by the Court.

17. The Court hereby decrees that neither the Settlement Agreement, nor this Order, nor the fact of the Settlement, is an admission or concession by Defendant or the Released Parties of any fault, wrongdoing or liability whatsoever, or as an admission of the appropriateness of class certification for trial or dispositive motion practice. This Order is not a finding of the validity or invalidity of any of the claims asserted or defenses raised in the Action. Nothing relating to the Settlement shall be offered or received in evidence as an admission, concession, presumption or inference against Defendant or the Released Parties in any proceeding, other than such proceedings as may be necessary to consummate or enforce the Settlement Agreement or to support a defense based on principles of *res judicata*, collateral estoppel, release, good faith settlement, judgment bar or reduction, or any other theory of claim preclusion or issue preclusion or similar defense.

18. Class Counsel is awarded attorneys' fees in the amount of \$ _____ and costs in the amount of \$ _____, such amounts to be paid from the Settlement Fund in accordance with the terms of the Settlement Agreement.

19. The Class Representative is awarded a Service Award of \$ _____, such amount to be paid from the Settlement Fund in accordance with the terms of the Settlement Agreement.

20. Consistent with the terms of the Settlement Agreement, the Settlement Administration Costs shall be paid to the Settlement Administrator.

21. The Court hereby retains and reserves jurisdiction over: (a) implementation of this Settlement and any distributions from the Settlement Fund; (b) the Action, until the Effective Date, and until each and every act agreed to be performed by the Parties shall have been performed

pursuant to the terms and conditions of the Settlement Agreement, including the exhibits appended thereto; and (c) all Parties, for the purpose of enforcing and administering the Settlement.

22. In the event the Effective Date of the Settlement Agreement does not occur, the Settlement shall be rendered null and void to the extent provided by and in accordance with the Settlement Agreement, and this Order shall be vacated. In such event, all orders entered and releases delivered in connection with the Settlement shall be null and void and the Action shall return to its status immediately prior to execution of the Settlement Agreement.

23. With the exception of those listed on Exhibit A, the Court adjudges that the Class Representatives and all Settlement Class Members shall be bound by this Final Approval Order.

24. There being no just reason for delay, the Clerk of Court is hereby directed to enter final judgment forthwith pursuant to Rule 54(b) of the Federal Rules of Civil Procedure.

IT IS SO ORDERED.

Dated: _____

Hon. Max O. Cogburn, Jr.
United States District Judge

EXHIBIT A

Opt-Out List

1. To Be Completed at Time of Final Approval Hearing